

**APPLICATION  
FOR  
RENEWAL OF  
MUNICIPAL CONSENT  
TOWNSHIP WOODBRIDGE**



***PUBLIC COPY***

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### **APPLICATION FOR A CABLE TELEVISION FRANCHISE**

Application for the Township of Woodbridge, County of Middlesex.

Note: Read all instructions carefully.

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Check as appropriate:

- Application for initial Municipal Consent.  
 Application for initial Certificate of Approval.  
 Application for renewal of Municipal Consent.  
 Application for renewal of Certificate of Approval.
- 

#### **I. Organization and Management** (to be completed by all applicants)

1. Name of applicant: Comcast of New Jersey II, LLC
2. Address & Telephone: 800 Rahway Avenue, Union, NJ 07083  
(732) 602-7400 1 (800) COMCAST
3. System Name: Comcast of New Jersey II, LLC
4. Office Address: 800 Rahway Avenue, Union, NJ 07083
5. Existing/Proposed Tower Address:
6. Existing/Proposed Head End Address:

7. Type of business activity:

(a)  Corporation

\_\_\_\_\_  
(date of incorporation and state)  
(Attach a copy of the incorporation, new applicants only)

(b)  Partnership

\_\_\_\_\_  
(date of partnership agreement)  
(Attach a copy of the agreement, new applicants only)

(c)  Proprietorship

\_\_\_\_\_  
(type)

(d)  Other (describe)

\_\_\_\_\_

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Note: For the purposes of this application a principal is any individual, business organization or other entity in ownership control of 3% or more of the voting stock or any equivalent voting interest of a partnership or joint venture of an applicant.

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8. (a) Complete for all principals and beneficial holders of 3% or more stock or their ownership interest in applicant. Principals include individuals, corporations, partnerships, joint ventures and unincorporated associations:

(1) Name: N/A Tel.: \_\_\_\_\_

Address: \_\_\_\_\_

(street) (municipality) (state) (zip code)

Nature of interest: partner stockholder office other (describe)

Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_

(street) (municipality) (state) (zip code)

Number of shares of each class of stock and percentage of ownership interest, including stock and/or partnership options, and the type and voting rights in each class:

(2) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_

Address: \_\_\_\_\_

(street) (municipality) (state) (zip code)

Nature of interest: partner stockholder office other (describe)

Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(3) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_

Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Nature of interest: \_\_\_partner\_\_\_stockholder\_\_\_office\_\_\_other\_\_\_(describe)

Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(4) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_

Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Nature of interest: \_\_\_partner\_\_\_stockholder\_\_\_office\_\_\_other\_\_\_(describe)

Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(5) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_

Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Nature of interest: \_\_\_partner\_\_\_stockholder\_\_\_office\_\_\_other\_\_\_(describe)

Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(6) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_

Address: \_\_\_\_\_

Nature of interest: \_\_\_partner\_\_\_stockholder\_\_\_office\_\_\_other\_\_\_(describe)

Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_

Number of share of each class of stock and ownership interest, including stop and/or partnership options, and the type and voting rights of each class.

(7) Name: \_\_\_\_\_ Tel.: \_\_\_\_\_

Address: \_\_\_\_\_

Nature of interest: \_\_\_partner\_\_\_stockholder\_\_\_office\_\_\_other\_\_\_(describe)

Profession, occupation  
or type of business: \_\_\_\_\_

Name and address of employer: \_\_\_\_\_

(b) Complete for all organizations (not individuals) listed in Item 8(a):

Name: \_\_\_\_\_ Tel.: \_\_\_\_\_

Address: \_\_\_\_\_  
(street) (municipality) (state) (zip code)

Holders of 10% or more of stock or ownership interest:

Name	Address	Tel. No.	% of Ownership
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**The applicant, Comcast of New Jersey II, LLC, is a wholly owned subsidiary of Comcast Cable Communications, LLC, which is wholly owned by Comcast Corporation.**

(9) System Personnel (if not applicable so indicate):

- a) System Manager: Anthony Biggs Tel No: (610) 304-5083  
Present Position: Vice President, Technical Operations Yrs. Exp. 20
- (b) Chief Engineer: Robert Crossan Tel No.: (302) 661-8356  
Present Position: RVP of Engineering Yrs. Exp. 25
- (c) Accountant: Chris Lawler Tel No.: (215) 638-6524  
Address: 3800 Horizon Blvd Ste. 300  
Trevoose, PA 19053
- (d) Attorney: Jeffery Jacob Tel No.: (215) 286-8989  
Address: 1701 John F. Kennedy Blvd., Philadelphia, PA 19103
- (e) Consultant: N/A Tel No.: \_\_\_\_\_  
Address: \_\_\_\_\_
- (f) Registered Agent: United States Corp. Tel No. (302) 674-1221  
Address: \_\_\_\_\_

Note: Personnel indicated for operations positions shall be those persons who, in fact, will have responsibility, authority and control of the day-to-day system construction and operation. Include those individuals who should be contacted by OCTV representatives during the normal course of business.

- (g) Other: Juan Perez, Dir. Technical Operations, 908-258-8208  
Charles L. Smith, Director of Government & Regulatory Affairs, 908-258-8143  
Sue Ruffino, Local Access Coordinator, 908 851-8917

(10) Names and addresses, home and business, of all officers of applicant and office held by each:

**See Appendix**

(11) Names and addresses, home and business, of all members of the board of directors of applicant and position held by each:

**See Appendix**

(12) Address and telephone number of each office in New Jersey from which business is or will be conducted, indicating the principal office and the office at which records will be kept pursuant to N.J.S.A 48:5A-45:

Principal Office: Comcast of New Jersey II, LLC  
800 Rahway Avenue  
Union, NJ 07083

Woodbridge: 171 US RT 1 South  
Woodbridge, NJ

S. River: 72 Main Street  
South River, NJ 08882

W. Orange 495 Prospect Ave.  
West Orange, NJ 07052

All offices utilize these numbers:

(732) 602-7400

(973) 736-7400

(800) 792-5590

(13) Address and telephone number of the designated local office or agent available to receive, investigate and resolve any problems that the subscriber may encounter regarding equipment malfunctions, quality of service and other similar matters, pursuant to N.J.S.A 48:5A-25:

Customer Service  
Comcast Xfinity Store  
2345 US Rt. 22  
Union, NJ 07083  
(973) 736-7400  
1 (800) COMCAST

NJBPU Office of Cable Television  
44 S. Clinton Ave. – 9<sup>th</sup> fl.  
P.O. Box 350  
Trenton, NJ 08625-0350  
(800) 624-0331  
(609) 777-3300

*Page revised: July 15, 2003*

**II. Legal and Character Qualifications**  
**(All applicants)**

1. Has the applicant (including parent corporation or any principal) ever been convicted by any court or administrative agency of any felony, libel, slander, obscenity, invasion of privacy, lotteries or unfair methods of competition? \_\_\_Yes XNo.

If "Yes," attach a statement containing the background of the charge and the final resolution.

2. Has the applicant (including parent corporation or any principal) ever had any public licenses revoked or suspended by legal or administrative action by any governmental agency? \_\_\_Yes XNo.

If "Yes," attach a statement containing the specifics.

3. Has the applicant (including parent corporation or any principal) ever been involved in any bankruptcy proceeding? \_\_\_Yes XNo.

If "Yes," attach a statement containing the specifics.

4. Has the applicant or any party to the application (including parent corporation or any principal) ever been convicted by a U.S. Federal Court concerning any violation relating to unlawful restraints and to any agreements in restraint of trade? \_\_\_Yes XNo.

If "Yes," attach a statement containing the specifics.

5. Are any of the above actions relating to the applicant (including parent corporation or any principal) currently pending? \_\_\_Yes XNo.

If "Yes," attach a statement containing the specifics.

6. Does the applicant, or any principal, directly or indirectly own, operate, control or have more than three percent interest in any of the following:

	<u>YES</u>	<u>NO</u>
a. A national broadcast television network	<u>X</u>	_____
b. Any broadcast television station (including VHF)	<u>X</u>	_____
c. Any newspaper published or distributed in the State of New Jersey	_____	<u>X</u>
d. A national broadcast radio network	_____	<u>X</u>
e. Any broadcast radio station (including FM)	_____	<u>X</u>
f. Any other media enterprise	<u>X</u>	_____

For each affirmative response, attach a statement containing specifics including percentage of ownership.

**See Appendix**

7. Are there any outstanding unsatisfied judgments or decrees against the applicant or party to the application (including parent corporation or any principal)?  Yes  No.

If "Yes," attach a statement containing the specifics.



#### IV. System Design

1. Each applicant shall describe in narrative form the existing or contemplated system design concept indicating initial construction proposed and the development and extension of the system within the franchise boundaries over the period of the proposed municipal consent. Information should also be provided concerning:
  - (a) Extent to which two-way capability will be available initially and what provisions will be made for future development.
  - (b) Total signals to be carried and any auxiliary equipment to be provided to subscribers.
  - (c) A description of the methods to be employed for securing premium services and the extent that subscribers will be required to use equipment supplied by the applicant to receive those services.
  - (d) In the case of a renewal, the extent to which the applicant will rebuild or upgrade the system, or extend plant into previously unserved areas. Provide estimated dates of commencement and completion. Indicate what will be replaced.

#### **System Design Narrative**

The current cable television distribution system is 750 MHz in a hybrid fiber-coaxial, fiber-to-digital-node design. The entire system is inherently two-way capable. The return path has been activated and is being used to provide high-speed Internet access, and for digital video, Video On Demand, High Definition television (HDTV) services and Comcast Digital Voice.

All video channels are transmitted in digital. The number of channels and bandwidth required will be a function of the services carried. To receive digital channels, customers must have compatible equipment. Standard definition digital channels require a digital converter, cable card or digital adapter to view. Video On Demand requires a digital converter to view.

All optional premium services are secured using digital encryption and require a digital converter or cable card to view. HDTV customers will need an HDTV converter for all HD channels other than off-air broadcasters. To receive off-air HD broadcasts without a converter requires a television set with an integral HD tuner.

Comcast has completed an upgrade of the distribution system. The upgrade entailed the deployment of advanced fiber optic technology in a hybrid fiber/coaxial cable architecture with fiber to digital nodes. Customers experience enhanced picture quality and greater system reliability as the result of this upgrade.

2. Provide the following information concerning Standard or FM broadcast radio stations carried by applicant (If all-band FM, write "all-band").

N/A

<u>Call letters and affiliation</u>	<u>City and State</u>	<u>Frequency broadcast</u>	<u>cable</u>
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3. Provide information as to the number, cable channel designation, type of access channels and their manner of operation, including proposed date for commencement of services and channel sharing.

Comcast of New Jersey II, LLC operates a system-wide community access channel on channel 96. The channel is available to individuals, groups and organizations from the communities that Comcast serves for the cablecasting of non-commercial access programming. Additionally, the system has capacity for three (3) local access channels – currently channels 34, 35 and 36. Channel 34 originates from Perth Amboy High School, 300 Eagle Avenue, Perth Amboy; Channel 35 originates from the Woodbridge Municipal Building, 1 Main Street, Woodbridge; Channel 36 also originates from the Woodbridge Municipal Building.

4. Each applicant shall title by category and list the following information concerning program origination;

<u>Type</u>	<u>Proposed Inception</u>	<u>Cable Channel Designation</u>
Municipal Access	In Service	Channel 34
Municipal Access	In Service	Channel 35
Municipal Access	In Service	Channel 36
Public Access	In Service	Channel 96
Leased Access	In Service	Channel 190

5. Provide information, in narrative form, regarding production equipment and facilities to be made available by the applicant for its own use and for the use of others in the community. Describe by type (do not use brand names) and number, indicating when equipment will be available.

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Note: Some production equipment may be made available for use by access channel users. See Guide to Franchise Renewal for further information.

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**Comcast of New Jersey II, LLC maintains a fully equipped and professionally staffed television studio in Union Township for the creation of local origination programming. A mobile production unit including cameras, recording and editing equipment is available to others in the community for community access programming production.**

6. Each applicant shall describe, in narrative form, any other services available to subscribers. Such description shall include, but not be limited to, the applicant's capability to contract with the community for such services as emergency override, interconnection of schools or local government offices, and availability of equipment and technical advice to the community.

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Note: Provision of free services and equipment are limited by the F.C.C. and the Office. See Guide to Franchise Renewal for background information.

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**Comcast is fully capable of contracting with the community for school and government office interconnection. Emergency override is accomplished via compliance with State and Federal Emergency Alert System (EAS) guidelines. Upon reasonable advance notice, the Company will conduct training for potential access users and groups. The Company provides courtesy cable television service to certain school and municipal facilities.**

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

### V. Receiving Site/Head End

If a renewal, indicate \_\_\_\_\_ existing; \_\_\_\_\_ proposed.

1. Tower:

- (a) Is F.A.A. approval required? Yes ( ) No ( )
- (b) Fill in the following or attach as an appendix a copy of F.A.A. application:
  - (1) Tower height above sea level \_\_\_\_\_ ft.
  - (2) Tower height above ground \_\_\_\_\_ ft.
  - (3) Type structure to be used \_\_\_\_\_
  - (4) Lighting to be provided \_\_\_\_\_
  - (5) Latitude \_\_\_\_\_ Longitude \_\_\_\_\_

2. Signal survey. (optional for renewal applicants)

- (a) Note: The Office will not accept a computer survey by itself. An actual site survey including signal levels and viewing of television pictures, with remarks on what was observed is required.
- (b) Date: \_\_\_\_\_
- (c) Test antenna(s) \_\_\_\_\_  
(manufacturer) \_\_\_\_\_ (type) \_\_\_\_\_
- (d) Test Equipment: \_\_\_\_\_
- (e) Fill in the following:

<u>Off-Air Channel</u>	<u>Call Letters</u>	<u>City</u>	<u>Signal reading in Micro-Volts</u>	<u>Remarks</u>
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- (f) Describe method and results of interference survey:
- (g) List any and all other existing conditions which impact on picture quality (i.e. existence of electrical interference).

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

3. Microwave.

(a) Is microwave to be used? (transmitted or received) ( ) Yes ( ) No

(b) If yes, complete the following:

(1) Signal to be received from \_\_\_\_\_ Path  
distance \_\_\_\_\_.

(2) Retransmitted to \_\_\_\_\_ Path  
distance \_\_\_\_\_.

(3) If facilities are to be leased give the name and address of lessor.  
\_\_\_\_\_

4. Head End.

(a) Signal processors \_\_\_\_\_  
(number) (model) (mfg.)

(b) Base band modulators \_\_\_\_\_  
(number) (model) (mfg.)

(c) F.M. ( ) ( ) \_\_\_\_\_  
all band single channel (number of channels) (mfg.)

(d) Mixing method \_\_\_\_\_  
(passive or electronic)

(e) Pilot carrier frequency(ies) \_\_\_\_\_

(f) Block tilt Yes ( ) No ( ) If Yes \_\_\_\_\_  
(db's)

(g) Pass band filters used Yes ( ) No ( )

(1) Designate type \_\_\_\_\_

(2) Channels used on \_\_\_\_\_

5. Hub Sites.

If a hub site is used to deliver signal, indicate the location of the site and the method by which signal is delivered to it.

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

**VI. System Plant**

For a renewal indicate: \_\_\_\_\_ existing, \_\_\_\_\_ proposed.

1. Fill in the following:  
(If construction is complete, provide completed mileage figures.)

	<u>Aerial</u>	<u>Underground</u>
(a) Trunk	_____miles	_____miles
(b) Distribution	_____miles	_____miles
(c) Mileage determined by the following method:		

2. Rate of annual construction (in terms of total primary service area).  
(New systems, rebuilds and extensions)

		<u>miles of plant</u>			<u>% of Primary</u>
		<u>supertrunk</u>	<u>trunk</u>	<u>distribution</u>	<u>Service Area</u>
1 <sup>st</sup> year:	aerial				
	underground				
2 <sup>nd</sup> year:	aerial				
	underground				
3 <sup>rd</sup> year:	aerial				
	underground				
4 <sup>th</sup> year:	aerial				
	underground				
5 <sup>th</sup> year:	aerial				
	underground				

3. Attach as an appendix a technical description of proposed system including: equipment to be used; use of standby power supplies; utility bonding methods; and the overall capabilities of the system.

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

4. Attach as an appendix a map of the entire municipality with borders designating the following:

(the scale shall be approximately 1000 feet/1/2 inch or larger)

- (a) Head end.
- (b) Hubs if any.
- (c) Super trunk and amplifier locations.
- (d) Trunk route and amplifier locations.
- (e) All streets which are to receive service; designating aerial and underground separately.
- (f) Phases of construction.
- (g) All streets which will be served under a "Line Extension Policy."

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Note: The map(s) must show inter-municipal connections.

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5. Cable.

	<u>Diameter</u>	<u>Type</u>
(a) Super trunk	_____	_____
(b) Trunk	_____	_____
(c) Distribution	_____	_____
(d) House drops	_____	_____
(e) If cable is not jacketed, what tests were made to determine that there were no corrosive properties in the atmosphere?		

6. Equipment.

	<u>Manufacturer</u>	<u>Model</u>
(a) Super trunk	_____	_____
(b) Trunk	_____	_____
(c) Bridger	_____	_____

7. Grounding.

Will your system be grounded and bonded in accordance with the applicable provisions of the National Electric Safety Code (NESC) and National Electric Code (NEC)?

( ) Yes ( ) No

8. Is fiber optic technology in use or proposed? ( )Yes ( )No. If yes, please explain.

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

VII. System Design Standards

1. For \_\_\_\_\_ channels downstream and \_\_\_\_\_ channels upstream.
2. System spacing.
  - (a) Super trunk \_\_\_\_\_
  - (b) Trunk \_\_\_\_\_
  - (c) Distribution \_\_\_\_\_
3. Maximum cascade from head end \_\_\_\_\_
  - (a) Line extenders in cascade \_\_\_\_\_
  - (b) Ratio A.G.C. to M.G.C. \_\_\_\_\_ Slope \_\_\_\_\_
4. System signal level at subscriber's terminal. (maximum cascade)
  - (a) At highest frequency video carrier \_\_\_\_\_
  - (b) At channel 2 video carrier \_\_\_\_\_
  - (c) Channel 2 video carrier will be within \_\_\_\_\_ db. of highest video carrier frequency.
5. Within the passband, the theoretical system design performance will be equal to or better than:

	<u>Super Trunk</u>	<u>Trunk Distribution</u>	<u>Total System</u>
(a) Video carrier to noise ratio	_____	_____	_____
(b) Carrier to cross modulation ratio	_____	_____	_____
(c) Carrier to hum ratio	_____	_____	_____
(d) Carrier to second order beat ratio	_____	_____	_____
(e) Carrier to third	_____	_____	_____

Comcast's responses contain proprietary commercial information and therefore, said responses are being submitted by under separate cover in conjunction with a request for confidential treatment of same that has been filed in accordance with N.J.A.C. 14:1-12 et seq.

- order beat ratio \_\_\_\_\_
- (f) gain to frequency  
response across any  
6 MHZ TV channel \_\_\_\_\_
- (g) Signal levels will not vary more than indicated as measured at any automatic gain or slope control location with maximum trunk amplifiers in cascade for 40 degree change in temperature from last balanced temperature \_\_\_\_\_ db.
- (h) From Channel 2 to maximum usable channel as measured across 75 ohms all cable will exhibit a minimum structural loss of \_\_\_\_\_ db.
- (i) R.F. Leakage
- (1) Will your system meet or exceed the F.C.C regulations limiting R.F. energy leakage permitted by CAT systems as set forth by F.C.C. Rules and Regulations, 47 CFR 76.1 et seq.? ( ) Yes ( ) No
- (j) (1) Are converters to be used? ( ) Yes ( ) No
- (2) If yes, \_\_\_\_\_  
Type Mfg.
- (k) Premium service security method: \_\_\_\_\_  
\_\_\_\_\_
- (l) (1) Amplifier power source \_\_\_\_\_ vac.
- (2) Is standby power to be used? Yes ( ) No ( )
- (3) If yes, where? \_\_\_\_\_



## IX. Line Extension Policy

If applicable, attach as an appendix a copy of the proposed line extension policy. Be sure to provide a homes per mile figure for use with the line extension policy.

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Note: The Cable Television Act requires the applicant agree to cable the entirety of the franchise area. The applicant is not required, however, do so under all circumstances or at its own cost. The primary service area is the section of the community the cable television company will provide service to residents at standard and non-standard installation rates and charges. Sections outside the primary service area may be governed by a line extension policy delineating the terms and conditions by which service will be provided. Primary service areas and any area the cable television company will provide service pursuant to a line extension policy must be designated on the map filed in accordance with § VI. System Plant.

**Comcast will comply with all lawful rules and regulations governing the operation of its cable television system and cable communications system within the City of Linden. If any above referenced regulation is deemed unlawful by a court of competent jurisdiction or superseded by a duly enacted State or federal statute or regulation, Comcast will not be bound by such regulation, nor will the company be bound by any provision of the Municipal Consent Ordinance or Renewal Certificate of Approval with regard to same. Comcast reserves the right to seek administrative or judicial review of the validity of any statute, regulation or ordinance.**

**Comcast adopts the Office of Cable Television's Line Extension Policy with a density threshold of 35 homes-per-mile.**

*Page revised October 23, 2006 (to remove Smart Growth provisions)*

## X. Rates

### **See Appendix**

(all applicants; renewal applicants should indicate if information contained herein differs from current rates)

1. Provide the following information with reference to rates for service:
  - (a) Residential Installation
    - (a) Definition of Standard Installation and nonstandard installation:
    - (b) Rate for Standard Installation: plus tax:
    - (c) Rate for Non-Standard Installation:
  - (2) Monthly service – include basic, premium and packages or tiers.
  - (3) Rental charges for any required ancillary equipment
  - (4) Other
- (b) Hotel, motel, rooming house
  - (1) Installation
  - (2) Monthly Service Charges
  - (3) Rental charges for any required ancillary equipment
  - (4) Other
  - (5) If rates are set by contract, list general terms and conditions which would be applicable to potential customers.

*Section revised: October 23, 2006 (remove section (a); remaining sections renumbered)*

(c) Commercial Enterprise

- (1) Installation
- (2) Monthly service charges
- (3) Rental charges for any ancillary equipment
- (4) Other - include restrictions on premium services

(d) Apartment, condominium, cooperative, multiple unit dwelling

- (1) Installation
- (2) Monthly service charges
- (3) Rental charges for any required ancillary equipment
- (4) Other

(2) List and describe all advertising rates.

(3) List and describe all leased channel rates.

(4) List and describe all equipment and personnel charges.

(5) Do any of the above rates and/or terms and conditions of service differ from the existing ones? Yes ( ) No ( )

If yes, please explain.

*Section revised October 23, 2006 (remove section (a); remaining sections renumbered)*

**XI. Financing**

**Upgrade has been completed**

(New applicants; renewal applicants must complete only if rebuild and/or upgrade is planned or if areas of the original territory are not yet built).

1. Estimate the capital requirements for construction of the proposed system including but not limited to estimates as to the transmission system and distribution and drop cable, office equipment, studio equipment, vehicles, telephone and power pole make ready, converter costs, administrative and technical personnel, wages and bonuses.

	<u>Years</u>				
Pre-operating Period	1	2	3	4	5

2. Describe the sources of funds to be provided.

	<u>Years</u>				
Pre-operating Period	1	2	3	4	5

3. Estimate the annual revenues anticipated from system operation and operating expenses and working capital needed in excess of that required for construction.

	<u>Years</u>				
Pre-operating Period	1	2	3	4	5

4. The following financial data and supporting schedules will be required for both the individual municipality and for the applicant's overall financial status (including commitments in other municipalities designating each municipality separately for each respective municipality covered in projections);

- a. Statements of personal net worth of the stockholders owning or controlling 3% or more of the voting stock or any equivalent voting interest of the applicant corporation or individuals if other than a corporation.
- b. Current financial statement of applicant (balance sheet, profit and loss statements, statement of cash flows).
- c. Pro forma estimate of balance sheet, projecting the pre-operating period and the first five (5) years.
- d. Pro forma estimate of profit and loss statement, projecting the pre-operating period and the first five (5) years, in detail;
  1. Indicate categories of projected revenues (see "3" above).
  2. Indicate categories of projected expenses (see "3" above).

- e. Submit schedules indicating pertinent subscriber data for periods similar to "c" and "d" above;
1. Homes passed.
  2. Where applicable, anticipated subscribers at the beginning and ending of each respective year and corresponding penetration estimates for:
    - (i) Cable television reception service.
    - (ii) Cable communications system (i.e. pay cable)
    - (iii) Seasonal subscribers
    - (iv) Other; second outlet, reconnections, etc., (designate).
- f. Revenue by category (see "4d").
- g. Pro forma estimate of source and application of funds, projecting for the pre-operating period and the first five (5) years (see "2" above).
- h. Schedule showing assumptions used (i.e. costs per mile, converter costs, make-ready cost, expense ratio, projected penetration, revenue charge, etc.).
- i. Pro forma estimate of capital expenditures, projecting for the pre-operating period and the first five (5) years. Indicate depreciation life expectancy of each category of plant, equipment and the method of depreciation used. (Please note that this total is to correspond with balance sheet figure).

All information which does not fit in the space provided should be attached as appendices.

## **XII. Financial Terms and Conditions**

1. Provide, as appendices, written evidence of commitments from person who will provide funds including parent and subsidiary companies, together with detailed terms and conditions of those commitments, any obligation which may affect the operation of the system, and submit current financial statements as to present status of cable operator together with current financial statements of parent, subsidiary companies and/or other financial interests, if applicable. Provide audited financial or an explanation of why they are unavailable.

**Unaudited financial statements for Comcast of New Jersey II, LLC for the year ending December 31, 2017 were filed with the OCTV on or about March 31, 2018. Audited financial statements for Comcast Corporation were also filed for the same period. Separate audited financial statements for each system are not performed.**

2. Provide, as appendices, copies of all agreements, contracts and leases pertaining to the construction and operation of the proposed system.

N/A

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**Note** For each document attached in accordance with XII above, as part of the Appendix entitled Financing, include the following:

For item 1:

1. Source of financing.
2. Terms of financing (payment, interest rates, etc.).
3. Amount of financing.
4. How funds are to be utilized.
5. Type of funds (equity, intercompany debt, third party financing, cash flow, etc.).

For item 2:

1. Parties to agreement.
2. Term of agreement.
3. Date of agreement.

- 
3. Furnish all other pertinent financial data affecting either present or future operations, and/or plant construction as well as other services to be rendered or contemplated which could affect the proposed system.

### **XIII. Bonding and Insurance**

1. Provide complete information, as to the type and amounts of insurance, applicant will have as of franchise date.

**In accordance with the provisions of N.J.S.A. 48:5A-23(f), Comcast of New Jersey II, LLC will provide insurance coverage in the following types and minimum amounts:**

- 1) **\$150,000.00 for bodily injury or death to any person (up to \$500,000 for bodily injury or death resulting from any one accident);**
- 2) **\$100,000.00 for property damage resulting from any one accident; and**
- 3) **\$50,000.00 for all other types of liability.**

2. Indicate the amount of performance bond applicant will have as of franchise date.

**Pursuant to N.J.S.A. 45:5A-28, Comcast of New Jersey II, LLC maintains and will continue to maintain a performance bond in the amount of \$25,000.**

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**Note: Insurance and bonding requirements are established by law. See Guide to Franchise Renewal and N.J.S.A. 48:5A-28 for further information.**

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#### **XIV. Liability**

The applicant holds the municipality harmless from any liability arising out of the company's operation and construction of its cable television systems.

#### **XV. Special Requirements for Proposed Overbuilds**

N/A

All applicants proposing to overbuild an existing cable television system are requested to supply information on the following:

1. **Construction of the System.** Describe any anticipated additional construction problems associated with an overbuild; include costs, make-ready, service to underground areas and MDU's and steps to be taken to avoid unreasonable disruption of service. Provide specific data indicating how make-ready estimates were determined.
  
2. **Financing.** Describe any anticipated additional costs and the basis for revenue projections, including anticipated penetration, associated with an overbuild.
  
3. **A description of any other operating or attempted cable television overbuilds or dual builds by the applicant.**

**XVI. Verification**

State of New Jersey )  
 )  
County of <sup>Essex Co</sup> Union )  
 )  
 )

ss:

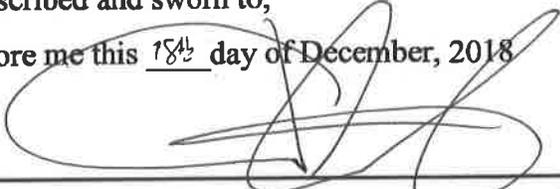
Charles L. Smith (hereinafter referred to as affiant) being duly sworn upon his oath according to law, deposes and says that he is Senior Director of Government & Regulatory Affairs for Comcast of New Jersey II, LLC; that he is authorized on the part of the applicant to verify and file with the Township of Woodbridge this application and appendices attached hereto; that he has carefully examined all of the statements contained in such application and the appendices attached hereto and made a part hereof; that he has knowledge of the matters set forth herein and that all such statements made and matters set forth herein are true and correct to the best of his knowledge, information and beliefs. Affiant further says that the applicant makes this application intending in good faith to present evidence which the applicant believes will support the application as to which authority to operate is sought herein.



Signature of Affiant

Charles L. Smith  
Senior Director of Government & Regulatory Affairs  
Comcast of New Jersey II, LLC  
800 Rahway Avenue, Union, NJ 07083  
Tel: 908 258-8143

Subscribed and sworn to,  
before me this 18<sup>th</sup> day of December, 2018



(Signature, and seal, if any, of Officer authorized to administer oaths.)

Christopher S. Newkirk  
Notary Public of New Jersey  
Commission Expires 4/12/2023  
ID Number: 2432585

Index to Appendices

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**Note: List all material contained in attached appendices.**

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<u>Page</u>	<u>Section</u>	<u>Item</u>	<u>Subject</u>
A.	_____	_____	<b><u>Officers and Directors</u></b>
B.	_____	_____	<b><u>Ownership Percentages</u></b>
C.	_____	_____	<b><u>Community Access</u></b>
D.	_____	_____	<b><u>System Channel Allocation</u></b>
E.	_____	_____	<b><u>Rates</u></b>
F.	_____	_____	<b><u>Bonding &amp; Insurance</u></b>
G.	_____	_____	<b><u>Annual Notice</u></b>

## A. Officers & Directors

**NAME****OFFICER OR DIRECTOR****OFFICE ADDRESS**

Brian L. Roberts	Chairman & CEO	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Kenneth J. Bacon	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Sheldon M. Bonovitz	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Edward D. Breen	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Joseph J. Collins	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
J. Michael Cook	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Gerald L. Hassell	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Jeffrey A. Honickman	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Eduardo A. Mestre	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Johnathan A. Rodgers	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Dr. Judith Rodin	Director	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Stephen B. Burke	CEO NBC Universal, EVP Comcast Corp.	NBCU 30 Rockefeller Pl. New York, New York
David L. Cohen	Executive Vice President	Comcast Corporation One Comcast Center Philadelphia, PA 19103

<u>NAME</u>	<u>OFFICER OR DIRECTOR</u>	<u>OFFICE ADDRESS</u>
Michael J. Angelakis	Chief Financial Officer, Vice-chairman	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Arthur R. Block, Esq.	Senior Vice President, General Counsel and Secretary	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Lawrence J. Salva	Senior Vice President & Chief Accounting Officer	Comcast Corporation One Comcast Center Philadelphia, PA 19103
Neil Smit	President & CEO; EVP Comcast Corporation	Comcast Cable Communications One Comcast Center Philadelphia, PA 19103
Kevin M. Casey	President	Comcast Cable Northeast Division 676 Island Pond Rd. Manchester, NH 03109
James Samaha	Regional Senior Vice President	Comcast Freedom Region 3800 Horizon Rd. – Ste. 300 Trevose, PA 19053

## B. Ownership Percentages

COMCAST CORPORATION  
 ATTRIBUTABLE INTERESTS  
 As of 3/31/18

Entity	% ownership	Consolidated for accounting purposes?	Revised since last quarter
<b>Owned by NBCUniversal</b>			
NBC	100.00%	Yes	
Telemundo	100.00%	Yes	
Bravo	100.00%	Yes	
Chiller	100.00%	Yes	
<i>On July 1, 2017, NBCUniversal acquired the DirecTV 20% interest in Chiller. The Chiller cable station has been shut-down; however, the legal entity still exists.</i>			
CLOO	100.00%	Yes	
<i>Effective February 1, 2017, CLOO was shut down; however, the legal entity still exists</i>			
CNBC	100.00%	Yes	
CNBC World	100.00%	Yes	
LX	100.00%	Yes	
MSNBC	100.00%	Yes	
NBC Universo (f/n/a Mun2)	100.00%	Yes	
Oxygen	100.00%	Yes	
Syfy	100.00%	Yes	
Weather Group LLC	0.00%	No	Yes- NBCUniversal sold its interest in The Weather Group LLC in 1Q18.
Universal HD	100.00%	Yes	
USA	100.00%	Yes	
E! Entertainment Television	100.00%	Yes	
FEARnet	100.00%	Yes	
<i>In April, 2014, FEARnet was shut down, however the legal entity still exists</i>			
Esquire	100.00%	Yes	
Golf Channel	100.00%	Yes	
Universal Kids (f/n/a PBS KIDS Sprout)	100.00%	Yes	
Saigon Broadcasting Television Network	50.00%	No	
Style	100.00%	Yes	
<i>In September, 2013, Style was shut down, however the legal entities still exists</i>			
Television Korea 24 (1 and 2)	14.15%	No	
NBC Sports Network (formerly VERSUS)	100.00%	Yes	
Comcast SportsNet Bay Area (d/b/a NBC Sports Bay Area)	67.00%	Yes	
Comcast SportsNet California (d/b/a NBC Sports California)	100.00%	Yes	
Comcast SportsNet Chicago (d/b/a NBC Sports Chicago)	30.00%	Yes	
Comcast SportsNet Mid-Atlantic (d/b/a NBC Sports Washington)	67.00%	Yes	
Comcast SportsNet New England (d/b/a NBC Sports Boston)	80.00%	Yes	
Comcast SportsNet Northwest (d/b/a NBC Sports Northwest)	100.00%	Yes	
Comcast SportsNet Philadelphia (d/b/a NBC Sports Philadelphia)	75.00%	Yes	
New England Cable News	100.00%	Yes	
SportsNet New York	8.17%	No	
The Comcast Network	100.00%	Yes	
<b>Owned by Comcast</b>			
C2	100.00%	Yes	
CN100	100.00%	Yes	
Comcast Network (CN900)	100.00%	Yes	
Comcast Entertainment Television	100.00%	Yes	
Comcast Hometown Network	100.00%	Yes	
Comcast Television Network	100.00%	Yes	
Utah Channel 6	100.00%	Yes	
Comcast Network (CN81)	100.00%	Yes	
Midco Sports Net (managed by Midcontinent)	50.00%	No	
MLB Network	8.34%	No	
NHL Network	16.00%	No	
Pittsburgh Cable News Channel	30.00%	No	

Note 1: Comcast Sports Southeast and Comcast Sports Southwest are no longer operational; however, the legal entities still exist. They are owned 100% and will be merged out.

## C. Community Access

COMCAST OF NEW JERSEY II, LLC  
ACCESS INFORMATION PACKET

INTRODUCTION

Comcast has set aside a channel to serve as a Community Access Channel. Programming will only be accepted that originates from the towns served by Comcast. Its purpose is two-fold: to provide channel time for community programming and also to give the community a chance to participate in cable television production.

RULES AND REGULATIONS

1. Comcast makes free air time available solely for the purpose of community oriented programming that is non-commercial. Any program that does not meet the definition/criteria of community programming will not air free on Comcast local access channels.
2. Any producer whose program does not meet the criteria of community programming has the option to buy/lease time on the cable system.
3. See Addendum for Definitions of Community and Commercial Programming.
4. Program proposals are required for all shows. Programming submitted as a "special" does not require a program proposal. A "special" is a production cablecast one time only (not on a continuing basis).
5. In order to insure that the programming needs of our community are met, program proposals must include a justification as to why it would be cablecast. Justification includes: value to the community; aims and objectives, and target audience.
6. Comcast local access channels are designed for community use and not for the benefit of individuals.
7. All community access producers will be required to read and sign the Community Access Application and Agreement as provided by Comcast and kept on file at its offices.
8. Programs will be screened in order to ensure that these regulations are followed.
9. Failure to comply with any of the rules and regulations may result in a producer losing the right to use Comcast access airtime. Any interpretation or violations of rules shall be determined by the programming staff.

COMCAST OF  
COMMUNITY ACCESS RULES AND REGULATIONS  
FOR CABLECASTING

Comcast will give time to any program that falls within reasonable technical standards and within the franchised area.

1. All tapes submitted for cablecast will be viewed for technical quality standards. Acceptable standards do not include green video, low audio or the use of slam or in-camera credits.

2. Leave at least one minute of black at the beginning and the end of each tape. Black is a synchronous signal generated by a sync generator or the output of a camera with the lens cap on.
3. If there is more than one show on a tape, they must be separated by at least 2 minutes of black, and a graphic stating Show #1 or Show #2. No more than 2 shows per tape are allowed.
4. All tapes must be labeled properly on the tape itself and on the tape box, with accurate times and dates of cablecast for each show.
5. If for whatever reason a new show is not received by Community Access for more than three (3) weeks, that program will lose its cablecast slot on the schedule.
6. Tapes must be delivered or mailed to the Comcast office by 10am on the date of the scheduled cablecast. Programs scheduled for weekend must be in the offices by 4:00pm on Thursday.
7. When a program does not arrive on time, we will not repeat the previous week's program.
8. Comcast will not contact producers concerning the whereabouts of tapes. If the programming is not in by the deadline, it will not run.
9. Community Access producers may seek funding for their programs from private and/or public services. However, in any event, credit to providers of funding can only be given at the beginning and/or end of the program. A sample credit might read: "This program was made possible, in part, by a grant from the Jon Doe Athletic Store". (see addendum for definitions)
10. The following are prohibited:
  - a. Advertising on behalf of candidates for public office.
  - b. Presentation of obscene or indecent material.
  - c. Presentation of any lottery information.
  - d. Solicitation on behalf of any organization or individual (business, civic, religious or other)
11. If a program is cablecast late (for whatever reason), it will still end at its assigned time. In this way the program schedule will be adhered to as much as possible. Every effort will be made by the program operators to ensure that the program schedule is followed.
12. Upon request, appropriate documents must be supplied by the producer for the clearance of copyrighted material included in any program.
13. Application for channel time must be made a minimum of two weeks in advance.
14. Comcast allows individuals and groups complete freedom in the production of their programs. We reserve the right to edit, pre-empt or cancel programs which are deemed to be libelous, slanderous or in bad taste, without notice. An effort will be made, whenever possible, to notify producers and explain our reason for such actions.
15. The total number of programming hours a producer can be responsible for is one-half hour per week. Comcast will make exceptions to this rule for programs such as parades, sporting events or special events.
16. Scheduling of programs will be done by the Community Access Coordinator at his-her discretion.

17. Cable casting time on the Community Access Channel will be made available to any responsible individual or group from the franchised area on a non-discriminatory basis. All arrangements must be made through the programming staff.
18. Any program in which the audio portion is recorded in a foreign language must submit a written translation/transcript with each tape.
19. As demand grows for access time, Comcast reserves the right to provide a rate schedule.
20. Any program producer who makes application to cablecast a series on a regular basis must provide Comcast with a minimum of four (4) new programs per month.

## ADDENDUM

Definitions of: Community Access Programming, Commercial Programming and Sponsorship Guidelines

### Community Programming

Community Programming seeks to inform, educate and/or entertain the community on topics that are local in nature. What is Local? Events and people that take place, live or are of interest in the towns that we serve. We should cover events and issues that have been ignored by other broadcast avenues.

Community Programming is non-profit in nature. It does not promote a particular commercial interest and is not produced as a self-serving or a profit-making venture. Our programming content should be relevant to the community or communities at large. The programming can be produced either by the public (schools, service organizations or private citizens) or by Comcast.

The programming falls into the following categories:

Sports	Education	Culture
Government	Religion	Community Events
Health & Human Services		

### Commercial Programming

- A. Any program that promotes a particular commercial interest, point of view, or any program which is produced as a profit making venture.
- B. Any program which is related to a commercial business or venture is considered a commercial program (i.e. Shooting on the premises of a commercial business).
- C. Any program funded by either a corporation or privately, containing more than a 20 second billboard, 10 seconds at the beginning and 10 seconds at the end, within a 28-minute programming slot, is considered commercial programming by Comcast.

### Sponsorship Guidelines

A community Access Program that is funded/sponsored either by a corporation or private group may contain a 20 second billboard, 10 seconds at the beginning of the program and 10 seconds at the end, within each twenty eight minute program slot. (i.e. This program was made possible in part by a grant from John Doe Athletic Store).

All Community Access programs will be reviewed and approved by Comcast staff to ensure they meet Comcast programming and technical standards.

**\*\*\* Any violation of the Cablecast rules and regulations of the non-commercial guidelines will result in the immediate and permanent removal of your program from the cable system.**

**All violations of these regulations shall be determined by the programming staff.**

\_\_\_\_\_  
**Producer Signature**

\_\_\_\_\_  
**Date**

## D. System Channel Allocation

(4) Pub-Ed  
 Govt Access (A)  
 Pay (P) Tier (T)  
 FCC Must Carry (MC)  
 Broadcast Basic (BB)  
 Non-Broadcast Basic (NBB)  
 Local Origination (LO)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	(4) Pub-Ed Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
	1	On Dmd Access	Plainfield, NJ	TVRO	3	N/A	NBB, T, P	On Demand
54.0027 MHz	2	WCBS 2	New York, NY	Fiber	3	A	BB	CBS Network
61.0027 MHz	3	QVC	W. Chester, PA	TVRO	3	N/A	NBB	Home Shopping
66.0033 MHz	4	WNBC 4	New York, NY	Fiber	3	A	BB	NBC Network
78.0039 MHz	5	WYBW 5	New York, NY	Fiber	3	A	BB	FOX Network
84.0042 MHz	6	WXTV 41	Paterson, NJ	Antenna	3	A	MC	Spanish
175.2500 MHz	7	WABC 7	New York, NY	Fiber	3	A	BB	ABC Network
	8	WJLP	New York, NY	Antenna	3	A	BB	meTV Prog.
186.0093 MHz	9	WWOR 9	Secaucus, NJ	Fiber	3	A	MC	UPN
192.0096 MHz	10	WLNY	Longisland, NY	Fiber	3	B	MC	Broadcaster
198.0099 MHz	11	WPIX 11	New York, NY	Fiber	3	A	BB	Warner Bros.
204.0102 MHz	12	ESPN	Bristol, CT	TVRO	3	N/A	NBB	Sports
210.0105 MHz	13	WNET 13	New York, NY	Fiber	3	Public	BB	PBS
126.0063 MHz	15	WNJU 47	Linden, NJ	Fiber	3	A	MC	Telemundo
132.0066 MHz	16	WFUT (Unimás)	Newark, NJ	Antenna	3	A	MC	Spanish
138.0069 MHz	17	WPXN	New York, NY	Antenna	3	A	BB	Sports/Business
	18	Comcast Network	Union, NJ	Local	3	N/A	LO	Local Program
	19	WNYE 25	New York, NY	Antenna	3	Public	BB	Educational
156.0078 MHz	20	WMBC 63	Hopatsong, NJ	Antenna	3	A	MC	Variety
162.0081 MHz	21	WLIW 21	Longisland, NY	Antenna	3	Public	BB	PBS
168.0084 MHz	22	HSN	St-Petersbrg, FL	TVRO	3	N/A	NBB	Shopping
216.0108 MHz	23	NJTV	New York, NY	Antenna	3	Public	BB	PBS Prog.
246.0123 MHz	24	OWN	Bethesda, MD	TVRO	3	N/A	NBB	Health/Education
	25	WRNN	New York, NY	TVRO	3	N/A	BB	Independent
252.0128 MHz	29	TBS	Atlanta, GA	TVRO	3	N/A	NBB	Variety/Sports
258.0129 MHz	30	C-SPAN	Washington, DC	TVRO	3	N/A	NBB	Congress
	31	WGNCN	Chicago, IL	TVRO	3	N/A	NBB	WB Network
276.0138 MHz	33	EWTN	Birmingham, AL	TVRO	3	N/A	NBB	Roman Catholic
282.0141 MHz	34	Educational Access	Union, NJ	Local	3	N/A	A	Educational
288.0144 MHz	35	Educational Access	Union, NJ	Local	3	N/A	A	Educational
294.0147 MHz	36	Public Access	Union, NJ	Local	3	N/A	A	Public Access
300.0150 MHz	37	MSNBC	Secaucus, NJ	TVRO	3	N/A	NBB	News
306.0153 MHz	38	Lifetime	New York, NY	TVRO	3	N/A	NBB	Women's
312.0159 MHz	39	Food Network	New York, NY	TVRO	3	N/A	NBB	Food
318.0159 MHz	40	HGTV	New York, NY	TVRO	3	N/A	NBB	Home&Garden
324.0162 MHz	41	Nickelodeon	New York, NY	TVRO	3	N/A	NBB	Family
330.0165 MHz	42	Syfy	New York, NY	TVRO	3	N/A	NBB	Science/Fiction

(1) For Shared Carriage, Provide info on all signals  
 (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)  
 (3) FCC Title 47, Section 76.5 (e)  
 (4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

(4) Pub-Ed  
 Govt Access (A)  
 Pay (P) Tier (T)  
 FCC Must Carry (MC)  
 Broadcast Basic (BB)  
 Non-Broadcast Basic (NBB)  
 Local Origination (LO)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	(4) Pub-Ed Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
390.0195 MHz	43	Turner	Atlanta, GA	TVRO	3	N/A	NBB	Classic Movies
342.0171 MHz	44	Discovery	Bethesda, MD	TVRO	3	N/A	NBB	Educational
348.0174 MHz	45	Freeform	New York, NY	TVRO	3	N/A	NBB	Family
354.0177 MHz	46	TNT	Atlanta, GA	TVRO	3	N/A	NBB	Movies/Sports
360.0180 MHz	47	CNBC	Fort Lee, NJ	TVRO	3	N/A	NBB	Business/Talk
366.0183 MHz	48	USA Network	New York, NY	TVRO	3	N/A	NBB	Variety
372.0186 MHz	49	Comedy Central	New York, NY	TVRO	3	N/A	NBB	Comedy
378.0188 MHz	50							
390.0198 MHz	51	Bloomberg TV	New York, NY	TVRO	3	N/A	NBB	News
396.0198 MHz	52	Jewelry TV	Knoxville, TN	TVRO	3	N/A	NBB	Jewelry Shopping
402.0201 MHz	53	MTV	New York, NY	TVRO	3	N/A	NBB	Music Videos
384.0182 MHz	54	Animal Planet	Bethesda, MD	TVRO	3	N/A	NBB	Animals
414.0207 MHz	55	TLC	Bethesda, MD	TVRO	3	N/A	NBB	Educational
420.0210 MHz	56	BET	New York, NY	TVRO	3	N/A	NBB	Africa/Amrcn pro.
426.0213 MHz	57	History Channel	New York, NY	TVRO	3	N/A	NBB	History
432.0216 MHz	58	Headline News	Atlanta, GA	TVRO	3	N/A	NBB	News
438.0219 MHz	59	E! Entertainment	Hartford, CT	TVRO	3	N/A	NBB	Entertainment News
444.0222 MHz	60	TV Land	New York, NY	TVRO	3	N/A	NBB	Classic TV
450.0225 MHz	61	Bravo	Woodbury, NY	TVRO	3	N/A	NBB	Cultural
456.0228 MHz	62	News 12 NJ	Edison, NJ	Fiber	3	N/A	NBB	NJ News
462.0231 MHz	63	MSG	New York, NY	TVRO	3	N/A	NBB	NY Sports
468.0234 MHz	64	YES	New York, NY	TVRO	3	N/A	NBB	Sports
474.0237 MHz	65	CNN	Atlanta, GA	TVRO	3	N/A	NBB	News
480.0240 MHz	66	Fox News	New York, NY	TVRO	3	N/A	NBB	News
486.0243 MHz	67	VH1	New York, NY	TVRO	3	N/A	NBB	History
492.0246 MHz	68	FX	New York, NY	TVRO	3	N/A	NBB	Entertainment
498.0249 MHz	69	Golf Channel	Orlando, FL	TVRO	3	N/A	NBB	Golf
504.0249 MHz	70	A&E	New York, NY	TVRO	3	N/A	NBB	Movies/Culture
510.0255 MHz	71	NBC Sports Network	Stamford, CT	TVRO	3	N/A	NBB	Outdoors
516.0258 MHz	72	Cartoon Network	New York, NY	TVRO	3	N/A	NBB	Cartoons
522.0261 MHz	73	SportsNet NY	New York, NY	TVRO	3	N/A	NBB	Sports
528.2640 MHz	74	ESPN 2	Bristol, CT	TVRO	3	N/A	NBB	Sports
	75	Paramount Network	Stamford, CT	TVRO	3	N/A	NBB	Men's Prog
	89	EVINE Live	New York, NY	TVRO	3	N/A	NBB	Shopping
	94	WNET-DT	New York, NY	Antenna	3	Public	BB	PBS
91.0048 MHz	95	Weather Channel	Atlanta, GA	TVRO	3	N/A	NBB	Weather
96.0048 MHz	96	Comm. Access	Union, NJ	Local	3	N/A	A	Comm. Access
108.0250 MHz	98	FS1	Stamford, CT	TVRO	3	N/A	NBB	Automotive
113.9750 MHz	99	MSG Plus	Long Island, NY	TVRO	3	N/A	NBB	NY/NJ Sports
661.2500 MHz	100	Pop!	New York, NY	TVRO	3	N/A	T	Movies
685.2500 MHz	101							

(1) For Shared Carriage, Provide info on all signals  
 (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)  
 (3) FCC Title 47, Section 76.5 (e)

(4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

(4) Pub-Ed  
Govt Access (A)  
Pay (P) Tier (T)  
FCC Must Carry (MC)  
Broadcast Basic (BB)  
Non-Broadcast Basic (NBB)  
Local Origination (LO)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	(4) Pub-Ed Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
661.2500 MHz	102	ESPNews	Bristol, CT	TVRO	3	N/A	T	Sports News
691.2500 MHz	104	C-SPAN 2	Washington, DC	TVRO	3	N/A	NBB	Congress
697.2500 MHz	105	GSPAN 3	Washington, DC	TVRO	3	N/A	NBB	Public Affairs
607.2500 MHz	106	Fox Business	New York, NY	TVRO	3	N/A	NBB	Financial
747.0000 MHz	107							
667.2500 MHz	108	Nat'l Geog Wild	Wshngtn,DC	TVRO	3	N/A	T	Nature/Travel
637.2500 MHz	109	Nat'l Geographic	Wshngtn,DC	TVRO	3	N/A	NBB	Nature/Travel
637.2500 MHz	110	Science	Bethesda,MD	TVRO	3	N/A	T	Educ. - Science
637.2500 MHz	111	Investigation Disc.	Bethesda,MD	TVRO	3	N/A	T	Educ. - History
637.2500 MHz	112	Military Ch	Bethesda,MD	TVRO	3	N/A	T	Educ. - Aviation
637.2500 MHz	113	Destination America	Bethesda,MD	TVRO	3	N/A	T	Green Lifestyle
637.2500 MHz	114	BBC America	Bethesda,MD	TVRO	3	N/A	NBB	News/Entertain.
385.0000 MHz	115	tyl	New York, NY	TVRO	3	N/A	T	Biographies
385.0000 MHz	116	Viceland	New York, NY	TVRO	3	N/A	T	Int'l History
661.2500 MHz	117	WE	New York, NY	TVRO	3	N/A	T	Women's Ent.
438.0219 MHz	118							
613.2000 MHz	119	Lifetime Movie Net	New York, NY	TVRO	3	N/A	NBB	Movies
661.2500 MHz	120	Disney Jr.	New York, NY	TVRO	3	N/A	T	Children's Prog.
661.2500 MHz	121	DIY	New York, NY	TVRO	3	N/A	T	HomeImprove.
661.2500 MHz	122	Cooking Channel	New York, NY	TVRO	3	N/A	T	Food
	123	Oxygen	New York, NY	TVRO	3	N/A	T	Women's
	124	Jewelry TV	Knoxville, TN	TVRO	3	N/A	NBB	Jewelry Shopping
	125	Baby First	New York, NY	TVRO	3	N/A	T	Children's - Lat.
	126	Cartoon Network	New York, NY	TVRO	3	N/A	T	Cartoons
	127	Xfinity Latino	Phila. PA	Fiber	3	N/A	T	Span. Lang.
747.0000 MHz	128	Sprout (PBS)	New York, NY	TVRO	3	N/A	NBB	Children's
697.2500 MHz	129	Nick Toons	New York, NY	TVRO	3	N/A	T	Cartoons
637.2500 MHz	130	Discovery Family Ch.	New York, NY	TVRO	3	N/A	T	Educational
631.2500 MHz	131	Nick Jr.	New York, NY	TVRO	3	N/A	T	Children's
697.2500 MHz	132	Nick Too	New York, NY	TVRO	3	N/A	T	Children's
637.2500 MHz	133	TeenNick	New York, NY	TVRO	3	N/A	T	Children's
643.2500 MHz	134	Encore Family	New York, NY	TVRO	3	N/A	T	Children's
697.2500 MHz	135	Toon Disney	Los Angeles	TVRO	3	N/A	T	Children's
747.0000 MHz	136	Disney	Los Angeles	TVRO	3	N/A	NBB	Children's
661.2500 MHz	137	Hallmark Channel	New York, NY	TVRO	3	N/A	NBB	Children's
655.2500 MHz	138	AMC	Woodbury, NY	TVRO	3	N/A	T	Family
697.2500 MHz	139	Nick Music	Woodbury, NY	TVRO	3	N/A	T	Movies
661.2500 MHz	140	MTV2	New York, NY	TVRO	3	N/A	T	Music Video

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(4) Pub-Ed  
 Govt Access (A)  
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Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Nature of Programming
747.0000 MHz	141	MTV Tr3s	New York, NY	TVRO	3	N/A	Music Video
631.2500 MHz	142	MTV Jams	New York, NY	TVRO	3	N/A	Music Video
631.2500 MHz	143	MTV Classic	New York, NY	TVRO	3	N/A	Music Video
631.2500 MHz	144	BET Soul	New York, NY	TVRO	3	N/A	Music Video
631.2500 MHz	145	CMT Music	New York, NY	TVRO	3	N/A	Music Video
607.2500 MHz	146	CMT	New York, NY	TVRO	2	N/A	Country/Music
631.2500 MHz	147	GAC	New York, NY	TVRO	3	N/A	Country
631.2500 MHz	148						
697.2500 MHz	149	MoviePlex	New York, NY	TVRO	3	N/A	Movies
643.2500 MHz	150	Encore	New York, NY	TVRO	3	N/A	Movies
643.2500 MHz	152	EncoreAction	New York, NY	TVRO	3	N/A	Movies
631.2500 MHz	154	EncoreMystery	New York, NY	TVRO	3	N/A	Movies
631.2500 MHz	155	Ovation	Santa Monica, CA	TVRO	3	N/A	Arts Programming
697.2500 MHz	156	EncoreLove	New York, NY	TVRO	3	N/A	Movies
631.2500 MHz	157	Hallmark Movie Ch	New York, NY	TVRO	3	N/A	Movies
631.2500 MHz	158	EncoreTrue	New York, NY	TVRO	3	N/A	Movies
385.0000 MHz	160	EncoreWstrms	New York, NY	TVRO	3	N/A	Movies
613.2500 MHz	161	Reetzchannel	Los Angeles, Ca	TVRO	3	N/A	Movie Info
661.2500 MHz	163	LOGO	New York, NY	TVRO	3	N/A	Life Style
631.2500 MHz	164	IFC	New York, NY	TVRO	3	N/A	Movies
637.2500 MHz	165	SundanceEast	New York, NY	TVRO	3	N/A	Movies
697.2500 MHz	167	Indieplex	New York, NY	TVRO	3	N/A	Movies
697.2500 MHz	168	Retroplex	New York, NY	TVRO	3	N/A	Movies
637.2500 MHz	170	Flix	New York, NY	TVRO	3	N/A	Movies
613.2500 MHz	171	BBC World News	New York, NY	TVRO	3	N/A	News
613.2500 MHz	172	FXM	New York, NY	TVRO	3	N/A	Movies
613.2500 MHz	173	TV-One	New York, NY	TVRO	3	N/A	Movies
613.2500 MHz	174	BET Her	New York, NY	TVRO	3	N/A	Movies
691.2500 MHz	175	Retirement Living	Baltimore, MD	TVRO	3	N/A	Af-Ameri Prog
661.2500 MHz	179	GSN	Los Angeles, CA	TVRO	3	N/A	Multi-Cultural
661.2500 MHz	180	NFL Network	New York, NY	TVRO	3	N/A	Sr. Lifestyle
661.2500 MHz	181	Discovery Life	Bethesda, MD	TVRO	3	N/A	Game Shows
661.2500 MHz	183	Aspire	New York, NY	TVRO	3	N/A	Sports
661.2500 MHz	184	truTV	New York, NY	TVRO	3	N/A	health
661.2500 MHz	187	Travel Channel	Bithesda, MD	TVRO	3	N/A	Multi-Cultural
661.2500 MHz	188	UP		TVRO	3	N/A	Court/Legal
661.2500 MHz	189			TVRO	3	N/A	Travel
661.2500 MHz	189			TVRO	3	N/A	Music/Ent.

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691.2500 MHz	190	Leased Access	Union, NJ	Local	2	N/A	Paid prog.
	191	WGNCN	Chicago, IL	TVRO	3	N/A	WB Network
	194	Smithsonian ch.	Wash., DC	TVRO	3	N/A	Educational
	201	Primo TV	New York, NY	Satellite	N/A	3	Youth
	202	Kids Central	New York, NY	Satellite	N/A	3	Youth
	240	CBS Decades	New York, NY	Fiber	3	A	Vintage TV
	241						
709.2500 MHz	246	WWOR Buzz	New York, NY	Fiber	3	N/A	Game Shows
	247						
709.2500 MHz	248	COZI TV	New York, NY	Fiber	3	A	Weather
	249	WNIJ-Exitos TV	New York, NY	Off-air	3		Span. Movies
	250	WPIX This TV	New York, NY	Fiber	3	b	Retro Tv
	251						
	252	WPIX Antenna TV	New York, NY	Fiber	3	B	Entertainment
	259	WNET Kids	New York, NY	Fiber	3	Public	Children's prog
	260						
	261	NJTV	New York, NY	Off-air	3	Public	PBS Progr.
	262	WWOR Bounce TV	New York, NY	Fiber	3	B	African-Amer
	263	Heroes & Icons	New York, NY	TVRO	3	N/A	Entertainment
	265	WNJT-NHK HD	New York, NY	Fiber	3	B	WNJT Affiliate
	266	Create	New York, NY		3	Public	PBS prog
	267	WLIW World	Long Is., NY		3	Public	PBS prog.
	268	Azteca	New York, NY	TVRO	3	N/A	Mexican Prog.
667.2500 MHz	282						
	283	EVINE Live	New York, NY	TVRO	3	N/A	Shopping
	287	Daystar	Dallas, TX	TVRO	3	N/A	Religion
	290	TBN	SantaAn, CA	TVRO	3	N/A	Religion
	294	Impact Network	SouthFld, MI	TVRO	3	N/A	Religion
552.0276 MHz	299	HBO On Demand	New York, NY	TVRO	3	N/A	Access to HBO progr
	300	HBO HDTV	New York, NY	TVRO	3	N/A	HDTV Movies/ent.
	301	HBO	New York, NY	TVRO	3	N/A	Movies/Ent.
	302	HBO Plus	New York, NY	TVRO	3	N/A	Movies/Ent.
	303	HBOSignature	New York, NY	TVRO	3	N/A	Movies/Ent.
	304	HBOFamily	New York, NY	TVRO	3	N/A	Movies/Ent.
	305	HBOComedy	New York, NY	TVRO	3	N/A	Movies/Ent.
	306	HBOWest	New York, NY	TVRO	3	N/A	Movies/Ent.
	310	HBOZone	New York, NY	TVRO	3	N/A	Movies/Ent.
	311	HBO Latino	New York, NY	TVRO	3	N/A	Movies/Ent.
	315	ON DEMAND content	NYC	TVRO	3	N/A	Movies/Ent.
							On DEMAND Access

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Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Nature of Programming
643.2500 MHz	319	Cinemax HD	New York, NY	TVRO	3	N/A	Movies/Ent.
	320	Cinemax	New York, NY	TVRO	3	N/A	Movies/Ent.
697.2500 MHz	321	MoreMax	New York, NY	TVRO	3	N/A	Movies/Ent.
649.2500 MHz	322	CinemaxWest	New York, NY	TVRO	3	N/A	Movies/Ent.
	324	ActionMax	New York, NY	TVRO	3	N/A	Movies/Ent.
625.2500 MHz	325	ThrillerMax	New York, NY	TVRO	3	N/A	Movies/Ent.
625.2500 MHz	327	MovieMAX	New York, NY	TVRO	3	N/A	Movies/Ent.
625.2500 MHz	328	MAXLatino	New York, NY	TVRO	3	N/A	Movies/Ent.
631.2500 MHz	329	5StarMAX	New York, NY	TVRO	3	N/A	Movies/Ent.
565.2500 MHz	330	OuterMAX	New York, NY	TVRO	3	N/A	Movies/Ent.
565.2500 MHz	331	EPIX HD	New York, NY	Satellite	3	N/A	Movies/Ent.
625.2500 MHz	339	ShowtimeHD	New York, NY	TVRO	3	N/A	HD Movies/Ent.
637.2500 MHz	340	Showtime	New York, NY	TVRO	3	N/A	Movies/Ent.
637.2500 MHz	341	Showtime2	New York, NY	TVRO	3	N/A	Movies/Ent.
637.2500 MHz	342	Showtime Showcase	New York, NY	TVRO	3	N/A	Movies/Ent.
643.2500 MHz	346	ShowtimeBeyond	New York, NY	TVRO	3	N/A	Movies/Ent.
643.2500 MHz	347	ShowtimeExtreme	New York, NY	TVRO	3	N/A	Movies/Ent.
637.2500 MHz	350	TMC	New York, NY	TVRO	3	N/A	Movies
637.2500 MHz	352	TMC Extra	New York, NY	TVRO	3	N/A	Movies
631.2500 MHz	369	STARZ HD	New York, NY	TVRO	3	N/A	HD Movies
643.2500 MHz	370	Starz!	New York, NY	TVRO	3	N/A	Movies
643.2500 MHz	371	Starz! Edge	New York, NY	TVRO	3	N/A	Movies
643.2500 MHz	372	Starz! In Black	New York, NY	TVRO	3	N/A	Movies
643.2500 MHz	373	Starz! Kids & Family	New York, NY	TVRO	3	N/A	Movies
643.2500 MHz	374	Starz! Cinema	New York, NY	TVRO	3	N/A	Movies
385.0000 MHz	375	Starz! Comedy	New York, NY	TVRO	3	N/A	Movies
	401-446	Music Choice	Horsham, PA	TVRO	3	N/A	Digital Music
	480-486	ON DEMAND content	NYC	TVRO	3	NBB	On DEMAND Access
	488-497	ON DEMAND content	NYC	TVRO	3	NBB	On DEMAND Access
	500	On Demand Previews	New York, NY	TVRO	3	N/A	PPV Previews
	501	Demand SD	New York, NY	TVRO	3	N/A	PPV Events
	502	IND PPV Espanol	New York, NY	TVRO	3	N/A	PPV Events
	503	In Demand	New York, NY	TVRO	3	N/A	Nascar
	504	HD Sports PPV	New York, NY	TVRO	3	N/A	PPV
	540	Adult On Demand	T	TVRO	3	N/A	PPV Adult

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	544	Playboy TEN	New York, NY	TVRO	3	N/A	T	PPV Adult
	547		Beverly Hills, CA	TVRO	3	N/A	P	PPV Adult
	549	Penthouse Tv	Beverly Hill, CA	TVRO	3	N/A	P	PPV Adult
	550	XFINITY Latino	Phila., PA	TVRO	3		T	SpnshLanguage
	557							
	559							
	561	Univision	New York, NY	TVRO	3	N/A	T	SpnshLanguage
	562	Univision West	New York, NY	TVRO	3	N/A	T	SpnshLanguage
	563	Unimás (WFPA-28)	New York, NY	TVRO	3	N/A	T	SpnshLanguage
	564	Unimás West	New York, NY	TVRO	3	N/A	T	SpnshLanguage
	567	Galavision	New York, NY	TVRO	3	N/A	T	SpnshLanguage
	568	Azteca	New York, NY	TVRO	3	N/A	NBB	Mexican Prog.
	570	CNNEspanol	Atlanta, GA	TVRO	3	N/A	T	SpanishNews
	571	Canal Sur	New York, NY	TVRO	3	N/A	T	SpanishGeneral
	575	DiscovEspañol	Bethesda, MD	TVRO	3	N/A	T	Spanish Ent.
	577	Hist. En Espanol	New York, NY	TVRO	3	N/A	T	History
	579	HITN		TVRO	3	N/A	T	SpanishGeneral
	583							
	584	FoxSportsEspan	New York, NY	TVRO	3	N/A	T	SpanishSports
	585	ESPN Deportes	Bristol, CT	TVRO	3	N/A	T	SpanishSports
	586	Univision Deportes	New York, NY	TVRO	3	N/A	T	SpanishSports
	587	LAS	New York, NY	TVRO	3	N/A	T	Spanish
	588	Centroamérica TV	New York, NY	TVRO	3	N/A	T	Spanish - Lat.
	590	DisneyXD en Esp	New York, NY	TVRO	3	N/A	T	SpanishChildms
	591	Discovery Familia	Bethesda, MD	TVRO	3	N/A	T	SpanishChildms
	592	Baby First Americas	New York, NY	TVRO	3	N/A	T	SpanishChildms
	594	v-me Kids	New York, NY	TVRO	3	Public	T	SpanishChildms
	595	Baby First	New York, NY	TVRO	3	N/A	T	Children's - Lat.
	597	EWTN en Español	Birmingham, AL	TVRO	3	N/A	T	Span. RomanCatholic
	598	Encore Español	New York, NY	TVRO	3	N/A	T	Spanish Encore
	599	TBN Enlace	Atlanta, GA	TVRO	3	N/A	T	Spanish Encore
	601	Mexicanal	New York, NY	TVRO	3	N/A	T	Mexican - Gen.
	602	Canal 52MX	New York, NY	TVRO	3	N/A	T	Mexican - Gen.
	604	TeleFórmula	New York, NY	TVRO	3	N/A	T	SpanishGeneral

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	605	Multimedios	New York, NY	TVRO	3	N/A	T	SpanishGeneral
	607	Once TV	New York, NY	TVRO	3	N/A	T	SpanishGeneral
	611	WAPA America	New York, NY	TVRO	3	N/A	T	Puerto Rican - Gen.
	612	TV Dominicana	New York, NY	TVRO	3	N/A	T	Dominican - Gen.
	614	Supercanal Caribe	New York, NY	TVRO	3	N/A	T	SpanishGeneral
	615	Caracol TV	New York, NY	TVRO	3	N/A	T	Colombian - Gen.
	616	TV Colombia	New York, NY	TVRO	3	N/A	T	Colombian - Gen.
	617	TV Venezuela	New York, NY	TVRO	3	N/A	T	Venezuelan - Gen.
	618	TVE	New York, NY	TVRO	3	N/A	T	Span. Public Tel.
	620	Telefe	New York, NY	TVRO	3	N/A	T	Argentine - Gen.
	621	TV Chile	New York, NY	TVRO	3	N/A	T	Chilean - Gen.
	622	Ecuavisa	New York, NY	TVRO	3	N/A	T	Ecuadorian - Gen.
	623	Sur Peru	New York, NY	TVRO	3	N/A	T	Peruvian - Gen.
	626	Pasiones	New York, NY	TVRO	3	N/A	T	
	627	Fox Life	New York, NY	TVRO	3	N/A	T	Span. Women's prog.
	630	Tr3s: MTV, Musica y Mas	New York, NY	TVRO	3	N/A	T	SpanishMusic
	631	NBC Universo	New York, NY	TVRO	3	N/A	T	SpanishGeneral
	633	Telehit	New York, NY	TVRO	3	N/A	T	Mex. Music Video
	635	RitmoSon Latino	New York, NY	TVRO	3	N/A	T	Span. Music Video
	636	Bandamax	New York, NY	TVRO	3	N/A	T	Tex Mex/Country Video
	637	Videorola	New York, NY	TVRO	3	N/A	T	Mex. Music Video
	641	De Pelicula	New York, NY	TVRO	3	N/A	T	Spanish Movies
	642	De Pelicula West	New York, NY	TVRO	3	N/A	T	Spanish Movies
	643	De Pelicula Clasico	New York, NY	TVRO	3	N/A	T	Spanish Movies
	645	Cine Mexicano	New York, NY	TVRO	3	N/A	T	Mex Movies
	648	Cine Latino West	New York, NY	TVRO	3	N/A	T	Lat. Amer. Movies
	649	VeneMovies	New York, NY	TVRO	3	N/A	T	Spanish Movies

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	651	Cinema Dinamita	New York, NY	TVRO	3	N/A	T	Spanish Movies
	652	The Israeli Network	New York, NY	TVRO	3	N/A	P	Israel Prog.
	653	TV Polonia	New York, NY	TVRO	3	N/A	P	Polish Prog.
	655	Russian Television	New York, NY	TVRO	3	N/A	P	Russian Prog.
	656	Channel One Russia (C1R)	New York, NY	TVRO	3	N/A	P	Russian Prog.
	657	TV1000 Russian Kino	New York, NY	TVRO	3	N/A	P	Russian Prog.
631.2500 MHZ	660	CTI-Zhong Tian	Littleton, CO	TVRO	3	N/A	P	Chinese
	661	GCTV4	Littleton, CO	TVRO	3	N/A	P	Chinese
	662	Phoenix Info News	New York, NY	TVRO	3	N/A	P	Chinese
	663	Phoenix North America	New York, NY	TVRO	3	N/A	P	Chinese
	664	EETV Super Channel	New York, NY	TVRO	3	N/A	P	Chinese
	667	TVK (TV Korean)	New York, NY	TVRO	3	N/A	T	Korean
	668	GMA Life TV	New York, NY	TVRO	3	N/A	P	Filipino
	669	GMA Pinoy TV	New York, NY	TVRO	3	N/A	P	Filipino
	670	TFC (The Filipino Channel)	New York, NY	TVRO	3	N/A	P	Filipino
	672	BN (Saigon Broadcasting Net)	New York, NY	TVRO	3	N/A	P	Vietnamese
	676	DW (Deutsche Welle)	New York, NY	TVRO	3	N/A	P	German
	678	Mediaset	New York, NY	TVRO	3	N/A	P	Italian
	679	Rai Italia	New York, NY	TVRO	3	N/A	P	Italian
	681	SIC (Portuguese)	New York, NY	TVRO	3	N/A	P	Portuguese
	682	TV Globo	New York, NY	TVRO	3	N/A	P	Brazilian
	684	ART	New York, NY	TVRO	3	N/A	P	Arabic
	688	TV5MONDE (TV5)	New York, NY	TVRO	3	N/A	P	French
	689	Willow Plus	Mumbai	TVRO	3	N/A	P	So Asia - Cricket
	690	ABP News	New York, NY	TVRO	3	N/A	P	South Asian
	691	ZeeTV	Arlington, TX	TVRO	3	N/A	P	South Asian
	692							
	693							
	694	SET (Sony TV)	New York, NY	TVRO	3	N/A	P	South Asian
	695	TV Asia	Littleton, CO	TVRO	3	N/A	P	South Asian
	696							

(1) For Shared Carriage, Provide info on all signals  
 (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)  
 (3) FCC Title 47, Section 76.5 (e)  
 (4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

(4) Pub-Ed  
Govt Access (A)  
Pay (P) Tier (T)  
FCC Must Carry (MC)  
Broadcast Basic (BB)  
Non-Broadcast Basic (NBB)  
Local Origination (LO)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Nature of Programming
753.0000 MHz	701	Seasonal Sports	Bristol, CT	TVRO	3	N/A	PPV Sports
753.0000 MHz	702	Seasonal Sports	Bristol, CT	TVRO	3	N/A	PPV Sports
753.0000 MHz	703	Seasonal Sports	Horsham, PA	TVRO	3	N/A	PPV Sports
753.0000 MHz	704	Seasonal Sports	Horsham, PA	TVRO	3	N/A	PPV Sports
753.0000 MHz	705	Seasonal Sports	Horsham, PA	TVRO	3	N/A	PPV Sports
753.0000 MHz	706	Seasonal Sports	Bristol, CT	TVRO	3	N/A	PPV Sports
	707	MSG	New York, NY	TVRO	3	N/A	NY Sports
	708	MSG Plus	New York, NY	TVRO	3	N/A	NY Sports
	709	MSG2 Sports Overflw	New York, NY	TVRO	3	N/A	NY Sports
	710	MSG PlusSports Overflw	New York, NY	TVRO	3	N/A	NY Sports
	711	SEC Network	Bristol, CT	TVRO	3	N/A	Sports
	714	BTN Overflow	Chicago, Ill.	TVRO	3	N/A	Sports
	715	Big Ten Network	Chicago, Ill.	TVRO	3	N/A	Sports
	718	POP	New York, NY	TVRO	3	N/A	Horse Racing
	720						
	721						
	722						
	723						
	725	FXX	New York, NY	TVRO	3	N/A	Sports
	726						
	728	Outdoor Ch.					Outdoor sports
	726	GOL TV	New York, NY	TVRO	3	N/A	Sports
	730	ESPNJ	Bristol, CT	TVRO	3	N/A	College Sports
	731	NBA TV	New York, NY	TVRO	3	N/A	Sports
	732	CBS College Sports	New York, NY	TVRO	3	N/A	Sports
	733	NFL Network	New York, NY	TVRO	3	N/A	Sports
	734	NFL Red Zone	New York, NY	TVRO	3	N/A	NFL Highlights
	735	Tennis Channel	New York, NY	TVRO	3	N/A	Sports
	736	Sportsman					Outdoor sports
	738	MLB	New York, NY	TVRO	3	N/A	Sports
	739	NHL Network	New York, NY	TVRO	3	N/A	Sports
	739-748	ON DEMAND	NYC	TVRO	3	N/A	Entertainment
	751-760	Seasonal Sports	Horsham, PA	TVRO	3	N/A	PPV Sports
733.2500 MHz	771-780	Seasonal Sports	Bristol, CT	TVRO	3	N/A	PPV Sports
	785	HD Sports PPV	New York, NY	TVRO	3	N/A	PPV
	790	WABC-LIVE WELL HD	New York, NY	Off-Air	3	N/A	ABC Net HD
	791	WRNN HD	New York, NY	Off-Air	3	N/A	Independent
	783	WLIW HD	Longisland, NY	Antenna	3	Public	PBS

(1) For Shared Carriage, Provide info on all signals  
(2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)  
(3) FCC Title 47, Section 76.5 (e)

(4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)

SYSTEM NAME:

Comcast of New Jersey II, LLC

Date: 1/5/19

Page 11 of 16	795	WXTV HD	North	OFF-AIR	I	B	MC, BB	Univision
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- (1) For Shared Carriage, Provide info on all signals
- (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)
- (3) FCC Title 47, Section 76.5 (e)

(4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

(4) Pub-Ed  
 Govt Access (A)  
 Pay (P) Tier (T)  
 FCC Must Carry (MC)  
 Broadcast Basic (BB)  
 Non-Broadcast Basic (NBB)  
 Local Origination (LO)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	Nature of Programming
	794	WMBC HD	North	OFF-AIR	3	B	Variety
	796	WNJU HD	North	OFF-AIR	1	B	Telemundo
	797	WFUT HD (UniMás HD)	Newark, NJ	OFF-AIR	1	B	Telefuturo
216.0108 MHz	798	WPXN-HD	New York, NY	Off-Air	3	N/A	Entertainment HD
	800	NJTV-HD	New York, NY	Antenna	3	Public	PBS Prog.
	802	WCBS-HD	New York, NY	Off-Air	3	N/A	CBS Net HD
	803	QVC HD	W Chester, PA	TVRO	3	N/A	Shopping HD
	804	WNBC-HD	New York, NY	Off-Air	3	N/A	NBC Net HD
	805	WNYW-HD	New York, NY	Off-Air	3	N/A	Fox Net HD
	806	HSN HD	New York, NY	OFF-AIR	3	N/A	Home Shopping
	807	WABC-HD	New York, NY	Off-Air	3	N/A	ABC Net HD
	808	WJLP-HD	New York, NY	Off-Air	3	N/A	meTV Prog.
	809	WWOR-HD	New York, NY	Off-Air	3	N/A	UPN Net HD
810	WLNY-HD	New York, NY	Off-air	3	B	Entertainment	
811	WPIX-HD	New York, NY	Off-Air	3	N/A	Warner HD	
813	WNET-HD	New York, NY	Off-Air	3	Public	PBS HD	
814	WGN HD	New York, NY	TVRO	3	N/A	Entertainment HD	
815	TWC HD	New York, NY	TVRO	3	NBB	Weather HD	
816	HLN HD	Atlanta, GA	TVRO	3	NBB	News & Information	
817	CNN HD	Atlanta, GA	TVRO	3	NBB	News & Info HD	
818	MSNBC HD	New York, NY	TVRO	3	NBB	News & Info HD	
819	CNBC HD	New York, NY	TVRO	3	NBB	News & Info HD	
820	FOXNEWS HD	New York, NY	TVRO	3	NBB	News & Info HD	
821	Fox Business HD	New York, NY	TVRO	3	NBB	News & Info HD	
822	Olympic Channel HD	New York, NY	TVRO	3	N/A	Sports	
823	USA HD	New York, NY	TVRO	3	NBB	Entertainment HD	
824	FX HD	New York, NY	TVRO	3	NBB	Entertainment HD	
825	TNT HD	New York, NY	TVRO	3	NBB	Entertainment HD	
826	TBS HD	Atlanta, GA	TVRO	3	NBB	Entertainment HD	
827	Paramount Network HD	New York, NY	TVRO	3	N/A	Entertainment HD	
828	Comedy HD	New York, NY	TVRO	3	N/A	Entertainment HD	
829	SYFY HD	New York, NY	TVRO	3	NBB	Comedy HD	
830	Hallmark HD	New York, NY	TVRO	3	NBB	Sci Fi HD	
831	A&E HD	New York, NY	TVRO	3	NBB	Variety	
832	Bravo HD	New York, NY	TVRO	3	NBB	Entertainment HD	
833	E! HD	Los Angeles, Ca	TVRO	3	NBB	Entertainment HD	
834	EVINE Live	New York, NY	TVRO	3	N/A	Entertainment HD	
835	Lifetime HD	New York, NY	TVRO	3	N/A	Shopping	
							Women's Prog. HD

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 (2) FCC Title 47, Section 76.5 (z), (aa), (bb), (cc)  
 (3) FCC Title 47, Section 76.5 (e)

(4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

PROVIDE THE FOLLOWING INFORMATION FOR ALL SIGNALS CARRIED (1)  
SYSTEM NAME:

Comcast of New Jersey II, LLC

Page-12-of-16	836	WE HD	New York, NY	TVRO	3	N/A	T	Women's Prg.
	837	TLC HD	Bethesda, MD	TVRO	3	N/A	NBB	Lifestyle HD

- (1) For Shared Carriage, Provide info on all signals
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- (3) FCC Title 47, Section 76.5 (e)
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(4) Pub-Ed  
 Govt Access (A)  
 Pay (P) Tier (T)  
 FCC Must Carry (MC)  
 Broadcast Basic (BB)  
 Non-Broadcast Basic (NBB)  
 Local Origination (LO)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	(4) Pub-Ed Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
	838	HGTV HD	Bethesda, MD	TVRO	3	N/A	NBB	Lifestyle HD
	839	FOOD HD	New York, NY	TVRO	3	N/A	NBB	Lifestyle HD
	840	Travel HD	Bethesda, MD	TVRO	3	N/A	T	Travel HD
	841	TruTV HD	New York, NY	TVRO	3	N/A	NBB	Entertainment
	842	MSG Plus2 HD	New York, NY	TVRO	3	N/A	NBB	NY Sports HD
	843	Sports Net - NY HD	New York, NY	TVRO	3	N/A	NBB	NY Sports HD
	844	YES HD	New York, NY	TVRO	3	N/A	NBB	NY Sports HD
	845	MSG Plus HD	New York, NY	TVRO	3	N/A	NBB	NY Sports HD
	846	MSG HD	New York, NY	TVRO	3	N/A	NBB	NY Sports HD
	848	NBC Sports Net HD	New York, NY	TVRO	3	N/A	NBB	Sports HD
	849	GOLF HD	New York, NY	TVRO	3	N/A	NBB	Golf HD
	850	ESPN HD	Bristol, Ct.	TVRO	3	N/A	NBB	Sports HD
	851	ESPN2 HD	Bristol, Ct.	TVRO	3	N/A	NBB	Sports HD
	852	ESPNews HD	Bristol, Ct.	TVRO	3	N/A	T	Sports HD
	853	ESPNU HD	Bristol, Ct.	TVRO	3	N/A	T	Sports HD
	854	CBS College Sports HD	New York, NY	TVRO	3	N/A	T	College Sports HD
	855	Big Ten HD	New York, NY	TVRO	3	N/A	NBB	College Sports HD
	857	FS1 HD	New York, NY	TVRO	3	N/A	NBB	Sports HD
	858	NHL HD	New York, NY	TVRO	3	N/A	T	Sports HD
	859	MLB HD	New York, NY	TVRO	3	N/A	T	Sports HD
	860	NFL HD	New York, NY	TVRO	3	N/A	NBB	Sports HD
	861	NFL RedZone HD	New York, NY	TVRO	3	N/A	T	Football HD
	862	Tennis HD	New York, NY	TVRO	3	N/A	NBB	Tennis HD
	863	NBA TV HD	New York, NY	TVRO	3	N/A	T	Sports
	864	SEC Network HD	Bristol, CT	TVRO	3	N/A	T	Sports HD
	865	TV One HD	Bethesda, MD	TVRO	3	N/A	T	African- Amer. Prog.
	866	BET HD	New York, NY	TVRO	3	N/A	NBB	Afric-American HD
	868	Animal Planet HD	Bethesda, MD	TVRO	3	N/A	NBB	Animals
	869	Discovery HD	Bethesda, MD	TVRO	3	N/A	NBB	Nature
	870	Motor Trend Network HD	New York, NY	TVRO	3	N/A	NBB	Sports
	871	NAT GEO HD	New York, NY	TVRO	3	N/A	NBB	Nature
	872	SCIENCE HD	Bethesda, MD	TVRO	3	N/A	T	Science & Nature
	873	Destination America HD	Bethesda, MD	TVRO	3	N/A	T	Lifestyle
	874	fyi HD	New York, NY	TVRO	3	N/A	T	Biography
	875	HISTORY HD	New York, NY	TVRO	3	N/A	NBB	History

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Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	(4) Pub-Ed Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Non-Broadcast Basic (NBB) Local Origination (L.O)	Nature of Programming
	876							
	877	DisneyXD HD	New York, NY	TVRO	3	N/A	T	Children's Prog
	878	Cartoon HD	New York, NY	TVRO	3	N/A	T	Cartoons
	879	Nick HD	New York, NY	TVRO	3	N/A	NBB	Children's Prog
	880	DISNEY HD	New York, NY	TVRO	3	N/A	NBB	Children's Prog
	881	Freeform HD	New York, NY	TVRO	3	N/A	NBB	Family Prog
	882	MTV Live HD	New York, NY	TVRO	3	N/A	NBB	
	883	CMT HD	New York, NY	TVRO	3	N/A	T	Country
	884	MTV HD	New York, NY	TVRO	3	N/A	NBB	Music/videos
	885							
	886	VH1 HD	New York, NY	TVRO	3	N/A	NBB	Music/videos
	887	UP HD	NYC	TVRO	3	N/A	NBB	Gospel music
	888	Spotlight On Dmd						Infomercials
	889	AMC HD	Woodbury, NY	TVRO	3	N/A	NBB	Movies HD
	890	TCM HD	New York, NY	TVRO	3	N/A	NBB	Movies
	891	Encore HD	New York, NY	TVRO	3	N/A	T	Movies HD
	892							
	893	IFC HD	New York, NY	TVRO	3	N/A	T	Movies
	894	Hallmark Mov Ch HD	New York, NY	TVRO	3	N/A	NBB	Movies HD
	895	Lifetime Movie Net HD	New York, NY	TVRO	3	N/A	NBB	Movies HD
	896	Viceland HD	New York, NY	TVRO	3	N/A	T	Int'l History
	898	WGNCN	Chicago, IL	TVRO	3	N/A	NBB	WB Network
	899	Investigation Disc. HD	NYC	TVRO	3	N/A	T	
	900	OWN HD	Bethesda, MD	TVRO	3	N/A	NBB	Health Education
	917	Galavision HD	New York, NY	Satellite	3	N/A	T	Spanish Lang.
	964	Local Access	Union, NJ	Fiber	3	Public	A	Local Programming
	965	Government Access	Trenton, NJ	Fiber	3	N/A	A	Gavel to Gavel
	965	Jewelry TV	Knoxville, TN	TVRO	3	N/A	NBB	Shopping
	986	Searchlight Entertainment	NYC	TVRO	3	N/A	NBB	Spotlight OnDmd Acc.
	987	Searchlight Shop 987	NYC	TVRO	3	N/A	NBB	Spotlight OnDmd Acc.
	989	Searchlight Automotive	NYC	TVRO	3	N/A	NBB	Spotlight OnDmd Acc.
	990	Searchlight On Demand	NYC	TVRO	3	N/A	NBB	Spotlight OnDmd Acc.
	991	Searchlight Travel & Leisure	NYC	TVRO	3	N/A	NBB	Spotlight OnDmd Acc.

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 Broadcast Basic (BB)  
 Non-Broadcast Basic (NBB)  
 Local Origination (LO)

Cable Channel/ Lower Edge Frequency	Converter Channel	Call Letters	Location	Reception Method	(2) FCC Class	(3) FCC Grade	(4) Pub-Ed Govt Access (A) Pay (P) Tier (T) FCC Must Carry (MC) Broadcast Basic (BB) Non-Broadcast Basic (NBB) Local Origination (LO)	Nature of Programming
	992	Searchlight Jobs by Monster	NYC	TVRO	3	N/A	NBB	Spotlight OnDmd Acc.
	993	Searchlight On Demand	NYC	TVRO	3	N/A	NBB	Spotlight OnDmd Acc.
	1000	Xfinity On Demand	Philadelphia, PA	Satellite	3	N/A	P	VOD
	1001							
	1002	WCBS-HD	New York, NY	Fiber	3	N/A	BB	Entertainment
	1003	KYW-CBS HD	Philadelphia, PA	Local	1	N/A	BL	CBS Prog.
	1004	WNBC-HD	New York, NY	Fiber	3	N/A	BB	Entertainment
	1005	WNYW-HD	New York, NY	Fiber	3	N/A	BB	Fox Entertainment
	1006							
	1007	WABC-HD	New York, NY	Fiber	3	N/A	BB	Entertainment
	1008							
	1009	WWOR-HD	New York, NY	Fiber	3	N/A	BB	My 9 Entertainment
	1010	WCAU-NBC HD	Philadelphia, PA	Local	1	N/A	BL	NBC Prog.
	1011	WPIX-HD	A	TVRO	3	N/A	BB	CW Entertainment
	1012							
	1013	WNET-HD	New York, NY	Antenna	3	Public	BB	Public Broad.
	1014							
	1015							
	1016							
	1017	WPHL-rmy HD	Philadelphia, PA	Local	1	N/A	BL	My Prog.

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 (3) FCC Title 47, Section 76.5 (e)

(4) FCC Title 47, Part 76 Cable Television Service, Subpart D Carriage of Television Broadcasting

## E. Rates

**SCHEDULE OF ALL PRICES, TERMS AND CONDITIONS  
OF  
COMCAST CABLE  
NEW JERSEY SYSTEMS**

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**SECTION 1 – GENERAL****A. XFINITY STORES AND SERVICE CENTERS**

Comcast Xfinity Stores and Service Centers Serve All New Jersey Customers  
Statewide Customer Contact: 1-800-COMCAST (1-800-266-2278)

Comcast Service Center	171 Route 1 South, #2	Metuchen (Woodbridge)
Comcast Service Center	558 Lakehurst Rd	Browns Mills
Xfinity Store	941 Haddonfield Road	Cherry Hill
Comcast Service Center	3 Auer Court	East Brunswick
Comcast Service Center	403 South St	Eatontown
Comcast Service Center	279 Amwell Road	Hillsborough
Comcast Service Center	2121 John F Kennedy Blvd	Jersey City
Xfinity Store	3371 US Route 1, Mercer Mall	Lawrenceville
Comcast Service Center	505 North Main St	Manahawkin
Xfinity Store	500 Consumer Drive	Mays Landing
Xfinity Store	42 Centerton Rd	Mt. Laurel
Xfinity Store	2160 No. 2d Street	Millville
Comcast Service Center	155 Port Murray Rd	Port Murray
Xfinity Store	1500 Route 47	Rio Grande
Comcast Service Center	1202 Long Beach Blvd	Ship Bottom
Xfinity Store	1256 Hooper Avenue	Toms River
Xfinity Store	3841 Route 42	Turnersville
Xfinity Store	Route 22	Union
Comcast Service Center	301 South Main Rd	Vineland
Xfinity Store	495 Prospect Ave	West Orange

**B. TERRITORY SERVED**

This Schedule of All Prices, Terms and Conditions covers the following municipalities:

Central System (Area 1)

Cranbury  
East Brunswick  
East Windsor  
Helmetta

Hightstown  
Jamesburg  
Monroe  
Plainsboro

Roosevelt  
South Brunswick  
Spotswood  
West Windsor

Monmouth System (Area 2)

Allenhurst  
Atlantic Highlands  
Deal  
Eatontown  
Fair Haven  
Freehold  
Hazlet  
Highlands

Holmdel  
Little Silver  
Loch Arbour  
Long Branch  
Middletown  
Monmouth Beach  
Oceanport  
Red Bank

Rumson  
Sea Bright  
Shrewsbury Borough  
Shrewsbury Township  
Tinton Falls  
West Long Branch

Ocean System (Area 3)

Bay Head  
Brick Township

Mantoloking  
Point Pleasant

Point Pleasant Beach

Toms River System (Area 4)

Township of Barnegat  
Borough of Beachwood  
Township of Berkeley  
Township of Eagleswood  
Borough of Island Heights  
Township of Lacey

Borough of Lakehurst  
Township of Little Egg Harbor  
Township of Manchester  
Township of Ocean  
Borough of Ocean Gate  
Borough of Pine Beach

Township of Stafford  
Borough of South Toms River  
Township of Toms River  
Borough of Tuckerton

LBI System (Area 5)

Borough of Barnegat Light  
Borough of Beach Haven

Borough of Harvey Cedars  
Township of Long Beach

Borough of Ship Bottom  
Borough of Surf City

Somerset System (Area 6)

Township of Bedminster  
Borough of Bernardsville  
Township of Bethlehem  
Township of Branchburg  
Township of Chatham  
Borough of Chester  
Township of Chester  
Town of Clinton  
Township of Clinton  
Township of Delaware

Township of East Amwell  
Borough of Far Hills  
Borough of Flemington  
Township of Franklin (Hunterdon)  
Township of Franklin (Somerset)  
Township of Harding  
Township of Hillsborough  
Borough of Lebanon  
Township of Long Hill  
Borough of Mendham

Township of Mendham  
Borough of Millstone  
Township of Montgomery  
Borough of Peapack/Gladstone  
Princeton  
Township of Raritan  
Township of Readington  
Borough of Rocky Hill  
Township of Tewksbury  
Township of Union

Garden State System (Area 7)

Audubon Borough  
Audubon Park Borough  
Barrington Borough  
Bellmawr Borough  
Berlin Borough  
Berlin Township  
Camden City  
Carneys Point Township  
Cherry Hill Township  
Chesterfield Township  
Collingswood Borough  
Clementon Borough  
Eastampton Township  
Evesham Township  
Fieldsboro Borough  
Florence Township  
Gibbsboro Borough  
Gloucester Township  
Haddon Township  
Haddon Heights Borough

Haddonfield Borough  
Hainesport Township  
Hi-Nella Borough  
Laurel Springs Borough  
Lawnside Borough  
Lindenwold Borough  
Lumberton Borough  
Magnolia Borough  
Mansfield Township  
Merchantville Borough  
Medford Township  
Medford Lakes Borough  
Moorestown Township  
Mount Holly Township  
Mount Laurel Township  
New Hanover Township  
North Hanover Township  
Oaklyn Borough  
Pemberton Borough  
Pemberton Township

Pennsauken Township  
Pine Hill Borough  
Pine Valley Borough  
Pitman Borough  
Plumsted Township  
Runnemede Borough  
Shamong Township  
Somerdale Borough  
Southampton Township  
Springfield Township  
Stratford Borough  
Tabernacle Township  
Tavistock Borough  
Voorhees Township  
Westampton Township  
Woodlynne Borough  
Woodland Township  
Wrightstown Borough

Burlington System (Area 8)

Beverly  
Bordentown City  
Bordentown Township  
Burlington City  
Burlington Township

Cinnaminson  
Delanco  
Delran  
Edgewater Park  
Palmyra

Riverside  
Riverton  
Westampton  
Willingboro

Gloucester System (Area 9)

Clayton  
Deptford  
East Greenwich  
Glassboro  
Greenwich

Mantua  
National Park  
Paulsboro  
Wenonah  
West Deptford

Westville  
Woodbury  
Woodbury Heights

Maple Shade System (Area 10)

Brooklawn Borough  
Gloucester City

Maple Shade Township  
Mount Ephraim Borough

Union System (Area 11)

Belleville  
Berkeley Heights  
Bloomfield  
Caldwell  
Carteret  
Clark  
Cranford  
East Orange  
Essex Fells  
Fairfield  
Fanwood  
Garwood  
Glen Ridge  
Harrison

Hillside  
Irvington  
Kenilworth  
Linden  
Livingston  
Maplewood  
Millburn  
Montclair  
Mountainside  
New Providence  
Orange  
Perth Amboy  
Rahway  
Roseland

Roselle  
Roselle Park  
South River  
Scotch Plains  
Secaucus  
Springfield  
Summit  
Union  
Verona  
West Caldwell  
Westfield  
West Orange  
Winfield  
Woodbridge

Plainfield System (Area 12)

Plainfield

North Plainfield

South Plainfield

Jersey City System (Area 13)

Jersey City

Meadowlands System (Area 14)

Borough of Carlstadt  
Town of Kearny (Hudson)  
Borough of East Newark (Hudson)

Borough of East Rutherford  
Township of Lyndhurst  
Borough of North Arlington

Borough of Rutherford  
Borough of Wallington

Issued: November 19, 2018

Comcast New Jersey Systems

Effective: December 20, 2018  
or the first bill thereafter

Northwest System (Area 15)

Town of Belvidere	Borough of High Bridge	Township of Mt. Olive
Borough of Califon (Hunterdon)	(Hunterdon)	Township of Oxford
Township of Franklin	Township of Independence	Borough of Washington
Borough of Glen Gardner	Township of Lebanon (Hunterdon)	Township of Washington
(Hunterdon)	Township of Liberty	Township of Washington (Morris)
Town of Hackettstown	Township of Mansfield	Township of White
Borough of Hampton (Hunterdon)		

Trenton System (Area 16)

Ewing	Lawrence	Trenton
Hopewell	Pennington	

Lambertville System (Area 17)

Delaware Township	Lambertville City	West Amwell Towns
Hopewell Township	Stockton Borough	

Avalon System (Area 18)

Borough of Avalon	City of Sea Isle City	
Township of Middle (Swainton	Borough of Stone Harbor	
area, Avalon Manor & Stone	Township of Upper (Strathmere	
Harbor Manor)	area)	

Wildwood System (Area 19)

City of Cape May	Township of Middle	Borough of West Wildwood
Borough of Cape May Point	North Wildwood	Borough of Wildwood Crest
Township of Lower	Borough of West Cape May	City of Wildwood

Pleasantville System (Area 20)

City of Absecon	Borough of Longport	City of Somers Point
City of Atlantic City	City of Margate	Township of Upper
Bass River Township	Portion of Township of Maurice	City of Ventnor
City of Brigantine	River	Washington Township
City of Corbin City	Township of Mullica	(Burlington)
Township of Dennis	City of Northfield	Borough of Woodbine
City of Egg Harbor	City of Ocean City	Township of Weymouth
Township of Egg Harbor	City of Pleasantville	
Township of Galloway	City of Port Republic	
Township of Hamilton	Seaview Harbor (Section of	
City of Linwood	Township of Egg Harbor)	

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Vineland System (Area 21)

Township of Alloway  
City of Bridgeton  
Borough of Buena  
Township of Buena Vista  
Borough of Chesilhurst  
Township of Commercial  
Township of Deerfield  
Township of Downe  
Township of Elk  
Borough of Elmer  
Township of Elsinboro  
Township of Fairfield  
Borough of Folsom  
Township of Franklin  
Town of Hammonton  
Township of Harrison  
Township of Hopewell

Township of Lawrence  
Township of Logan  
Township of Lower Alloways  
Creek  
Township of Mannington  
Township of Maurice River  
City of Millville  
Township of Monroe  
Borough of Newfield  
Township of Oldmans  
Borough of Pennsgrove  
Township of Pennsville  
Township of Pilesgrove  
Township of Pittsgrove  
Twp of Quinton  
City of Salem  
Borough of Shiloh

Township of South Harrison  
Borough of Swedesboro  
Township of Upper Deerfield  
Township of Upper Pittsgrove  
City of Vineland  
Township of Waterford  
Township of Washington  
Township of Winslow  
Borough of Woodstown  
Township of Woolwich

**C. TERMS AND CONDITIONS****COMCAST AGREEMENT FOR RESIDENTIAL VIDEO AND HIGH-SPEED SERVICES****ABOUT THIS AGREEMENT, OUR SERVICES, AND YOUR RIGHTS**

Comcast Services will be provided to you (“you,” “your,” or “Customer”) on the terms and conditions set forth in this Agreement for Residential Video and High-Speed Services (the “Agreement”) by the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area (“Comcast,” “we,” “us,” or “our”) and in any applicable Tariff(s) on file with the FCC, state utility commission or other comparable state agency. For purposes of this Agreement, “affiliate” means any entity that controls, is controlled by or is under common control with Comcast Corporation. Services may include, but are not limited to, cable television service (“Video”) and Comcast High-Speed Internet service (“HSI”) (each a “Service” and collectively the “Services”). The terms and conditions in the “GENERAL TERMS AND CONDITIONS” section below are applicable to all Services unless otherwise indicated. Additional terms and conditions applicable to HSI are included in this Agreement in sections titled “ADDITIONAL PROVISIONS APPLICABLE TO HSI”. We may change our prices, fees, the Services and/or the terms and conditions of this Agreement in the future. Unless this Agreement or applicable law specifies otherwise, we will give you thirty (30) days prior Notice of any significant change to this Agreement. If you find the change unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the end of the notice period (the “Effective Date”) of the change, we will consider that you have accepted the changes. You may not modify this Agreement by making any typed, handwritten, or any other changes to it for any purpose.

**Note:** This Agreement contains a binding arbitration provision in Section 13 that affects your rights under this Agreement with respect to all Services.

**GENERAL TERMS AND CONDITIONS****1. ACCEPTANCE OF THIS AGREEMENT**

You will have accepted this Agreement and be bound by its terms if you use the Services or otherwise indicate your affirmative acceptance of such Services.

**2. CHARGES AND BILLINGS**

**a. Charges, Fees, and Taxes You Must Pay.** You agree to pay all charges associated with the Services, including, but not limited to, installation charges, monthly service charges, Comcast Equipment (as defined below) charges, service call charges, applicable federal, state, and local taxes (however designated) and any fees or payment obligations imposed by governmental or quasi-governmental bodies for the sale, installation, use, or provision of the Services. You agree to pay any regulatory recovery fees which Comcast invoices you for municipal, state and federal government fees or assessments imposed on Comcast, or any programs in which Comcast participates, including, but not limited to, public, educational and governmental access. **YOU WILL BE RESPONSIBLE FOR PAYING ANY GOVERNMENT IMPOSED FEES AND TAXES THAT BECOME APPLICABLE RETROACTIVELY.** We will provide you with notice and an effective date of any change in our prices or fees, unless the change in price is related to a change in governmental or quasi-governmental taxes, fees or assessments, in which case we may elect not to provide notice except where required by applicable law. Not all fees apply to all Services.

• **For Video Customers.** Video price information is supplied with our Welcome Kit.

• **For HSI Customers.** HSI price information is available at [www.comcast.com](http://www.comcast.com) (or an alternative site if we notify you).

•• **For Minimum Term Customers.** If you have signed a minimum term addendum, which may be available within your area, your price for Service(s) is as specified in the minimum term addendum.

**b. How We Will Bill You.** Unless you have signed a minimum term addendum, Services are provided to you on a month-to-month basis. You will generally be billed monthly, in advance, for recurring service charges, equipment charges, and fees. **IN ADDITION, YOU MUST PAY, ON OR BEFORE THE DAY WE INSTALL ANY OR ALL OF THE SERVICES, THE FIRST MONTH'S SERVICE CHARGES, COMCAST EQUIPMENT CHARGES, ANY DEPOSITS, AND ANY INSTALLATION CHARGES.** You may be billed for some Services individually after they have been provided to you; these include measured and per-call charges (as explained below) and charges for pay-per-view movies or events, interactive television, and e-commerce. Your first bill may include pro-rated charges from the date you first begin receiving Services, as well as monthly recurring charges for the next month and charges for non-recurring charges for any nonrecurring services you have received. If you make partial payment of any bill, we will apply that payment to the outstanding charges in the amounts and proportions that we determine. However, we do not waive our rights to collect the full balance owed to us by accepting partial payment.

**c. Third-Party Charges That Are Your Responsibility.** You acknowledge that you may incur charges with third-party service providers that are separate and apart from the amounts charged by us. These may include charges resulting from accessing on-line services, purchasing or subscribing to other offerings via the Internet or interactive options on your Video Service, if applicable, or otherwise. You are solely responsible for all charges payable to third parties, including all applicable taxes. In addition, you are solely responsible for protecting the security of credit card and other personal information provided to others in connection with such transactions.

**d. Alternative Billing Arrangements.** In certain cases, Comcast may agree to provide billing services on behalf of third parties, as the agent of the third party. Any such third-party charges shall be payable pursuant to any contract or other arrangement between you and the third party. We will not be responsible for any dispute regarding these charges between you and any third party. You must address all such disputes directly with the third party.

**e. Payment by Credit Card or Check.** If you use a credit card to pay for the Services, use of the card is governed by the card issuer agreement for that card, and you must refer to that agreement for your rights and liabilities as a cardholder. If Comcast does not receive payment from your credit card issuer or its agents, you agree to pay all amounts due upon demand. If you make payment by check, you authorize Comcast to collect your check electronically. You agree that you may not amend or modify this Agreement with any restrictive endorsements (such as "paid in full"), releases, or other statements on or accompanying checks or other payments accepted by Comcast and that any such notations shall have no legal effect.

**f. Our Remedies if You Pay Late or Fail to Pay**

**i. Late or Non-Payments:** You may be billed fees, charges and assessments related to late payments or non-payments if for any reason (a) Comcast does not receive from you any required payment for the Services by the payment due date or (b) you pay less than the full amount due for the Services.

**ii. Fees Not Considered Interest or Penalties:** Comcast does not anticipate that you will fail to pay for the Services on a timely basis, and we do not extend credit to customers. Any fees, charges, and assessments due to late payment or nonpayment are not interest, credit service charges, or finance charges or penalties. Rather, they are liquidated damages intended to be a reasonable advance estimate of our costs resulting from late payments and non-payments. These costs will be difficult to calculate or to predict when we set such fees, charges, and assessments, because we cannot know in advance: (a) whether you will pay for the Services on a timely basis, if ever; (b) if you do pay late, when you will actually pay; and (c) what costs we will incur because of your late payment or non-payment.

**iii. Collection Costs:** If we are required to use a collection agency or attorney to collect money owed by you, you agree to pay the reasonable costs of collection. These costs include but are not limited to any collection agency's fees, reasonable attorneys' fees, and arbitration or court costs.

**iv. Suspension/Disconnect:** If you fail to pay the full amount due for any or all of the Services then Comcast, at its sole discretion in accordance with applicable law, may suspend or disconnect any or all the Services you receive.

**g. Reconnection Fees and Related Charges.** Should you wish to resume a Service after any suspension, we may require you to pay a reconnection fee. Should you wish to reinstate any or all Services after disconnection, we may require you to

pay an installation fee and/or service activation fee. These fees are in addition to all past due charges and other fees. Reconnection of the Services is subject to our credit policies, this Agreement and applicable law.

**h. Our Right to Make Credit Inquiries.** YOU AUTHORIZE COMCAST TO MAKE INQUIRIES AND TO RECEIVE INFORMATION ABOUT YOUR CREDIT EXPERIENCE FROM OTHERS, TO ENTER THIS INFORMATION IN YOUR FILE, AND TO DISCLOSE THIS INFORMATION CONCERNING YOU TO APPROPRIATE THIRD PARTIES FOR REASONABLE BUSINESS PURPOSES.

**i. Your Responsibilities Concerning Billing Questions.** Subject to applicable law, if you intend to dispute a charge or request a billing credit, you must contact Comcast within sixty (60) days of the date on the bill. You waive any disputes or credits that you do not report within sixty (60) days.

### **3. REFUNDABLE DEPOSIT**

We may require you to pay a refundable deposit when you activate the Service(s). We may also require you to pay a refundable deposit after activation of the Service(s) if you add Comcast Equipment and/or Service(s) or if you fail to pay any amounts when they are due. If we disconnect your Service(s) or are otherwise required under applicable law to refund the deposit, we shall within forty-five (45) days or as otherwise specified by applicable law return a sum equal to the deposit(s) you paid (without interest unless otherwise required by law) minus any amounts due on your account (including without limitation, any amounts owed for Services or for any Comcast Equipment that is damaged, altered, or not returned).

### **4. CHANGES TO SERVICES**

Subject to applicable law, we have the right to change our Services, Comcast Equipment and rates or charges, at any time with or without notice. We also may rearrange, delete, add to or otherwise change programming or features or offerings contained in the Services, including but not limited to, content, functionality, hours of availability, customer equipment requirements, speed and upstream and downstream rate limitations. If we do give you notice, it may be provided on your monthly bill, as a bill insert, in a newspaper or other communication permitted under applicable law. If you find a change in the Service(s) unacceptable, you have the right to cancel your Service(s). However, if you continue to receive Service(s) after the change, this will constitute your acceptance of the change. Please take the time to read any notices of changes to the Service(s). We are not liable for failure to deliver any programming, services, features or offerings except as provided in Section 11(e).

### **5. ACCESS TO YOUR PREMISES**

You agree to allow us and our agents the right to enter at reasonable times your property upon which the Services and/or Comcast Equipment will be provided (the "Premises"), for purposes of installing, configuring, maintaining, inspecting, upgrading, replacing and removing the Services and/or Comcast Equipment used to receive any of the Services. You warrant that you are either the owner of the Premises or that you have the authority to give us access to the Premises. If you are not the owner of the Premises, you are responsible for obtaining any necessary approval from the owner to allow us and our agents into the Premises to perform the activities specified above. In addition, you agree to supply us or our agent, if we ask, the owner's name, address and phone number and/or evidence that the owner has authorized you to grant access to us and our agents to the Premises.

### **6. MAINTENANCE AND OWNERSHIP OF EQUIPMENT**

**a. Comcast Equipment.** You agree that except for the wiring installed inside the Premises ("Inside Wiring"), all Comcast Equipment belongs to us or other third parties and will not be deemed fixtures or in any way part of the Premises. Comcast Equipment includes all new or reconditioned equipment installed, provided or leased to you by us or our agents, including but not limited to, cabling or wiring and related electronic devices, cable modems, wireless gateway/routers, any other hardware and all software or "downloads" to Comcast Equipment. You agree to use Comcast Equipment only for the Services pursuant to this Agreement. We may remove or change the Comcast Equipment at our discretion at any time the Services are active or following the termination of your Service(s). You agree to allow us access to the Premises for these purposes. You may not sell, lease, abandon or give away the Comcast Equipment, or permit any other provider of video, high speed data or telephone services to use the Comcast Equipment. The Comcast Equipment may only be used in the Premises. At your request, we may relocate the Comcast Equipment in the Premises for an additional charge, at a time

Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to [www.comcast.com/policies](http://www.comcast.com/policies).

agreeable to you and us. YOU UNDERSTAND AND ACKNOWLEDGE THAT IF YOU ATTEMPT TO INSTALL OR USE THE COMCAST EQUIPMENT OR SERVICES AT A LOCATION OTHER THAN THE PREMISES, THE SERVICES MAY FAIL TO FUNCTION OR MAY FUNCTION IMPROPERLY. You agree that you will not allow anyone other than Comcast employees or agents to service the Comcast Equipment. We suggest that the Comcast Equipment in your possession be covered by your homeowners, renters, or other insurance. You will be directly responsible for loss, repair, replacement and other costs, damages, fees and charges if you do not return the Comcast Equipment to us in an undamaged condition.

**b. Customer Equipment**

**i. Responsibility:** Comcast has no responsibility for the operation or support, maintenance or repair of any equipment, software or services that you elect to use in connection with the Services or Comcast Equipment (the "Customer Equipment").

• **For HSI Customers.** You can find Comcast's current minimum technical and other requirements for HSI customers at <http://www.comcast.com/Support/Corp1/FAQ/FaqDetail2205.html>. These requirements may be located at an alternative site if we so notify you. Whether a cable modem, gateway/router or other device is owned by you or us, we have the unrestricted right, but not the obligation, to upgrade or change the firmware in these devices remotely or on the Premises at any time that we determine it necessary or desirable in order to provide Services to you in accordance with our specifications and requirements.

**ii. Non-Recommended Configurations:** Customer Equipment that does not meet Comcast's minimum technical or other specifications constitutes a "Non-Recommended Configuration." NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS WARRANT THAT A NON-RECOMMENDED CONFIGURATION WILL ENABLE YOU TO SUCCESSFULLY INSTALL, ACCESS, OPERATE OR USE THE SERVICES. YOU ACKNOWLEDGE THAT ANY SUCH INSTALLATION, ACCESS, OPERATION, OR USE COULD CAUSE CUSTOMER EQUIPMENT TO FAIL TO OPERATE OR CAUSE DAMAGE TO CUSTOMER EQUIPMENT, YOU, YOUR PREMISES OR COMCAST EQUIPMENT. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY SUCH FAILURE OR DAMAGE. Comcast reserves the right to deny you customer support for the Services and/or terminate Service(s) if you use a Non-Recommended Configuration.

**iii. No Unauthorized Devices or Tampering:** You agree not to attach any unauthorized device to Comcast Equipment or the Services. If you make any unauthorized connection or modification to Comcast Equipment or the Services or any other part of our cable network, we may terminate your Service and recover such damages as may result from your actions. Unless expressly authorized by us, you agree not to install anything to intercept or receive any of the Services offered over our cable network or to assist any person in intercepting or receiving any of the Services offered over our cable network. You also agree that you will not attach anything to the Inside Wiring, Comcast Equipment or Customer Equipment, whether installed by you or us, which singly or together impairs the integrity of our cable network or degrades our cable network's signal quality or strength or creates signal leakage. You hereby agree that we may recover damages from you for tampering with any Comcast Equipment or any other part of our cable network or for receiving unauthorized Service(s). You agree that it would be difficult if not impossible to calculate precisely the lost revenue resulting from your receipt of unauthorized Service(s) or the alteration or improper use of Comcast Equipment. You therefore agree to pay us as liquidated damages, the sum of \$500.00 per device used to receive the unauthorized Services in addition to our cost to replace any altered, damaged or unreturned Comcast Equipment or other equipment owned by Comcast, including any incidental costs. The unauthorized reception of the Services may also result in criminal fines and/or imprisonment.

**c. Inside Wiring.** You may install Inside Wiring, such as additional cable wiring and outlets, provided it does not interfere with the normal operations of our cable network. If you have us install Inside Wiring, we will charge you for that service. Regardless of who installed it, we consider the Inside Wiring your property or the property of whomever owns the Premises. Accordingly, you are responsible for the repair and maintenance of the Inside Wiring, unless you and Comcast have agreed otherwise in writing. (If you do not own the Premises, contact your landlord or building

manager about the repair or maintenance of Inside Wiring.) If you have us repair or maintain the Inside Wiring, we will charge you for that service.

## 7. USE OF SERVICES

You agree that the Services and the Comcast Equipment will be used only for personal, residential, non-commercial purposes, unless otherwise specifically authorized by us in writing. You will not use the Comcast Equipment at any time at an address other than the Premises without our prior written authorization. You agree and represent that you will not resell or permit another to resell the Services in whole or in part. You will not use or permit another to use the Comcast Equipment or the Service(s), directly or indirectly, for any unlawful purpose, including, but not limited to, in violation of any posted Comcast policy applicable to the Services. Use of the Comcast Equipment or Services for transmission, communications or storage of any information, data or material in violation of any U.S. federal, state or local regulation or law is prohibited. You acknowledge that you are accepting this Agreement on behalf of all persons who use the Comcast Equipment and/or Services and that you shall have sole responsibility for ensuring that all other users understand and comply with the terms and conditions of this Agreement and any applicable Comcast policies including, but not limited to, acceptable use and privacy policies. You further acknowledge and agree that you shall be solely responsible for any transactions, including, without limitation, purchases made through or in connection with the Services. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of the use of the Services, the Comcast Equipment and/or the Customer Equipment or the breach of this Agreement or any of the applicable Comcast policies by you or any other user of the Services at the Premises.

### • For HSI Customers.

**a. Acceptable Use Policy.** The Comcast Acceptable Use Policy (“AUP”) and other policies concerning HSI are posted on the Service’s Web site at [www.comcast.net](http://www.comcast.net) (or an alternative Web site if we so notify you). You further agree that Comcast may modify the AUP or other policies from time to time. Notwithstanding anything to the contrary in this Agreement, YOU ACKNOWLEDGE AND AGREE THAT THE TERMS OF THE AUP AND ANY OTHER APPLICABLE COMCAST POLICIES MAY BE PUT INTO EFFECT OR REVISED FROM TIME TO TIME WITHOUT NOTICE BY POSTING A NEW VERSION OF THE AUP OR POLICY AS SET FORTH ABOVE. YOU AND OTHER USERS OF THE SERVICE SHOULD CONSULT THE AUP AND ALL POSTED POLICIES REGULARLY TO CONFORM TO THE MOST RECENT VERSION.

**b. Prohibited Uses of HSI.** You agree not to use HSI for operation as an Internet service provider, a server site for ftp, telnet, rlogin, e-mail hosting, “Web hosting” or other similar applications, for any business enterprise, or as an end-point on a non-Comcast local area network or wide area network. You agree to indemnify, defend and hold harmless Comcast and its affiliates, suppliers, and agents against all claims and expenses (including reasonable attorney fees) arising out of any breach of this Section including, but not limited to, any claims based on or arising out of any material violation of any applicable law.

## 8. ASSIGNABILITY

This Agreement and the Services furnished hereunder may not be assigned by you. You agree to notify us immediately of any changes of ownership or occupancy of the Premises. We may freely assign our rights and obligations under this Agreement with or without notice to you.

## 9. TERMINATION OF THIS AGREEMENT

**a. Term.** This Agreement will be in effect from the time that Services are activated until (1) it is terminated as provided for by this Agreement or by any addendum to this Agreement or (2) it is replaced by a revised Agreement. If you self-install Comcast Equipment, Service charges begin the earliest of (1) the day on which you picked up Comcast Equipment at our service center, (2) the day you install the Service, or (3) five (5) days after the date we ship the Comcast Equipment to you. If you self-install a cable modem or converter that you obtained from a source other than Comcast, charges begin the day that your order for the Services is entered into our system. The option to self-install a cable modem or converter and/or to

use a non-Comcast-supplied cable modem or converter is subject to availability. Any non-Comcast supplied cable modem or converter must comply with Comcast's minimum requirements.

**b. Termination by You.** Unless you have signed a minimum term addendum, you may terminate this Agreement for any reason at any time by notifying Comcast in one of three ways: (i) send a written notice to the postal address of your local Comcast business office; (ii) send an electronic notice to the e-mail address specified on [www.comcast.com](http://www.comcast.com); or (iii) call our customer service line during normal business hours. Subject to applicable law or the terms of any agreements with governmental authorities, all applicable fees and charges will accrue until this Agreement has terminated, the Services have been disconnected, and all Comcast Equipment has been returned. We will refund all prepaid monthly service fees charged for Services after the date of termination (less any outstanding amounts due Comcast for the Services, affiliate services, Comcast Equipment, or other applicable fees and charges).

**c. Suspension and Termination by Comcast.** Under the conditions listed below, Comcast reserves the right, subject to applicable law, to act immediately and without notice to terminate or suspend the Services and/or to remove from the Services any information transmitted by or to any authorized users (e.g., email or voicemail). Comcast may take these actions if it: (1) determines that such use or information does not conform with the requirements set forth in this Agreement, (2) determines that such use or information interferes with Comcast's ability to provide the Services to you or others, (3) reasonably believes that such use or information may violate any laws, regulations, or written and electronic instructions for use, or (4) reasonably believes that such use or information interferes with or endangers the health and/or safety of our personnel or third parties. Comcast's action or inaction under this Section shall not constitute review or approval of your or any other users' use of the Services or information transmitted by or to you or users.

**d. Your Obligations upon Termination.** You agree that upon termination of this Agreement you will do the following:

1. You will immediately cease all use of the Services and all Comcast Equipment;
2. You will pay in full for your use of the Services up to the date that this Agreement has been terminated, and the Services are disconnected; and
3. Within ten (10) days of the date on which Services are disconnected, you will return all Comcast Equipment to us at our local business office or to our designee in working order, normal wear and tear excepted. Otherwise, you will be charged the amount set forth in the current pricing lists for such Comcast Equipment, or the revised amount for which you receive notice; if no amount has been specified for the particular model of Comcast Equipment, you will be charged the retail price for a new replacement. You may also be charged incidental costs that we incur in replacing the Comcast Equipment. Upon our request, you will permit us and our employees, agents, contractors, and representatives to access the Premises during regular business hours to remove the Comcast Equipment and other material provided by Comcast. We will conduct this removal at a time agreed on by you and us, and you will ensure that all Comcast Equipment is returned to Comcast.

#### **10. LIMITED WARRANTY**

THE COMCAST EQUIPMENT AND THE SERVICES ARE PROVIDED "AS IS," WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT THE COMCAST EQUIPMENT OR THE SERVICES WILL MEET YOUR REQUIREMENTS, PROVIDE UNINTERRUPTED USE, OR OPERATE AS REQUIRED, WITHOUT DELAY, OR WITHOUT ERROR. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS WARRANT THAT ANY COMMUNICATIONS WILL BE TRANSMITTED IN UNCORRUPTED FORM. ALL REPRESENTATIONS AND WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF PERFORMANCE, NONINFRINGEMENT, FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY, ARE HEREBY DISCLAIMED AND EXCLUDED UNLESS OTHERWISE PROHIBITED OR RESTRICTED BY APPLICABLE LAW.

#### **11. LIMITATION OF COMCAST'S LIABILITY**

**a. Application.** The limitations of liability set forth in this Section apply to any acts, omissions, and negligence of Comcast and its underlying third-party service providers, agents and suppliers (and their respective officers, employees, agents,

contractors or representatives) which, but for that provision, would give rise to a cause of action in contract, tort or under any other legal doctrine.

**b. Customer Equipment.** CUSTOMER EQUIPMENT MAY BE DAMAGED OR SUFFER SERVICE OUTAGES AS A RESULT OF THE INSTALLATION, SELF-INSTALLATION, USE, INSPECTION, MAINTENANCE, REPAIR, AND REMOVAL OF COMCAST EQUIPMENT AND THE SERVICES. EXCEPT FOR GROSS NEGLIGENCE OR WILLFUL MISCONDUCT, NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE, LOSS, OR DESTRUCTION TO THE CUSTOMER EQUIPMENT. IN THE EVENT OF GROSS NEGLIGENCE OR WILLFUL MISCONDUCT BY COMCAST, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS, WE SHALL PAY AT OUR SOLE DISCRETION FOR THE REPAIR OR REPLACEMENT OF THE DAMAGED CUSTOMER EQUIPMENT UP TO A MAXIMUM OF \$500. THIS SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY RELATING TO SUCH ACTIVITY.

• **For HSI Customers.** YOU UNDERSTAND THAT YOUR COMPUTER OR OTHER DEVICES MAY NEED TO BE OPENED, ACCESSED OR USED EITHER BY YOU OR BY US OR OUR AGENTS, IN CONNECTION WITH THE INSTALLATION OR REPAIR OF HSI. THE OPENING, ACCESSING OR USE OF YOUR COMPUTER OR OTHER DEVICES USED IN CONNECTION WITH YOUR COMPUTER MAY VOID WARRANTIES PROVIDED BY THE COMPUTER OR DEVICE MANUFACTURER OR OTHER PARTIES RELATING TO THE COMPUTER'S OR DEVICE'S HARDWARE OR SOFTWARE. NEITHER COMCAST NOR ANY OF ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER AS THE RESULT OF THE VOIDING OF ANY SUCH WARRANTIES.

**c. Other Services or Equipment.** BY ACCEPTING THIS AGREEMENT, YOU WAIVE ALL CLAIMS AGAINST COMCAST FOR INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY BETWEEN THE COMCAST EQUIPMENT OR THE SERVICES AND ANY OTHER SERVICE, SYSTEMS, OR EQUIPMENT. IN THE EVENT OF SUCH INTERFERENCE, DISRUPTION, OR INCOMPATIBILITY, YOUR SOLE REMEDY SHALL BE TO TERMINATE THE SERVICES IN ACCORDANCE WITH SECTION 9.

**d. Software.** When you use certain features of the Services, such as online features (where available), you may require special software, applications, and/or access to the Internet. Comcast makes no representation or warranty that any software or application installed on Customer Equipment, downloaded from the Service, or available through the Internet does not contain a virus or other harmful feature. It is your sole responsibility to take appropriate precautions to protect any Customer Equipment from damage to its software, files, and data as a result of any such virus or other harmful feature. We may, but are not required to, terminate all or any portion of the installation or operation of the Services if a virus or other harmful feature or software is found to be present on your Customer Equipment. We are not required to provide you with any assistance in removal of viruses. If we decide, in our sole discretion, to install or run virus check software on your Customer Equipment, we make no representation or warranty that the virus check software will detect or correct any or all viruses. You acknowledge that you may incur additional charges for any service call made or required on account of any problem related to a virus or other harmful feature detected on your Customer Equipment. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY HARDWARE, SOFTWARE, FILES, OR DATA RESULTING FROM A VIRUS, ANY OTHER HARMFUL FEATURE, OR FROM ANY ATTEMPT TO REMOVE IT. In addition, as part of the installation process for the software and other components of the Service, system files on your Customer Equipment may be modified. Comcast does not represent, warrant or covenant that these modifications will not disrupt the normal operations of any Customer Equipment including without limitation your computer(s), or cause the loss of files. Comcast does not represent, warrant, or covenant that the installation of the special software or applications or access to our Web portal(s) will not cause the loss of files or disrupt the normal operations of any Customer Equipment, including but not limited to your computer(s). FOR THESE AND OTHER REASONS, YOU ACKNOWLEDGE AND UNDERSTAND THE IMPORTANCE OF BACKING UP ALL FILES TO ANOTHER

STORAGE MECHANISM PRIOR TO SUCH ACTIVITIES. YOU UNDERSTAND AND ACCEPT THE RISKS IF YOU DECIDE NOT TO BACK UP FILES. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY DAMAGE TO OR LOSS OF ANY SOFTWARE, FILES, OR DATA.

**e. Disruption of Service.** The Services are not fail-safe and are not designed or intended for use in situations requiring fail-safe performance or in which an error or interruption in the Services could lead to severe injury to business, persons, property or environment ("High Risk Activities"). These High Risk Activities may include, without limitation, vital business or personal communications, or activities where absolutely accurate data or information is required. You expressly assume the risks of any damages resulting from High Risk Activities. We shall not be liable for any inconvenience, loss, liability, or damage resulting from any interruption of the Services, directly or indirectly caused by, or proximately resulting from, any circumstances beyond our control, including, but not limited to, causes attributable to

you or your property; inability to obtain access to the Premises; failure of any cable signal at the transmitter; failure of a communications satellite; loss of use of poles or other utility facilities; strike; labor dispute; riot or insurrection; war; explosion; malicious mischief; fire, flood, lightning, earthquake, wind, ice, extreme weather conditions or other acts of God; failure or reduction of power; or any court order, law, act or order of government restricting or prohibiting the operation or delivery of the Services. In all other cases of an interruption of the Services, you shall be entitled upon a request made within sixty (60) days of such interruption, to a pro rata credit for any Service interruption exceeding twenty-four consecutive hours after such interruption is reported to us, or such other period of time as may be specifically provided by law. Unless specifically otherwise provided by law, such credit shall not exceed the fixed monthly charges for the month of such Service interruption and excludes all nonrecurring charges, one-time charges, per call or measured charges, regulatory fees and surcharges, taxes and other governmental and quasi-governmental fees. **EXCEPT AND UNLESS SPECIFICALLY PROHIBITED BY LAW, SUCH CREDIT SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR AN INTERRUPTION OF SERVICE. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES.** Any credits provided by Comcast are at our sole discretion and in no event shall constitute or be construed as a course of conduct by Comcast.

• **For New Jersey Customers.** Comcast will issue credit for cable television outages or service interruptions in accordance with N.J.A.C. 14:18-3.5.

**f. Third Parties.** Notwithstanding anything to the contrary in this Agreement, you acknowledge and understand that we may use third parties to provide components of the Services, including without limitation their services, equipment, infrastructure or content. Comcast is not responsible for the performance (or non-performance) of third-party services, equipment, infrastructure or content, whether or not they constitute components of the Services. Comcast shall not be bound by any undertaking, representation or warranty made by an agent or employee of Comcast or of our underlying third-party providers and suppliers in connection with the installation, maintenance or provision of the Services, if that undertaking, representation or warranty is inconsistent with the terms of this Agreement. In addition, you understand that you will have access to the services and content of third parties through the Service(s), including without limitation that of content providers (whether or not accessible directly from the Service). Comcast is not responsible for any services, equipment, infrastructure and content that are not provided by us (even if they are components of the Service), and we shall have no liability with respect to such services, equipment, infrastructure and content. You should address questions or concerns relating to such services, equipment, infrastructure and content to the providers of such services, equipment, infrastructure and content. We do not endorse or warrant any third-party products, services or content that are distributed or advertised over the Services.

**g. Damages.** EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL UNDER ANY CIRCUMSTANCES

OR UNDER ANY LEGAL THEORY (INCLUDING BUT NOT LIMITED TO TORT OR CONTRACT) HAVE ANY LIABILITY TO THE CUSTOMER OR TO ANY OTHER PERSON OR ENTITY FOR THE FOLLOWING LOSSES, DAMAGES, OR COSTS: (1) ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, TREBLE, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL LOSSES OR DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF EARNINGS, LOSS OF BUSINESS OPPORTUNITIES, PERSONAL INJURIES OR DEATH) THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH (a) YOUR RELIANCE ON OR USE OF THE COMCAST EQUIPMENT OR THE SERVICES OR (b) THE INSTALLATION, SELF-INSTALLATION, MAINTENANCE, FAILURE, OR REMOVAL OF THE SERVICES (INCLUDING BUT NOT LIMITED TO ANY MISTAKES, OMISSIONS, INTERRUPTIONS, COMPUTER OR OTHER HARDWARE OR SOFTWARE BREACH, FAILURES OR MALFUNCTIONS, DELETION OR CORRUPTION OF FILES, WORK STOPPAGE, ERRORS, DEFECTS, DELAYS IN OPERATION, DELAYS IN TRANSMISSION OR FAILURE OF PERFORMANCE OF THE SERVICE, THE COMCAST EQUIPMENT OR THE CUSTOMER EQUIPMENT, OR ANY OTHER MISTAKES, OMISSIONS, E-MAIL, OR OTHER INFORMATION OR DATA); OR (2) ANY LOSSES, CLAIMS, DAMAGES, EXPENSES, LIABILITIES, LEGAL FEES, OR OTHER COSTS THAT RESULT DIRECTLY OR INDIRECTLY FROM OR IN CONNECTION WITH ANY ALLEGATION, CLAIM, SUIT, OR OTHER PROCEEDING BASED UPON A CONTENTION THAT THE USE OF THE COMCAST EQUIPMENT OR THE SERVICES BY YOU OR ANY OTHER PERSON OR ENTITY INFRINGES UPON THE CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.

**h. Customer's Sole Remedies.** Your sole and exclusive remedies under this Agreement are as expressly set forth in this Agreement. Certain of the above limitations may not apply if your state does not allow the exclusion or limitation of implied warranties or does not allow the limitation or exclusion of incidental or consequential damages. In those states, the liability of Comcast and its employee, affiliates, suppliers, agents and contractors is limited to the maximum extent permitted by law.

**i. Survival of Limitations.** All representations, warranties, indemnifications, and limitations of liability contained in this Agreement shall survive the termination of this Agreement; any other obligations of the parties hereunder shall also survive, if they relate to the period before termination or if, by their terms, they would be expected to survive such termination.

## **12. INDEMNIFICATION AND LIABILITY OF CUSTOMER**

YOU AGREE THAT YOU SHALL BE RESPONSIBLE FOR AND SHALL DEFEND, INDEMNIFY, AND HOLD HARMLESS COMCAST AND ITS EMPLOYEES, AFFILIATES, SUPPLIERS, AGENTS AND CONTRACTORS AND SHALL REIMBURSE US FOR ANY DAMAGES, LOSSES OR EXPENSES (INCLUDING WITHOUT LIMITATION, REASONABLE ATTORNEY'S FEES AND COSTS) INCURRED BY US IN CONNECTION WITH ANY CLAIMS, SUITS, JUDGMENTS AND CAUSES OF ACTION ARISING OUT OF (a) YOUR USE OF THE SERVICE OR COMCAST EQUIPMENT; (b) VIOLATION OR INFRINGEMENT OF CONTRACTUAL RIGHTS, PRIVACY, CONFIDENTIALITY, COPYRIGHT, PATENT, TRADEMARK, TRADE SECRET, OR OTHER INTELLECTUAL PROPERTY AND PROPRIETARY RIGHTS ARISING FROM YOUR USE OF THE SERVICE OR ANY UNAUTHORIZED APPARATUS OR SYSTEM; AND (c) YOUR BREACH OF ANY PROVISION OF THIS AGREEMENT.

## **13. BINDING ARBITRATION**

**a. Purpose.** If you have a Dispute (as defined below) with Comcast that cannot be resolved through the informal dispute resolution process described in this Agreement, you or Comcast may elect to arbitrate that Dispute in accordance with the terms of this Arbitration Provision rather than litigate the Dispute in court. Arbitration means you will have a fair hearing before a neutral arbitrator instead of in a court by a judge or jury.

**b. Definitions.** As used in this Arbitration Provision, the term "Dispute" means any dispute, claim or controversy between you and Comcast regarding any aspect of your relationship with Comcast that has accrued or may hereafter accrue, whether based in contract, statute, regulation, ordinance, tort (including, but not limited to, fraud, misrepresentation, fraudulent

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inducement, negligence or any other intentional tort), or any other legal or equitable theory, and includes the validity, enforceability or scope of this Arbitration Provision (with the exception of the enforceability of the class action waiver clause provided in paragraph F(2)). "Dispute" is to be given the broadest possible meaning that will be enforced. As used in this Provision, "Comcast" means Comcast Cable Communications, LLC., its officers, directors, employees and agents, and all entities using the brand name "Comcast", including your local cable company, its employees, authorized agents, and its parents, subsidiaries and affiliated companies. As used in this Provision, the term "Arbitration Provision" means all the terms of this Section 13.

**c. Right to Opt Out.** IF YOU DO NOT WISH TO BE BOUND BY THIS ARBITRATION PROVISION, YOU MUST NOTIFY COMCAST IN WRITING WITHIN 30 DAYS OF THE DATE THAT YOU FIRST RECEIVE THIS AGREEMENT BY VISITING [WWW.COMCAST.COM/ARBITRATIONOPTOUT](http://WWW.COMCAST.COM/ARBITRATIONOPTOUT), OR BY MAIL TO COMCAST 1500 MARKET ST., PHILADELPHIA, PA 19102 ATTN: LEGAL DEPARTMENT/ARBITRATION. YOUR WRITTEN NOTIFICATION TO COMCAST MUST INCLUDE YOUR NAME, ADDRESS AND COMCAST ACCOUNT NUMBER AS WELL AS A CLEAR STATEMENT THAT YOU DO NOT WISH TO RESOLVE DISPUTES WITH COMCAST THROUGH ARBITRATION. YOUR DECISION TO OPT OUT OF THIS ARBITRATION PROVISION WILL HAVE NO ADVERSE EFFECT ON YOUR RELATIONSHIP WITH COMCAST OR THE DELIVERY OF SERVICES TO YOU BY COMCAST. IF YOU HAVE PREVIOUSLY NOTIFIED COMCAST OF YOUR DECISION TO OPT OUT OF ARBITRATION, YOU DO NOT NEED TO DO SO AGAIN.

**d. Initiation of Arbitration Proceeding/Selection of Arbitrator.** If you or Comcast elect to resolve your Dispute through arbitration pursuant to this Arbitration Provision, the party initiating the arbitration proceeding may select from the following arbitration organizations, which will apply the appropriate rules for consumer claims to arbitrate the Dispute:

1. American Arbitration Association ("AAA"), 335 Madison Ave., Floor 10, New York, NY 10017-4605, 1-800-778-7879, [www.adr.org](http://www.adr.org)
2. National Arbitration Forum ("NAF"), P.O. Box 50191, Minneapolis, MN 55405-0191, 1-800-474-2371, [www.arbitration-forum.com](http://www.arbitration-forum.com)

**e. Arbitration Procedures.** Because the Service(s) provided to you by Comcast concerns interstate commerce, the Federal Arbitration Act ("FAA"), not state arbitration law, shall govern the arbitrability of all Disputes. However, applicable federal law or the law of the state where you receive the service from Comcast may apply to and govern the substance of any Disputes. Any state statutes pertaining to arbitration shall not be applicable under this Arbitration Provision. If there is a conflict between this Arbitration Provision and the rules of the arbitration organization chosen, this Arbitration Provision shall govern. If the arbitration organization that you select will not enforce this Arbitration Provision as written, it cannot serve as the arbitration organization to resolve your dispute with Comcast. If this situation arises, the parties shall agree on a substitute arbitration organization. If the parties are unable to agree, the parties shall mutually petition a court of appropriate jurisdiction to appoint an arbitration organization that will enforce this Arbitration Provision as written. If there is a conflict between this Arbitration Provision and the rest of this Agreement, this Arbitration Provision shall govern. A single arbitrator will resolve the Dispute. You should know that participating in arbitration may result in limited discovery depending on the rules of the arbitration organization that is chosen to resolve the Dispute. The arbitrator will honor claims of privilege recognized by law and will take reasonable steps to protect customer account information and other confidential or proprietary information. The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. An award rendered by the arbitrator may be entered in any court having jurisdiction over the parties for purposes of enforcement. If an award granted by the arbitrator exceeds \$75,000, either party can appeal that award to a three-arbitrator panel administered by the same arbitration organization by a written notice of appeal filed within thirty (30) days from the date of entry of the written arbitration award. The members of the three-arbitrator panel will be selected according to the rules of the arbitration organization. The arbitration organization will then notify the other party that the award has been appealed. The three-arbitrator panel will issue its decision within one hundred and twenty (120) days of the

date of the appealing party's notice of appeal. The decision of the three-arbitrator panel shall be final and binding, except for any appellate right which exists under the FAA.

**f. Restrictions:**

1. YOU MUST CONTACT US WITHIN ONE (1) YEAR OF THE DATE OF THE OCCURRENCE OF THE EVENT OR FACTS GIVING RISE TO A DISPUTE (EXCEPT FOR BILLING DISPUTES WHICH ARE SUBJECT TO SECTION 3 OF THE AGREEMENT), OR YOU WAIVE THE RIGHT TO PURSUE ANY CLAIM BASED UPON SUCH EVENT, FACTS OR DISPUTE.

2. ALL PARTIES TO THE ARBITRATION MUST BE INDIVIDUALLY NAMED. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED OR LITIGATED ON A CLASS ACTION OR CONSOLIDATED BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC (SUCH AS A PRIVATE ATTORNEY GENERAL), OTHER SUBSCRIBERS, OR OTHER PERSONS SIMILARLY SITUATED UNLESS THE STATUTE UNDER WHICH YOU ARE SUING PROVIDES OTHERWISE.

3. ALL PARTIES WAIVE ANY CLAIM TO INDIRECT, CONSEQUENTIAL, PUNITIVE, EXEMPLARY OR MULTIPLIED DAMAGES ARISING FROM OR OUT OF ANY DISPUTE WITH COMCAST UNLESS THE STATUTE UNDER WHICH THEY ARE SUING PROVIDES OTHERWISE.

**g. Location of Arbitration.** The arbitration will take place at a location, convenient to you, in the area where you receive the service from us.

**h. Payment of Arbitration Fees and Costs.** COMCAST WILL ADVANCE ALL ARBITRATION FILING FEES AND ARBITRATOR'S COSTS AND EXPENSES UPON YOUR WRITTEN REQUEST GIVEN PRIOR TO THE COMMENCEMENT OF THE ARBITRATION. YOU ARE RESPONSIBLE FOR ALL ADDITIONAL COSTS THAT YOU INCUR IN THE ARBITRATION, INCLUDING, BUT NOT LIMITED TO, ATTORNEYS OR EXPERT WITNESSES. IF THE ARBITRATION PROCEEDING IS DECIDED IN COMCAST'S FAVOR, YOU SHALL REIMBURSE COMCAST FOR THE FEES AND COSTS ADVANCED TO YOU ONLY UP TO THE EXTENT AWARDABLE IN A JUDICIAL PROCEEDING. IF THE ARBITRATION PROCEEDING IS DETERMINED IN YOUR FAVOR, YOU WILL NOT BE REQUIRED TO REIMBURSE COMCAST FOR ANY OF THE FEES AND COSTS ADVANCED BY COMCAST. IF A PARTY ELECTS TO APPEAL AN AWARD TO A THREE-ARBITRATOR PANEL, THE PREVAILING PARTY IN THE APPEAL SHALL BE ENTITLED TO RECOVER ALL REASONABLE ATTORNEYS' FEES AND COSTS INCURRED IN THAT APPEAL. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS ARBITRATION PROVISION, COMCAST WILL PAY ALL FEES AND COSTS WHICH IT IS REQUIRED BY LAW TO PAY.

**i. Severability.** If any clause within this Arbitration Provision (other than the class action waiver clause identified in paragraph F(2)) is found to be illegal or unenforceable, that clause will be severed from this Arbitration Provision, and the remainder of this Arbitration Provision will be given full force and effect. If the class action waiver clause is found to be illegal or unenforceable, the entire Arbitration Provision will be unenforceable, and the dispute will be decided by a court. In the event this entire Arbitration Provision is determined to be illegal or unenforceable for any reason, or if a claim is brought in a Dispute that is found by a court to be excluded from the scope of this Arbitration Provision, you and Comcast have each agreed to waive, to the fullest extent allowed by law, any trial by jury.

**j. Exclusions from Arbitration.** YOU AND COMCAST AGREE THAT THE FOLLOWING WILL NOT BE SUBJECT TO ARBITRATION: (1) ANY CLAIM FILED BY YOU OR BY COMCAST THAT IS NOT AGGREGATED WITH THE CLAIM OF ANY OTHER SUBSCRIBER AND WHOSE AMOUNT IN CONTROVERSY IS PROPERLY WITHIN THE JURISDICTION OF A COURT WHICH IS LIMITED TO ADJUDICATING SMALL CLAIMS; (2) ANY DISPUTE OVER THE VALIDITY OF ANY PARTY'S INTELLECTUAL PROPERTY RIGHTS; (3) ANY DISPUTE RELATED TO OR ARISING FROM ALLEGATIONS ASSOCIATED WITH UNAUTHORIZED USE OR RECEIPT OF SERVICE; (4) ANY DISPUTE THAT ARISES BETWEEN COMCAST AND ANY STATE OR LOCAL REGULATORY AUTHORITY OR AGENCY THAT IS EMPOWERED BY FEDERAL, STATE OR LOCAL

LAW TO GRANT A FRANCHISE UNDER 47 U.S.C. § 522(9); AND (5) ANY DISPUTE THAT YOU PURSUE BEFORE THE LOCAL FRANCHISE AUTHORITY UNDER THE TERMS OF THE FRANCHISE.

**k. Continuation.** This Arbitration Provision shall survive the termination of your Service(s) with Comcast.

**SPECIAL NOTE REGARDING ARBITRATION FOR CALIFORNIA CUSTOMERS:**

IF YOU ARE A COMCAST CUSTOMER IN CALIFORNIA, COMCAST WILL NOT SEEK TO ENFORCE THE ARBITRATION PROVISION ABOVE UNLESS WE HAVE NOTIFIED YOU OTHERWISE.

**14. CUSTOMER PRIVACY NOTICE AND SECURITY**

a. Comcast will provide you with a copy of our customer privacy notice at the time we enter into an agreement to provide any Service to you, and annually afterwards, or as otherwise permitted by law. You can view the most current version of our privacy notice by going to [www.comcast.com/privacy](http://www.comcast.com/privacy).

b. To the extent that Comcast is expressly required to do so by applicable law, we will provide notice to you of a breach of the security of certain personally identifiable information about you. It is Comcast's information security policy to provide such notice to you in the manner set forth in Section 16.

**15. GENERAL**

**a. Entire Agreement.** This Agreement and any other documents incorporated by reference constitute the entire agreement and understanding between the parties with respect to the subject matter of this Agreement, and they replace any and all prior written or verbal agreements. If any portion of this Agreement is held to be unenforceable, the unenforceable portion shall be construed in accordance with applicable law as nearly as possible to reflect the original intentions of the parties, and the remainder of the provisions shall remain in full force and effect. If Comcast fails to insist upon or enforce strict performance of any provision of this Agreement, it shall not thereby waive any provision or right. Neither the course of conduct between the parties nor trade practice shall act to modify any provision of this Agreement.

**b. Additional Representations and Warranties.** In addition to representations and warranties you make elsewhere in this Agreement, you also represent and warrant that:

**i. Age:** You are at least 18 years of age.

**ii. Customer Information:** During the term of this Agreement, you have provided and will provide to Comcast information that is accurate, complete and current, including without limitation your legal name, address, telephone number(s), the number of devices on which or through the Service(s) is being used and payment data (including without limitation information provided when authorizing recurring payments). You agree to notify us promptly, in accordance with the terms of this Agreement, if there is any change in the information that you have provided to us. Failure to provide and maintain accurate information is a breach of this Agreement.

**c. Information Provided to Third Parties.** Comcast is not responsible for any information provided by you to third parties, and this information is not subject to the privacy provisions of this Agreement or the privacy notice for the Services. You assume all privacy, security and other risks associated with providing CPNI or personally identifiable information to third parties via the Services. For a description of the privacy protections associated with providing information to third parties, you should refer to the privacy policies, if any, provided by those third parties.

**d. Revocable License.** The Services and Comcast Equipment, including but not limited to any firmware or software embedded in the Comcast Equipment or used to provide the Services, are protected by trademark, copyright, patent and/or other intellectual property laws and international treaty provisions. You are granted a revocable license to use such firmware and software in object code form (without making any modification thereto) strictly in accordance with this Agreement. You acknowledge and understand that you are not granted any other license to use the firmware or software embedded in the Comcast Equipment or used to provide the Services. You expressly agree that you will use the Comcast Equipment exclusively in connection with the Services. You shall not take any action nor allow anyone else to take any action that will reverse compile, disassemble, or reverse engineer or otherwise attempt to derive the source code from the binary code of the firmware or software.

**e. Protection of Comcast's Information and Marks.** All Service information, documents, and materials on our Web sites are protected by trademark, copyright or other intellectual property laws, and international treaty provisions. All Web sites, corporate names, service marks, trademarks, trade names, logos, and domain names (collectively "marks") of Comcast and

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its affiliates are and shall remain the exclusive property of Comcast. Nothing in this Agreement shall grant you the right or license to use any of the marks.

**f. Export Laws.** You expressly agree to comply with all applicable export and re-export laws, including but not limited to the Export Administration Act, the Arms Export Control Act, and their implementing regulations. You further expressly agree not to use the Services in any way that violates any provision of such laws or their implementing regulations.

**g. Retention of Rights.** Nothing contained in this Agreement shall be construed to limit Comcast's rights and remedies available at law or in equity. Upon termination of this Agreement for any reason, Comcast and its suppliers reserve the right to delete all your data, files, electronic messages or other Customer information that is stored on Comcast's or its suppliers' servers or systems. In addition, you may forfeit your account user name and all e-mail, IP, web space addresses and voice mail. In the event you cancel CDV without porting your voice service and the telephone number to another service provider, you will forfeit the telephone number. We shall have no liability whatsoever as the result of the loss of any such data, names, addresses or numbers.

#### **16. NOTICE METHOD FOR CHANGES TO THIS AGREEMENT**

We will provide you notice of changes to this Agreement consistent with applicable law. The notice may be provided on your monthly bill, as a bill insert, in a newspaper, by e-mail, or by other permitted communication. If you find the change unacceptable, you have the right to cancel your Services. However, if you continue to receive Services after the change, we will consider this your acceptance of the change.

• **For HSI Customers.** Comcast may deliver any required or desired notice to you in any of the following ways, as determined in our sole discretion: (1) by posting it on [www.comcast.net](http://www.comcast.net), [www.comcast.com](http://www.comcast.com) or another Web site about which you have been notified, (2) by sending notice via first class U.S. postal mail or overnight mail to your Premises; (3) by sending notice to the email address on Comcast's account records, or (iv) by hand delivery. You agree that any one of the foregoing will constitute sufficient notice and you waive any claims that these forms of notice are insufficient or ineffective. Because we may from time to time notify you about important information regarding the Services and this Agreement by these methods, you agree to regularly check your postal mail, e-mail and all postings at [www.comcast.net](http://www.comcast.net), [www.comcast.com](http://www.comcast.com) or on another Web site about which you have been notified or you bear the risk of failing to do so.

#### **ADDITIONAL PROVISIONS APPLICABLE TO HIGH-SPEED INTERNET SERVICE**

**In addition to the provisions above that are applicable to Comcast Video, HSI and CDV, the following are specifically applicable to HSI Customers, including the Software License Agreement attached as Exhibit A to this Agreement.**

#### **1. INTELLECTUAL PROPERTY RIGHTS**

**a. End User Licenses.** You agree to comply with the terms and conditions of all end user license agreements accompanying any software or plug-ins to such software distributed or used in connection with HSI including, without limitation, the Comcast Software License Agreement, as these agreements may be amended from time to time. All such agreements are incorporated in this Agreement by reference. When this Agreement terminates, all end user licenses also terminate; you agree to destroy at that time all versions and copies of all software received by you in connection with HSI.

**b. Ownership of Addresses.** You acknowledge that use of HSI does not give you any ownership or other rights in any Internet/on-line addresses provided to you, including but not limited to Internet Protocol ("IP") addresses, e-mail addresses and Web addresses. We may modify or change these addresses at any time without notice and shall in no way be required to compensate you for these changes.

**c. Authorization.** Comcast does not claim any ownership of any material that you publish, transmit or distribute using HSI. By using HSI to publish, transmit or distribute material or content, you (1) warrant that the material or content complies with the provisions of this Agreement, (2) consent to and authorize Comcast, its agents, suppliers, and affiliates to reproduce, publish, distribute, and display the content worldwide and (3) warrant that you have the right to provide this authorization. You acknowledge that material posted or transmitted using HSI may be copied, republished or distributed by third parties, and you agree to indemnify, defend and hold harmless Comcast, its agents, suppliers, and affiliates for any harm resulting from these actions.

**d. Copyright.** Title and intellectual property rights to HSI are owned by Comcast, its agents, suppliers, or affiliates or their licensors or otherwise by the owners of such material and are protected by copyright laws and treaties. You may not copy,

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redistribute, resell or publish any part of HSI without express prior written consent from Comcast or other owner of such material.

**e. Material Downloaded through HSI.** In addition to any content that may be provided by us, you may access material through HSI that is not owned by Comcast. Specific terms and conditions may apply to your use of any content or material made available through HSI that is not owned by Comcast. You should read those terms and conditions to learn how they apply to you and your use of any non-Comcast content.

## **2. IP ADDRESSES**

Comcast will provide you with dynamic Internet protocol ("IP") address(es) as a component of HSI, and these IP address(es) can and do change over time. You will not alter, modify, or tamper with dynamic IP address(es) assigned to you or any other customer. You agree not to use a dynamic domain name server or DNS to associate a host name with the dynamic IP address(es) for any commercial purpose. You also agree not to use any software that provides for static IP address(es) on or in conjunction with any computer(s) or network device connected to HSI. If applicable, Comcast will release and/or recover the dynamic IP address(es) when the Service is disconnected, discontinued, or this Agreement is terminated.

## **3. ADDITIONAL LIMITATIONS ON COMCAST'S LIABILITY FOR HSI**

**a. Responsibility for Content.** You acknowledge that there is some content and material on the Internet or otherwise available through HSI which may be offensive to some individuals, may be unsuitable for children, may violate federal, state or local laws, rules or regulations or may violate your protected rights or those of others. We assume no responsibility for this content or material. Anyone who accesses such content and material does so at his or her own risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO ACCESS TO SUCH CONTENT OR MATERIAL BY YOU OR OTHERS. Questions or complaints regarding content or material should be addressed to the content or material provider. You acknowledge that software programs are commercially available that claim to be able to restrict access to sexually explicit or other objectionable material on the Internet. We make no representation or warranty regarding the effectiveness of such programs.

**b. Monitoring of Postings and Transmissions.** Comcast shall have no obligation to monitor postings or transmissions made in connection with HSI. However, you acknowledge and agree that Comcast and its agents have the right to monitor, from time to time, any such postings and transmissions, including without limitation e-mail, newsgroups, chat, IP audio and video, and Web space content. Comcast may also use and disclose them in accordance with the Comcast High-Speed Internet Acceptable Use Policy and other applicable policies, and as otherwise required by law or government request. We reserve the right to refuse to upload, post, publish, transmit or store any information or materials, in whole or in part, that, in our sole discretion, is unacceptable, undesirable or in violation of this Agreement.

**c. Eavesdropping.** Our facilities are used by numerous persons or entities including, without limitation, other subscribers to HSI. As a result, there is a risk that you could be subject to "eavesdropping." This means that other persons or entities may be able to access and/or monitor your use of HSI. This risk of eavesdropping exists not only with our facilities, but also on the Internet and other services to which access is provided as a part of HSI. If you post, store, transmit, or disseminate any sensitive or confidential information, you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS ARISING OUT OF OR OTHERWISE RELATING TO SUCH ACTIONS BY YOU. You acknowledge that software programs are commercially available that claim to be capable of encryption or anonymization. We make no representation or warranty regarding the effectiveness of these programs.

**d. FTP/HTTP Service Setup.** You acknowledge that when using HSI there are certain applications such as FTP (File Transfer Protocol) or HTTP (Hyper Text Transfer Protocol) which may be used by other persons or entities to gain access to Customer's Equipment. You are solely responsible for the security of the Customer Equipment or any other equipment you choose to use in connection with the Service, including without limitation any data stored on such equipment. NEITHER Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to [www.comcast.com/policies](http://www.comcast.com/policies).

COMCAST NOR ITS AFFILIATES, SUPPLIERS, EMPLOYEES, AGENTS OR CONTRACTORS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO THE USE OF SUCH APPLICATIONS BY YOU, OR THE ACCESS BY OTHERS TO THE CUSTOMER EQUIPMENT OR OTHER EQUIPMENT OF YOURS.

**e. File and Print Sharing.** HSI may function in some ways as a Local Area Network (LAN) with each Customer constituting a node on the network. As such, users outside of the Premises may be able to access the Customer Equipment and other equipment connected in some way to the Customer Equipment. In addition, some available software includes capabilities that will permit other users to gain access to the Customer Equipment and other equipment connected in some way to the Customer Equipment, and to the software, files and data stored on such equipment. Unless you are subject to a HSI service plan that expressly provides otherwise, we recommend that you connect only a single computer to HSI and that you disable file and print sharing and other capabilities that allow outside users to gain access to the Customer Equipment. You acknowledge that if you fail to follow these recommendations and choose to run these applications, you should take appropriate security measures, and that you do so at your sole risk. NEITHER COMCAST NOR ITS AFFILIATES, SUPPLIERS, OR AGENTS SHALL HAVE ANY LIABILITY WHATSOEVER FOR ANY CLAIMS, LOSSES, ACTIONS, DAMAGES, SUITS OR PROCEEDINGS RESULTING FROM, ARISING OUT OF OR OTHERWISE RELATING TO ACCESS BY OTHERS OF THE CUSTOMER EQUIPMENT OR ANY OTHER EQUIPMENT CONNECTED IN SOME WAY TO THE CUSTOMER EQUIPMENT, OR TO THE SOFTWARE, FILES AND DATA STORED ON SUCH EQUIPMENT.

**f. Facilities Allocation.** Comcast reserves the right to determine, in its discretion, and on an ongoing basis, the nature and extent of its facilities allocated to support HSI, including, but not limited to, the amount of bandwidth to be utilized and delivered in conjunction with HSI.

**g. Cookies.** You acknowledge that accessing certain Web sites through HSI may result in a "cookie" being placed on your computer system. Cookies are small files stored on a computer's hard drive to simplify and improve a user's Web experience. If you don't want them placed on your computer system, it is your responsibility to disable or restrict the placement of cookies through whatever procedures are available on your browser.

#### **EXHIBIT A: COMCAST SOFTWARE LICENSE AGREEMENT**

**IMPORTANT — READ CAREFULLY:** BY USING ANY SOFTWARE PROVIDED TO YOU IN CONNECTION WITH THE COMCAST HIGH-SPEED INTERNET SERVICE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS SOFTWARE LICENSE AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS.

#### **1. GRANT OF LIMITED LICENSE**

The operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority, or its affiliate, ("Comcast") grants you (which for purposes of this Software License Agreement shall include members of your immediate household for whom you will be responsible hereunder), without additional fee or charge to you, a nonexclusive limited, personal and nontransferable license, with restrictions as described below, to install and use any software program, in object code only, provided to you by, or on behalf of, Comcast in connection with the Comcast High-Speed Internet service (the "Software"), which includes any documentation accompanying the Software, for the sole purpose of using the Comcast High-Speed Internet service, and to make one (1) backup copy of the Software, provided that (a) the Software is installed on only the number of personal computers authorized by Comcast (which number shall be one (1) unless otherwise agreed to by Comcast), (b) the Software may NOT be modified; (c) all copyright notices are maintained on the Software; and (d) you agree to be bound by all the terms of this Software License Agreement. Software is only for your own personal, non-commercial use and not for use in the operation of a business or service bureau or for the benefit of any other person or entity.

#### **2. NO OWNERSHIP RIGHTS**

You have no ownership rights in any Software. Rather, you have a limited license to use the Software as long as this Software License Agreement remains in full force and effect. Ownership of the Software and all intellectual property

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rights therein shall remain at all times with Comcast and/or its licensors. Any use of Software by any other person, business, corporation, government organization or any other entity is strictly forbidden and is a violation of this Software License Agreement.

### **3. THIRD PARTY SOFTWARE**

There are software programs contained within certain Software that have been licensed to Comcast by third parties. The term "Software" as used herein shall refer to such third party software except where the term Software refers expressly to the ownership or other specific rights of Comcast. The same terms and conditions, including all limitations and restrictions, set forth in this Software License Agreement apply to each third party software program contained in the Software.

### **4. INTELLECTUAL PROPERTY AND PRIVACY**

a. The Software contains material that is protected by United States Copyright Law and trade secret law, and by international treaty provisions. All rights not specifically granted to you herein are reserved to Comcast and to any third party with ownership rights in Software and documentation used in the Software. You may not remove any proprietary notice of Comcast or any other party from any copy of Software or documentation.

b. Some features of certain Software are provided by third parties, and those third parties may collect or transmit personally identifiable and non-personally identifiable information about you in the course of providing these features. These third parties are not authorized to use your personally identifiable information except for the purpose of providing their services to you through Software. Your use of Software is subject to the terms of the Comcast Customer Privacy Notice, the Comcast Acceptable Use Policy and other applicable terms and policies.

### **5. RESTRICTIONS AND REQUIREMENTS**

a. This Software License Agreement is your proof of license to exercise the rights granted herein. In order to satisfy your obligations hereunder and to maintain the confidentiality of the Software, you must take reasonable steps to protect the Software consistent with the license restrictions set forth herein and Comcast's and other third parties' ownership rights in the Software, including informing anyone permitted access to your computer and the Software about such restrictions on the use of the Software.

b. As a condition of the limited license for the Software you may not: (1) publish, display, disclose, rent, lease, modify, loan, distribute, or create derivative works based on the Software or any part thereof; (2) reverse engineer, decompile, translate, adapt, disassemble or otherwise reduce the Software to human readable form; (3) attempt to create the source code from the object code for the Software; (4) transmit the Software over any network or between any devices, although you may use the Software to make such transmissions of other materials; (5) make any third party software contained in the Software a stand-alone product; (6) take any action that will infringe on the intellectual property or other proprietary rights of Comcast or any third party software provider; or (7) sublicense, rent, lease, or assign the Software. You may transfer the Software to other computers you own as long as you only use it on only the number of computers authorized by Comcast.

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a. The Software is provided "AS IS." To the maximum extent permitted by law, Comcast makes NO WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE.

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b. The Software may include one or more features intended to protect your computer from unauthorized access, viruses, "phishing" or other harmful activities. The Software may be useful in diminishing the number of times that your computer will be affected by such harmful activities, but neither Comcast nor the providers of any particular Software can guarantee that the Software will prevent all such harmful activities or that bad actors will not find ways to circumvent the Software. Any ratings of Web sites provided through Software are designed to help you acquire the information you need to help you make your own decisions about whether or not to exchange sensitive or confidential information with a particular Web site, and are not intended to serve as a guarantee of the trustworthiness of a domain or Web site. As such, you should remain vigilant in your use of the Internet. THE LIABILITY OF COMCAST AND THE OTHER PROVIDERS OF THE SOFTWARE TO YOU IS EXPRESSLY LIMITED AS SET FORTH BELOW AND THAT BY USING THE SOFTWARE YOU ACCEPT AND AGREE TO THESE LIMITATIONS.

#### **7. LIMITATION OF LIABILITY AND DAMAGES**

You assume full and complete responsibility and liability for your use of the Software. Except as specifically provided in this Agreement, IN NO EVENT WILL COMCAST, OR ANY OTHER ENTITY THAT HAS PROVIDED ANY OF THE SOFTWARE, BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, INDIRECT, SPECIAL, PUNITIVE, OR EXEMPLARY DAMAGES FOR LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION, INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF THIRD PARTIES OR LOSS OF BUSINESS INFORMATION OR OTHER DATA) ARISING OUT OF THE USE OF OR INABILITY TO USE THE SOFTWARE, OR FOR ANY CLAIM BY ANY OTHER PARTY, EVEN IF COMCAST HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. (Certain laws in some states do not allow the exclusion of implied warranties or the limitation of certain damages. If such laws apply, certain of the exclusions or limitations in this Software License Agreement may not be applicable to you.)

#### **8. EXPORT RESTRICTIONS**

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#### **9. TERMINATION**

This Software License Agreement is effective only during the term of this Agreement and shall terminate upon any termination of this Agreement. You may terminate this Software License Agreement at any time by destroying or returning to Comcast all copies of the Software and associated documentation in your possession or under your control and terminating this Agreement. This Software License Agreement will terminate: (a) at any time that this Agreement is terminated or (b) if Comcast finds that you have violated any of the terms of this Software License Agreement. Upon termination, you agree to destroy or return to Comcast all copies of the Software and documentation and, upon Comcast's request, to certify in writing that all known copies, including backup copies, have been destroyed. No waiver of any breach of any provision of this Software License Agreement shall constitute a waiver of any prior, concurrent or subsequent breach of the same or any other provisions hereof, and no waiver shall be effective unless it is made in writing

and is signed by an authorized representative of the waiving party. All provisions relating to confidentiality, proprietary rights, and nondisclosure shall survive the termination of this Software License Agreement.

#### **10. GENERAL**

- a. Disputes under this Software License Agreement shall be construed, interpreted and governed in accordance with Section 13 of this Agreement.
- b. Comcast may modify the Software and may amend or modify this Software License Agreement at any time in its sole discretion upon notice to you. Comcast will notify you of any such modifications or amendments as provided in this Agreement. Customer agrees that any methods set forth therein will constitute sufficient notice of any change to this Software License Agreement. Your continued use of the Software following notice of such change shall be deemed to be your acceptance of any such change. If you do not agree to any such change, you must immediately stop using the Software and notify Comcast that you are terminating this Software License Agreement and this Agreement. You may not amend or modify this Software License Agreement without Comcast's prior written consent, which we may provide or withhold in our sole discretion. Any attempt by you to amend or modify this Software License Agreement by any other means, including but not limited to, a check notation, a restrictive endorsement, or a note with a payment, is invalid and unenforceable.
- c. Comcast may assign its rights and obligations under this Software License Agreement, without notice, to (1) any affiliate of Comcast, (2) to any party (or its affiliate) acquiring all or substantially all of the assets or stock, by merger or otherwise, of Comcast or any affiliate of Comcast, or (3) to any person or entity purchasing or otherwise acquiring the Comcast system serving the Premises (as defined in this Software License Agreement).
- d. This Software License Agreement and this Agreement shall constitute the entire Agreement between the parties hereto. If any part of this Software License Agreement is found invalid or unenforceable, the remainder of this Software License Agreement shall remain in full force and effect and shall be interpreted so as to reasonably give effect to the intention of the parties.

### **COMCAST HIGH-SPEED INTERNET HOME NETWORKING AMENDMENT TO COMCAST AGREEMENT**

THIS AMENDMENT (the "Amendment") is made between the operating company subsidiary of Comcast Corporation that owns and/or operates the cable television system in your area pursuant to a cable television franchise with the local franchising authority and you as the Customer, and is effective upon the installation of the Comcast Home Networking Service. This Amendment modifies and is made a part of the Comcast Agreement for Residential Services (the "Agreement"). Unless otherwise defined in this Amendment, all capitalized terms in this Amendment shall have the specified meanings in the Agreement.

#### **1. USE OF SERVICE**

The Agreement is hereby modified solely to permit you to use the Service in connection with the multiple connection of up to five (5) personal computing devices within your Premises to the Service (the "Comcast Home Networking Service") in accordance with Comcast's then current published Comcast Home Networking Service description (which may be changed from time to time in our sole discretion). You shall be solely responsible for and shall indemnify and hold Comcast and its affiliates, suppliers, and agents harmless from and against any and all claims and expenses (including reasonable attorney's fees) arising out of your use or misuse of the Comcast Home Networking Service. You acknowledge and agree that the Comcast Home Networking Service is for residential, non-commercial purposes only. The Comcast Home Networking Service is not a commercial service and may not be used for commercial purposes. Please contact your local Comcast office to inquire about commercial service options.

#### **2. COMCAST HOME NETWORKING SERVICE**

The term "Service" shall include the Comcast Home Networking Service. The term "Comcast Equipment" shall include any Comcast Home Networking Service equipment such as gateways, routers, or wireless cards rented from or otherwise supplied by or on behalf of us to you. The term "Customer Equipment" shall include any equipment owned or otherwise

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provided by you in connection with your use of the Comcast Home Networking Service. We reserve the right to provide the Comcast Home Networking Service and support for that service only to the extent that you use equipment compatible with the Comcast Home Networking Service, such as CableHome™-certified gateways/routers. Further, you acknowledge that the use of the Comcast Home Networking Service may periodically require updates and/or changes to the software resident in the equipment used in connection with the service. These updates and changes may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to these updates, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. In addition, you acknowledge that the use of the Comcast Home Networking Service may periodically require provisioning, configuration, management, diagnostics, and other administration to or in connection with the service and the equipment used in connection with the service. These activities may be performed remotely or on-site by Comcast and/or its affiliates, suppliers, or agents at their sole option. You hereby consent to such provisioning, configuration, management, diagnostics, and other administration, which will be performed as deemed necessary by Comcast and/or its affiliates, suppliers, or agents, with or without notice to you. You acknowledge and agree that when using the Service (including the Comcast Home Networking Service) to access the Internet or any other online network or service, there are certain risks that may allow other Service users and Internet users to gain access to your computer system. You should take all appropriate security measures when using the Comcast Home Networking Service, including those recommended by Comcast and our affiliates, suppliers, or agents. Neither Comcast nor our affiliates, suppliers, or agents shall have any liability whatsoever for any claims, losses, actions, damages, suits or proceedings resulting from, arising out of or otherwise relating to the use of the Comcast Home Networking Service by you, including without limitation, damages resulting from others accessing your computer or the contents of your transmissions made through the Service or your use of file sharing, print sharing, or other capabilities that allow users to gain access to your computer system.

### **3. FEES AND CHARGES**

You agree to pay the then-current fees and charges for the Comcast Home Networking Service upon receipt of an invoice (including any taxes, franchise fees or other fees or charges levied by a governmental agency).

### **4. REVISION**

This Amendment forms part of the Agreement between Comcast and you and may be modified by Comcast on thirty (30) days prior notice as provided for in the Agreement. Your election to continue use of the Comcast Home Networking Service thereafter shall constitute your acceptance of any modification. The Service and the Comcast Home Networking Service are subject to availability on an ongoing basis.

### **5. NO CHANGE**

Except as otherwise set forth in this Amendment, the terms and conditions of the Agreement, as modified by this Amendment, shall continue to apply to the Service and your use of the Comcast Home Networking Service. In the event of a conflict between this Amendment and the Agreement arising out of your use of the Comcast Home Networking Service, the terms and conditions of this Amendment shall prevail.

**SECTION 2****RESIDENTIAL RATES AND CHARGES****A. BUNDLED PACKAGES<sup>1</sup>****QUAD PLAY PACKAGES**

Quad Play Package pricing below is additional to Triple Play Package pricing  
With Secure<sup>20</sup>

add \$39.95

**TRIPLE PLAY PACKAGES**

Standard Triple Play (includes Limited Basic, Kids and Family, Entertainment, Sports & News and HD programming for primary outlet, Performance Pro Internet, and Voice Unlimited<sup>2</sup>) \$129.99

- with Blast! Internet upgrade add \$ 20.00
- with Extreme Pro Internet upgrade add \$ 25.00
- with Gig Internet upgrade add \$ 30.00
- with Gig Pro Internet upgrade add<sup>30</sup> \$238.00

Select Triple Play (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Preferred Tier, DVR Service and HD programming for primary outlet, Blast! Internet and Voice Unlimited<sup>2</sup>) \$149.99

- with Extreme Pro Internet upgrade add \$ 25.00
- with Gig Internet upgrade add \$ 30.00
- with Gig Pro Internet upgrade add<sup>30</sup> \$238.00

Signature Triple Play<sup>40</sup> (includes Limited Basic, Kids and Family, Entertainment, Sports & News, Digital Preferred Tier, Showtime, Starz, Streampix, DVR Service and HD programming for primary outlet, Extreme Pro Internet, Voice Unlimited<sup>2</sup> and Netflix Standard HD Plan) \$169.99

- with Netflix Premium UHD Plan upgrade add \$ 3.00
- with Gig Internet upgrade add \$ 30.00
- with Gig Pro Internet upgrade add<sup>30</sup> \$238.00

Super Triple Play<sup>4,40</sup> (includes Limited Basic, Kids and Family, Entertainment, Sports & News Digital Premier Tier, Sports Entertainment Package, Streampix, DVR Service and HD programming for primary outlet, Gigabit Internet, Voice Unlimited<sup>2</sup> and Netflix Standard HD) \$199.99

- with Netflix Premium UHD Plan upgrade add \$ 3.00
- with Gig Pro Internet upgrade add<sup>30</sup> \$238.00
- with Xfinity Mobile deduct -\$ 12.00

DOUBLE PLAY PACKAGES

Choice TV Double Play <sup>42</sup> (includes Choice TV and Performance Plus Internet)	\$ 89.99
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>30</sup>	\$238.00
 Standard Double Play (includes Limited Basic, Kids & Family, Entertainment, Sports & News and HD programming for primary outlet and Performance Pro Internet)	 \$109.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>30</sup>	\$238.00
 Select Double Play (includes Limited Basic, Kids & Family, Entertainment, Sports & News Digital Preferred Tier, HD programming for primary outlet and Performance Pro Internet)	 \$119.99
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>30</sup>	\$238.00
 Signature Double Play <sup>40</sup> (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Preferred Tier, HD programming, Showtime, Starz and Streampix for primary outlet, Performance Pro Internet and Netflix Standard HD Plan)	 \$139.99
- with Netflix Premium UHD Plan upgrade add	\$ 3.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>30</sup>	\$238.00
 Super Double Play <sup>40</sup> (includes Limited Basic, Kids & Family, Entertainment, Sports & News, Digital Premier Tier, HD programming and Streampix for primary outlet, Blast! Internet and Netflix Standard HD Plan)	 \$169.99
- with Netflix Premium UHD Plan upgrade add	\$ 3.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>30</sup>	\$238.00

**B. XFINITY® TV****BASIC SERVICES****Limited Basic (By System)<sup>9,21</sup>**

Burlington, Maple Shade	\$ 10.00
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 18.00
Garden State, Pleasantville and Vineland	\$ 14.00
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$ 16.00
Toms River and LBI	\$ 12.00

**Broadcast TV Fee<sup>37</sup>**

Garden State System, Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 8.25
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties	\$ 8.50

**Franchise Related Costs<sup>39</sup>**

East Brunswick (Area 1)	\$ 0.26
Freehold (Area 2)	\$ 0.30
Holmdel Twp (Area 2)	\$ 0.20
Island Heights (Area 4)	\$ 0.24
Lacey Twp (Area 4)	\$ 0.14
Middletown Twp (Monmouth) (Area 2)	\$ 0.18
Ocean (Area 4)	\$ 0.27
Roosevelt Boro (Area 1)	\$ 0.49
Shrewbury Twp (Area 2)	\$ 0.56
Tinton Falls (Area 2)	\$ 0.13
Audubon Park (Area 7)	\$ 0.67
Edgewater Park Twp (Burlington)(Area 8) and Lumberton (Area 7)	\$ 0.14
Pemberton Twp (Area 7), Florence (Area 7), Gibbsboro (Area 7), Haddon Twp (Area 7)	\$ 0.11
Haddonfield (Area 7)	\$ 0.16
Chesterfield Twp (Area 7)	\$ 0.17
Beverly City (Area 8)	\$ 0.21
Belleville Twp (Area 11)	\$ 0.27
Bloomfield (Area 11)	\$ 0.25
Cranford Twp (Area 11)	\$ 0.22
East Rutherford (Area 14)	\$ 0.37
Irvington (Area 11)	\$ 0.29
Jersey City (Hudson) (Area 13)	\$ 0.11
Kenilworth (Area 11)	\$ 0.79
Lawrence Twp (Mercer) (Area 16)	\$ 0.17
Linden (Area 11)	\$ 0.25
Plainfield City (Area 12)	\$ 0.29

Rahway (Area 11)	\$ 0.27
Roselle (Area 11)	\$ 0.43
Twp of Union (Union) (Area 6)	\$ 0.21
Wallington Boro (Area 14)	\$ 0.33
Winfield Park (Area 11)	\$ 0.85
Franklin Twp (Warren) (Area 15)	\$ 0.37
Glen Gardner (Hunterdon) (Area 15)	\$ 0.42
Lebanon (Area 15)	\$ 0.17
Dennis Twp (Cape May) (Area 20)	\$ 0.09
Galloway Twp (Atlantic) (Area 20)	\$ 0.08
Pleasantville City (Atlantic) (Area 20)	\$ 0.10
City of Port Republic (Atlantic) (Area 20)	\$ 0.40
Woodbine Boro (Area 20)	\$ 0.21
<b>Expanded Basic (By System)<sup>10</sup></b>	
Burlington, Maple Shade	\$ 57.27
Central, Gloucester, Monmouth, Ocean, Plainfield, Somerset and Union	\$ 49.27
Garden State, Pleasantville and Vineland	\$ 53.27
Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$ 51.27
Toms River and LBI	\$ 55.27

**XFINITY TV SERVICES**

Choice TV <sup>43</sup> (includes Limited Basic, Streampix and HD programming)	\$30.00
<b>Genre Packs<sup>44</sup> Choose up to 2 packs</b>	
Kids & Family (includes kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids)	\$ 10.00
Entertainment (includes entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1)	\$ 15.00
Sports & News (includes sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC, NBC Sports, and NFL Network)	\$ 28.25
Digital Starter <sup>11</sup> (includes Limited Basic, Expanded Basic for primary outlet, additional digital channels, MoviePlex, access to Pay-Per-View and On Demand programming and Music Choice)	\$ 67.27
Digital Preferred Tier <sup>12</sup> (Over 65 channels including CBS College Sports, Destination America, Disney XD, Encore and Science Channel)	\$ 17.95
Digital Preferred Tier plus One Premium Includes Digital Preferred Tier and choice of Showtime®, Starz®, Cinemax®, or The Movie Channel®	\$ 29.95
Digital Preferred Tier with HBO Includes Digital Preferred Tier and HBO®	\$ 32.95
Digital Premier Tier Includes Digital Preferred Tier, HBO®, Showtime®, Starz®, Cinemax®, and The Movie Channel®	\$ 71.90
Deportes <sup>10, 46</sup> (includes over 6 deportes channels including beIN Sports, ESPN Deportes, Fox Deportes and NBC Universo)	\$ 7.00

with Standard, Select, Signature, Super Double or Triple Play Packages	\$ 5.00
Xfinity TV Latino <sup>10,46</sup> (includes over 50 channels of Spanish language programming)	\$17.95
with Standard, Select, Signature, Super Double or Triple Play Packages	\$10.00
Sports Entertainment Package <sup>13</sup> (includes over 15 channels including NFL RedZone and CBS Sports Network)	\$ 9.95
HBO® <sup>10</sup>	\$ 15.00
Showtime® <sup>10</sup>	\$ 12.00
Starz® <sup>10</sup>	\$ 12.00
Cinemax® <sup>10</sup>	\$ 12.00
The Movie Channel ® <sup>10</sup>	\$ 12.00
Epix <sup>41</sup>	\$ 5.99
Playboy® <sup>10</sup>	\$ 15.00
HD Technology Fee <sup>7</sup>	\$ 9.95
DVR Service <sup>5</sup>	\$10.00
AnyRoom® DVR Service <sup>6</sup> (Not available in Garden State except Carneys Point, Monmouth, Ocean, Toms River and LBI Systems)	\$10.00
Service to Additional TV <sup>29</sup>	\$ 9.95
with DVR Service	\$19.95
with AnyRoom® DVR Service <sup>16</sup>	\$19.95
with AnyRoom® DVR Service (client outlet)	\$ 9.95
with CableCARD <sup>8</sup>	\$ 7.27
Service to Additional TV with TV Adapter <sup>15</sup>	\$ 6.99

INTERNATIONAL SELECTIONS<sup>38</sup>

ART: Arabic	\$ 9.99
TV Globo: Brazilian	\$19.99
Brazilian 2 Pack (includes TV Globo and PFC)	\$24.99
Brazilian 4 Pack (includes TV Globo, PFC, Band Internacional and Record TV)	\$34.99
Mandarin 2 Pack (includes Phoenix Info News and Phoenix North America)	\$ 6.99
Mandarin 4 Pack (includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America)	\$19.99
Filipino 2 Pack (includes GMA Pinoy w/ GMA Video On Demand and GMA Life)	\$14.99
Filipino 3 Pack (includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC)	\$22.99
TV5Monde: French (with Cinema On Demand)	\$ 9.99
DW (Deutsch +): German	\$ 9.99
Antenna: Greek	\$14.99
The Israeli Network	\$19.99
Rai Italia: Italian	\$ 9.99
Italian 2 Pack (includes Rai Italia and Mediaset)	\$14.99
TV Japan (includes TV Japan On Demand)	\$24.99
TV Polonia: Polish	\$19.99
SIC: Portuguese	\$ 9.99
Portuguese 2 Pack (includes RTPi and SIC)	\$14.99
Impact TV: Russian Add-On (with any International Package)	\$ 6.99
Russian 2 Pack (includes Channel One Russia and NTV America)	\$14.99

Russian 4 Pack (includes Channel One Russia, RTN, TV1000 Kino and NTV America)	\$26.99
Russian 5 Pack (includes Channel One Russia, RTVi, NTV America, RTR-Planeta and Rossiya 24)	\$26.99
Russian 8 Pack (includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC)	\$34.99
Willow: Cricket Add-on (with any International package)	\$ 6.99
Willow: Cricket	\$14.99
Hindi 2 Pack (includes Zee TV and Star India Plus)	\$24.99
Hindi 3 Pack (includes Zee TV, Star India Plus and SET)	\$29.99
Hindi 8 Pack (Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia NDTV 24x7 and NDTV Good Times)	\$34.99
Hindi 10 Pack (Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia NDTV 24x7, NDTV Good Times, Eros Now and Willow)	\$49.99
Vijay: Tamil	\$ 9.99
SBTN: Vietnamese	\$14.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES<sup>14</sup>

Eros Now	\$12.99
Eros Now (with a South Asian International selection)	\$ 9.99
here! TV On Demand	\$ 7.99
Gaiam TV Fit & Yoga On Demand	\$ 6.99
Grokker Yoga Fitness On Demand	\$ 6.99
The Jewish Channel On Demand	\$ 6.99
UP Faith and Family On Demand	\$ 4.99
Filipino On Demand	\$ 7.99
Filipino On Demand (with a Filipino international selection)	\$ 5.99
Anime Network On Demand	\$ 6.99
Disney Family Movies On Demand	\$ 5.99
Kidstream On Demand	\$ 4.99
History Vault on Demand	\$ 4.99
Lifetime Movie Club On Demand	\$ 3.99
Stingray Karaoke On Demand	\$ 6.99
DOGTV On Demand	\$ 4.99
Gaia On Demand	\$ 9.99
AMC Premiere On Demand	\$ 4.99
FX+ On Demand	\$ 5.99
Stingray Classica On Demand	\$ 6.99
Tumblebooks TV On Demand	\$ 4.99
FitFusion On Demand	\$ 6.99
CuriosityStream On Demand	\$ 5.99
PlayKids On Demand <sup>34</sup>	\$ 6.99
Daily Burn On Demand <sup>34</sup>	\$14.99
Xive TV On Demand <sup>34</sup>	\$ 4.99
Quark On Demand <sup>34</sup>	\$ 4.99
Lion Mountain TV On Demand <sup>34</sup>	\$ 3.99
Touchfit TV On Demand <sup>34</sup>	\$ 4.99

Disney Story Central On Demand	\$ 4.99
Acorn TV On Demand	\$ 4.99
Stephens Drum Shed On Demand <sup>34</sup>	\$ 4.99
Pro Guitar Lessons On Demand <sup>34</sup>	\$ 4.99
Magellan TV History On Demand <sup>34</sup>	\$ 5.99
Craftsy On Demand <sup>34</sup>	\$ 7.99
Urban Movie Channel On Demand	\$ 4.99
The Great Courses Signature On Demand <sup>34</sup>	\$ 7.99
Pantaya On Demand	\$ 5.99
DJAZZ On Demand <sup>34</sup>	\$ 6.99
Ride TV On Demand <sup>34</sup>	\$ 4.99
Outside TV Features On Demand <sup>34</sup>	\$ 4.99
The Reading Corner On Demand <sup>34</sup>	\$ 3.99
Stingray Qello On Demand <sup>34</sup>	\$ 7.99
Hopster On Demand <sup>34</sup>	\$ 6.99
Brown Sugar On Demand <sup>34</sup>	\$ 3.99
Echoboom Sports On Demand <sup>34</sup>	\$ 5.99
Revolution Golf+ On Demand <sup>34</sup>	\$ 6.99
Hallmark Movies Now On Demand <sup>34</sup>	\$ 4.99
Dove Channel On Demand <sup>34</sup>	\$ 4.99
Kocowa On Demand <sup>34</sup>	\$ 6.99
Streampix™ 18	\$ 4.99
Pay-Per-View and On Demand Movies and Events <sup>17</sup> (per title or event)	Prices Vary
Brazzers On Demand <sup>19</sup>	\$19.99
Vivid On Demand Subscription <sup>19</sup>	\$19.99
Hustler On Demand Subscription <sup>19</sup>	\$19.99
TEN On Demand Subscription <sup>19</sup>	\$19.99
Wicked On Demand <sup>19</sup>	\$19.99
Girlfriends Films On Demand <sup>19</sup>	\$19.99
Urban Fantasy On Demand Subscription <sup>19</sup>	\$19.99
Falcon On Demand Subscription <sup>19</sup>	\$19.99
Too Much for TV On Demand	\$14.99
Homegrown Amateur On Demand <sup>19</sup>	\$19.99
Evil Angel On Demand <sup>19</sup>	\$19.99
Mature Lust On Demand <sup>19</sup>	\$19.99
Penthouse On Demand <sup>19</sup>	\$19.99

**SPORTS PACKAGES<sup>14</sup>**

MLB Extra Innings  
 MLS Direct Kick  
 NHL Center Ice  
 NBA League Pass

Call 1-800-XFINITY for pricing  
 Call 1-800-XFINITY for pricing  
 Call 1-800-XFINITY for pricing  
 Call 1-800-XFINITY for pricing

**XFINITY TV EQUIPMENT**

Basic TV Box (Not available for new subscription)	No Charge
TV Box Limited Basic (non-addressable) (Not available in Garden State, Somerset, LBI, Toms River, Avalon and Wildwood Systems and new subscriptions in Jersey City)	No Charge
TV Box Limited Basic (addressable)	\$ 2.50

TV Box	\$ 2.50
Remote	\$ 0.18
HD TV Box Limited Basic <sup>32</sup>	\$ 2.50
Limited Basic only TV Adapter and Remote	
Primary outlet and up to 2 additional TVs	No Charge
Each additional TV beyond the 3 <sup>rd</sup> TV	\$ 0.50
CableCARD <sup>31</sup> (first card in device)	No Charge
CableCARD <sup>31</sup> (second card in same device)	\$ 0.00
Closed Caption Decoder (Northwest and Avalon Systems only)	\$ 0.60

INSTALLATION (PER OCCURRENCE UNLESS NOTED)

	Initial Installation of Service	After Initial Installation of Service
Professional Installation <sup>22, 23</sup>	\$ 79.99	N/A
In-Home Service Visit <sup>24</sup>	N/A	\$ 40.00
Hourly Service Charge <sup>23</sup> (Custom Installation)	\$ 40.00	\$ 40.00
Hourly Service Charge <sup>23</sup> (Custom Installation – Effective 1/1/19)	\$ 50.00	\$ 50.00
Xfinity Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)		\$ 99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$ 29.95

REACTIVATION (NO IN-HOME VISIT REQUIRED – PER OCCURRENCE, PER SERVICE UNLESS NOTED)

Reactivation - TV	\$6.00
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

FCC User Fee (per month)	As prescribed by FCC
Customer-Owned Video Equipment Credit (See <a href="http://www.comcast.com/equipmentpolicy">www.comcast.com/equipmentpolicy</a> for additional information)(per month)	\$ 2.50
Regional Sports Fee <sup>38</sup> (per month)	\$ 8.25
Field Collection Charge (Visit to customer's residence required to collect past due balance or unreturned equipment)	\$ 30.00
Returned Payment Item (each)	\$ 25.00
Late Fee <sup>25</sup>	\$ 10.00
Agent Assisted Payment (For payment made by phone with a Customer Care Representative.)	\$ 5.99
Optional Separate Billing of Services (per month, per additional bill)	\$ 0.50
Deposit	Call 1-800-XFINITY for Deposit Requirements
Unreturned or Damaged Equipment Fees <sup>26</sup> (per piece, per occurrence)	Replacement Cost
A/B Switch	No Charge
Extra Cable (two fittings provided at no additional cost) (per foot)	\$ 0.50

Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to [www.comcast.com/policies](http://www.comcast.com/policies).

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Transformers (per unit)		\$ 0.50
Other Cable Materials or Hardware	Cost of materials, mailing and handling	
Closed-Captioned Equipment for Hearing Impaired (includes installation)	Cost of equipment	
HDTV Cables	Cost of materials	
Self Install Kit Shipping and Handling (Standard Shipping)		\$ 15.00
Self Install Kit Shipping and Handling (Priority Shipping)		\$ 29.95
Remote Shipping and Handling		\$ 5.95

**C. SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTION**

Economy Double Play (includes Digital Economy and HD programming for primary outlet and Performance Plus Internet)	\$ 99.99
- with Performance Pro Internet upgrade add	\$ 15.00
- with Blast! Internet upgrade add	\$ 20.00
- with Extreme Pro Internet upgrade add	\$ 25.00
- with Gig Internet upgrade add	\$ 30.00
- with Gig Pro Internet upgrade add <sup>30</sup>	\$238.00
Digital Economy (includes Limited Basic, additional digital channels for the primary outlet, access to Pay-Per-View and On Demand programming and Music Choice)	\$ 39.95
with Xfinity Voice or Internet Service	\$ 39.95
Family Tier <sup>47</sup> (includes Limited Basic, additional channels such as C-SPAN, Discovery Family Channel, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel for the primary outlet)	
- Burlington, Maple Shade	\$ 24.95
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$ 32.95
- Garden State, Pleasantville and Vineland Systems	\$ 28.95
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville Systems	\$ 30.95
- Toms River and LBI	\$ 26.95
Digital Preferred (includes Digital Starter, additional digital channels, Encore®, access to Pay-Per-View and On Demand programming and Music Choice)	\$ 85.22
Digital Premier (includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and The Movie Channel®)	\$139.17
Basic Latino TV (includes Limited Basic, Xfinity TV Latino for the primary outlet)	
- All Systems except Burlington and Maple Shade	\$ 28.27
- Burlington, Maple Shade Systems	\$ 27.95
Economy Latino TV <sup>46</sup> (includes Digital Economy and Xfinity TV Latino for primary outlet)	\$ 39.27
Economy Plus Latino TV <sup>46</sup> (includes Economy Latino TV and additional digital channels for primary outlet)	\$ 47.27
Starter Latino TV <sup>46</sup> (includes Economy Plus Latino TV and additional digital channels for primary outlet)	\$ 67.27
ART (Arabic)	\$ 9.99
DW Deutsch (German)	\$ 9.99
The Israeli Network	\$19.99
Rai Italia (Italian)	\$ 9.99
Mediaset (Italian)	\$ 8.99
Italian Pack (Italian) (includes Rai Italia and Mediaset)	\$14.99
TV5 Monde (French)	\$ 9.99
SBTN (Vietnamese)	\$14.99
Dragon Pack (Chinese/Mandarin) (includes CCTV-4, CTI-Zhong Tian Channel, Phoenix Info News, Phoenix North America and ETTV Super)	\$19.99
GMA Pinoy TV (Filipino)	\$11.99
TFC (Filipino)	\$11.99
GMA Life TV (Filipino)	\$ 6.99

TFC and GMA Pinoy TV (Filipino)	\$19.99
GMA Pinoy TV and GMA Life TV (Filipino)	\$14.99
Filipino Elite Pack (Filipino) (includes GMA Pinoy TV, GMA Life TV and TFC)	\$22.99
Channel One Russia (Russian)	\$14.99
RTN (Russian)	\$14.99
TV1000 Russian Kino (Russian)	\$ 9.99
Channel One Russia and RTN (Russian)	\$21.99
Russian 3 Pack (Russian) (includes Channel One Russia, RTN and TV1000 Russian Kino)	\$22.99
Willow Plus (South Asian/Cricket Sport) (available in all areas)	\$14.99
STAR India PLUS (South Asian)	\$11.99
SET (South Asian)	\$14.99
TV Asia (South Asian)	\$14.99
Zee TV (South Asian)	\$14.99
SET & STAR India PLUS (South Asian)	\$14.99
Zee TV and STAR India PLUS (South Asian)	\$24.99
STAR 4 Pack (includes ABP News, STAR India PLUS, STAR BHARAT and STAR India GOLD)	\$24.99
Desi Pack (includes Willow Plus, SET, Zee TV and STAR India PLUS)	\$29.99
Desi 3 Pack (includes SET, Zee TV and TV Asia)	\$29.99
Desi 4 Pack (includes SET, Zee TV, STAR India PLUS and STAR BHARAT)	\$32.99
Desi 5 Pack (includes Willow Plus, SET, Zee TV, TV Asia and STAR India PLUS)	\$32.99
Desi Mega and Willow Pack (includes SET, Zee TV, TV Asia, STAR India PLUS, ABP News, STAR BHARAT, STAR India GOLD and Willow Plus)	\$42.99
SIC (Portuguese)	\$ 9.99
TV Globo (Portuguese/Brazilian)	\$19.99
TV Polonia (Polish)	\$19.99
Starter XF Triple Play Bundle (includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited <sup>2</sup> )	\$154.99
• SurePrice <sup>3</sup>	\$124.99
Preferred XF Triple Play Bundle (includes Digital Preferred for primary outlet, Performance Pro Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$167.99
• SurePrice <sup>3</sup>	\$144.99
HD Preferred XF Triple Play Bundle (includes Digital Preferred and Starz® for primary outlet, HD Technology Fee, Performance Pro Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$177.99
• SurePrice <sup>3</sup>	\$154.99
HD Preferred Extra XF Triple Play Bundle (includes Digital Preferred, Showtime®, Starz® The Movie Channel® and Streampix for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$194.99
• SurePrice <sup>3</sup>	\$174.99
HD Premier XF Triple Play Bundle (includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for the primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited <sup>2</sup> )	\$222.99
• SurePrice <sup>3</sup>	\$194.99
HD Complete XF Triple Play Bundle (includes Digital Premier, Streampix, Sports Entertainment Package and AnyRoom DVR Service or DVR Service for the Primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Modem Rental and Xfinity Voice Unlimited <sup>2</sup> )	\$255.99

• SurePrice <sup>3</sup>	\$224.99
Economy Plus Latino Triple Play (includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$142.99
• SurePrice <sup>3</sup>	\$124.99
Starter Latino Triple Play (includes Starter Latino TV for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$149.99
• SurePrice <sup>3</sup>	\$134.99
Preferred Latino Triple Play (includes Digital Starter, Digital Preferred and Xfinity TV Latino for primary outlet, Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$167.99
• SurePrice <sup>3</sup>	\$144.99
Preferred Extra Latino Triple Play (includes Digital Starter, Digital Preferred, Xfinity TV Latino and Starz® for primary outlet, HD Technology Fee, Performance Pro Internet, Xfinity Voice Unlimited <sup>2</sup> and Carefree Minutes Latin America 300.)	\$177.99
• SurePrice <sup>3</sup>	\$154.99
Quad Play Package pricing additional to Triple Play Package pricing With Secure 350 <sup>20</sup>	add \$49.95
(for XF Triple Play and Latino Triple Play bundles)	
Internet Plus (includes Limited Basic, HBO®, Streampix™, TV Box and remote for the primary outlet and Performance Internet)	\$ 87.99
• SurePrice <sup>3</sup>	\$ 64.99
Internet Pro Plus with HBO (includes Digital Economy, HBO® and Streampix™ for primary outlet and Performance Pro Internet)	\$ 94.99
• SurePrice <sup>3</sup>	\$ 74.99
Internet Pro Plus with Showtime (includes Digital Economy, Showtime® and Streampix™ for primary outlet and Performance Pro Internet)	\$ 91.99
• SurePrice <sup>3</sup>	\$ 74.99
Preferred XF Double Play (includes Digital Preferred for primary outlet and Performance Pro Internet)	\$151.99
• SurePrice <sup>3</sup>	\$109.99
Premier XF Double Play (includes Digital Premier for primary outlet and Performance Pro Internet)	\$189.99
• SurePrice <sup>3</sup>	\$139.99
Internet Plus Latino (includes Basic Latino TV for primary outlet and Performance Internet.)	\$ 87.99
• SurePrice <sup>3</sup>	\$ 64.99
Economy Plus Latino Double Play (includes Economy Plus Latino TV for primary outlet and Performance Internet.)	\$109.22
• SurePrice <sup>3</sup>	\$99.99
Starter Latino Double Play (includes Starter Latino TV for primary outlet and Performance Internet.)	\$129.22
• SurePrice <sup>3</sup>	\$109.99
Preferred Latino Double Play (includes Digital Preferred and Xfinity TV Latino for primary outlet and Performance Pro Internet.)	\$169.99
• SurePrice <sup>3</sup>	\$119.99
Xfinity TV Latino Triple Play Reward (for XF Triple Play and Latino Triple Play bundles)	\$ 10.00

Blast! Speed Upgrade Triple Play Reward (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	\$ 20.00
Extreme Pro Speed Upgrade Triple Play Reward <sup>4,46</sup> (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	\$ 25.00
Extreme Pro Speed Upgrade Triple Play Reward <sup>4,46</sup> (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	\$ 7.00
Gigabit Speed Upgrade Triple Play Reward <sup>4,46</sup> (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	\$ 30.00
Gigabit Speed Upgrade Triple Play Reward <sup>4,46</sup> (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	\$ 12.00
Gigabit Pro Speed Upgrade Triple Play Reward <sup>4,30,46</sup> (for bundles: Starter XF Triple Play, Preferred XF Triple Play, HD Preferred XF Triple Play, Starter Latino Triple Play, Preferred Latino Triple Play and Preferred Extra Latino Triple Play)	\$238.00
Gigabit Pro Speed Upgrade Triple Play Reward <sup>4,30,46</sup> (for bundles: HD Preferred Extra XF Triple Play, HD Premier XF Triple Play, HD Complete XF Triple Play)	\$220.00
Service Protection Plan <sup>49</sup> (per month) (Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential Xfinity TV, Xfinity Internet or Xfinity Voice services. See <a href="http://xfinity.com/spp">xfinity.com/spp</a> for terms.)	\$ 5.95
Selecto (digital tier of Spanish language programming) (Not Available in Avalon, Vineland, Pleasantville and Wildwood Systems)	\$ 15.27
Annual Standard Cable (Avalon Only)	\$769.45
Blast Plus <sup>TM</sup> (includes Digital Economy and Streampix <sup>TM</sup> for primary outlet and Blast! <sup>®</sup> Internet) <sup>1</sup>	\$ 102.99
Blast Plus <sup>TM</sup> with HBO <sup>®</sup> (includes Digital Economy, Streampix <sup>TM</sup> and HBO <sup>®</sup> for the primary outlet and Blast! <sup>®</sup> Internet)	\$109.99
• SurePrice <sup>3</sup>	\$ 74.99
HD Starter (includes Digital Starter for primary outlet, HD Technology Fee, Performance Internet and Xfinity <sup>®</sup> Voice Unlimited <sup>1,2</sup> )	\$162.99
HD Preferred (includes Digital Preferred for primary outlet, HD Technology Fee, Performance Internet and Xfinity <sup>®</sup> Voice Unlimited <sup>1,2</sup> )	\$177.99
HD Plus (includes Digital Preferred plus one premium (HBO <sup>®</sup> ) for primary outlet, HD Technology Fee, Blast! <sup>®</sup> Internet and Xfinity <sup>®</sup> Voice Unlimited <sup>1,2</sup> )	\$187.99
HD Preferred Plus XF Triple Play Bundle (includes Digital Preferred, HBO <sup>®</sup> and Starz <sup>®</sup> for primary outlet, HD Technology Fee, Blast! <sup>®</sup> Internet and Xfinity <sup>®</sup> Voice Unlimited <sup>2</sup> )	\$197.99
• SurePrice <sup>3</sup>	\$174.99
HD Premier with Sports XF Triple Play Bundle (includes Digital Preferred, HBO <sup>®</sup> , Showtime <sup>®</sup> , Starz <sup>®</sup> , Cinemax <sup>®</sup> , Sports Entertainment Package and DVR Service or AnyRoom <sup>®</sup> DVR Service for primary outlet, HD Technology Fee, Blast! <sup>®</sup> Internet and Xfinity <sup>®</sup> Voice Unlimited <sup>2</sup> )	\$218.81
• SurePrice <sup>3</sup>	\$184.99
HD Premier (includes Digital Premier and DVR Service for primary outlet, Ultra Internet and Xfinity <sup>®</sup> Voice Unlimited <sup>1,2</sup> )	\$222.99

MultiLatino Ultra Paquete Triple (includes MultiLatino Ultra for primary outlet, Performance Internet, Xfinity® Voice Unlimited <sup>2</sup> and Carefree Minutes® Latin America 300.)	\$162.99
• SurePrice <sup>3</sup>	\$134.99
MultiLatino Ultra HD Paquete Triple (includes MultiLatino Ultra and Starz® for primary outlet, HD Technology Fee, Performance Internet, Xfinity® Voice Unlimited <sup>2</sup> and Carefree Minutes® Latin America 300.)	\$172.99
• SurePrice <sup>3</sup>	\$144.99
MultiLatino Ultra HD Plus Paquete Triple (includes MultiLatino Ultra, HBO® and Starz®, for primary outlet, HD Technology Fee, Blast!® Internet, Xfinity® Voice Unlimited <sup>2</sup> and Carefree Minutes® Latin America 300.)	\$192.99
• SurePrice <sup>3</sup>	\$164.99
MultiLatino Total HD Paquete Triple (includes MultiLatino Ultra, HBO®, Starz®, Showtime®, Cinemax®, Sports Entertainment Package and DVR Service or AnyRoom® DVR Service (Not Available in Monmouth, Ocean, Toms River and LBI Systems) for primary outlet, HD Technology Fee, Blast!® Internet, Xfinity® Voice Unlimited <sup>2</sup> and Carefree Minutes® Latin America 300.)	\$217.99
• SurePrice <sup>3</sup>	\$184.99
MultiLatino Plus Bundle XF (includes Xfinity TV 150 Latino for primary outlet, Economy Plus Internet and Xfinity® Voice Local with More <sup>2</sup> )	
All systems except Burlington and Maple Shade	\$ 83.17
Burlington and Maple Shade	\$ 82.85
MultiLatino Extra Bundle XF (includes Xfinity TV 200 Latino for primary outlet, Economy Plus Internet and Xfinity® Voice Local with More <sup>2</sup> )	\$ 94.17
Xfinity 3150 Latino (includes Xfinity TV 150 Latino for the primary outlet, Economy Plus Internet and Xfinity® Voice Unlimited <sup>2</sup> .)	
All systems except Burlington and Maple Shade	\$ 98.17
Burlington and Maple Shade	\$ 97.85
Xfinity 2150 Latino (includes Xfinity TV 150 Latino for primary outlet and Economy Plus Internet.) <sup>49</sup>	
All systems except Burlington and Maple Shade	\$ 58.22
Burlington and Maple Shade	\$ 57.90
Performance Extra (includes Limited Basic for primary outlet and Performance Internet <sup>1</sup> )	\$ 77.99
Blast Extra™ (includes Limited Basic with for primary outlet and Blast!® Internet <sup>1</sup> )	\$ 92.99
Economy Triple Play XF (includes Digital Economy for primary outlet, Economy Plus Internet and Xfinity® Voice Local with More <sup>2</sup> .)	\$ 94.85
Value Plus Triple Play (includes Digital Starter for primary outlet, Performance Internet and Xfinity® Voice Local with More <sup>2</sup> .)	\$142.99
Digital Premier with Sports (includes Digital Preferred, HBO®, Showtime®, Starz®, Cinemax® and Sports Entertainment Package)	\$139.17
Chinese Channel (CCTV-4) and CTI-Zhong Tian Channel (Chinese/Mandarin) <sup>14</sup>	
Available only in	
Central and Monmouth Systems	\$ 16.80
Somerset System	\$ 14.95
Union System	\$ 11.95
TV Asia and Zee TV <sup>14</sup>	
Available only in	

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Central and Monmouth Systems	\$ 26.46
Somerset System	\$ 24.95
Union and Jersey City Systems	\$ 21.00
Digital TV Asia (includes Limited Basic and TV Asia) Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27
Digital Zee TV (includes Limited Basic and Zee TV) Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27
Digital Asian Combo (includes Limited Basic, TV Asia and Zee TV) Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 33.27
Comcast Digital Chinese Package (includes Limited Basic and Chinese Channel (CCTV-4)/Zhong Tian) Available only in Central, Somerset, Monmouth, Ocean, Toms River and LBI Systems	\$ 23.27
CableLatino (includes Limited Basic and Selecto)—(Not available in Somerset, Toms River, LBI, Jersey City, Northwest, Trenton and Lambertville Systems)	\$ 27.95
CableLatino Optimo Preferred (includes Limited Basic, Digital Preferred Tier and Selecto) (Not available in Somerset, Toms River, LBI, Jersey City and Northwest) Trenton System	\$ 34.27 \$ 37.27
CableLatino Optimo Preferred with HBO® (includes Limited Basic, Digital Preferred Tier and Selecto) – (Not available in Somerset, Toms River, LBI, Jersey City, Northwest, Trenton and Lambertville Systems)	\$ 44.27
CableLatino Plata (includes Digital Preferred, Selecto and HBO®) Plainfield only	\$92.47
Union, Meadowlands and Jersey City only	\$95.27
Comcast Select with HBO® and Cinemax® (includes Digital Starter) Monmouth, Ocean, Union, Plainfield and Jersey City Systems only	\$ 94.27
Comcast Select with Showtime® and HBO® (Includes Digital Starter) Union and Burlington Systems only	\$ 94.27
Comcast Select with HBO® and Starz® (includes Digital Starter) – Burlington System only	\$ 94.27
Comcast Select with HBO® (includes Digital Starter) Monmouth, Ocean and Union only	\$ 82.27
Comcast Select with HBO® and Playboy® (includes Digital Starter) – Union only	\$104.22
Comcast Select with HBO®, Showtime® and TMC® (includes Digital Starter) – Plainfield only	\$106.27
Comcast Analog Select 96 – Meadowlands only	\$108.32
Comcast Analog Select (includes Digital Starter) with HBO® and Showtime® (Only available in Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton and Lambertville)	\$ 94.27
Digital Tier (includes Digital Preferred Tier and Sports Entertainment Package) (TV Box or CableCard required) – Somerset System only	\$ 22.25
Digital Two Star Package Plus (includes Digital Preferred, HBO®, Cinemax® and Sports Entertainment Package) – Somerset System only	\$122.17
Digital Four Star Package Plus (includes Digital Preferred, HBO®, Cinemax®, Showtime®/TMC®, Starz®/Encore and Sports Entertainment Package)	

Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to [www.comcast.com/policies](http://www.comcast.com/policies).

Somerset System only	\$148.12
Cable TV/Cable Modem Bundled Package – Somerset System only	\$152.27
MultiLatino Ultra (includes Xfinity TV 450 Latino and additional digital channels)	\$ 76.22
Digital Preferred plus One Premium (includes Digital Preferred and your choice of Showtime®, Starz®, Cinemax® or The Movie Channel®)	\$ 97.22
Digital Preferred with HBO® (includes Digital Preferred for primary outlet and HBO®)	\$100.22
Digital Preferred Plus <sup>48</sup> (includes Digital Preferred, HBO®, Showtime® and Starz®)	\$124.22
Comcast Digital Plus Gold (includes Digital Preferred and your choice of 2 of the following Services: Cinemax®, Starz®, Showtime® or TMC®--Northwest System only)	\$111.90
Economy Video Triple Play (includes Digital Economy for Primary Outlet, Performance Pro Internet and Xfinity® Voice Unlimited)	\$156.85
Extreme 150 Speed Upgrade with Blast! (Triple Play Rewards)	\$ 20.00
Basic with Performance Internet Double Play	
- Burlington, Maple Shade	\$76.94
- Central, Gloucester, Monmouth, Ocean, Somerset, Union and Plainfield Systems	\$84.94
- Garden State, Pleasantville and Vineland Systems	\$80.94
- Avalon, Wildwood, Meadowlands, Jersey City, Northwest, Trenton and Lambertville	\$82.94
- Toms River and LBI	\$78.94
Basic Latino with Performance Internet Double Play	
- All Systems except Burlington and Maple Shade	\$90.22
- Burlington, Maple Shade	\$89.40
Internet Plus with Showtime Double Play	\$81.99
Double Play with Blast Internet and Voice Unlimited	\$126.90
Starter Double Play	\$149.22
Preferred Double Play	\$167.17
Basic Pro Triple Play Bundle	\$112.99
Economy Pro Triple Play Bundle	\$120.99
MDU HD Preferred Plus XF Triple Play	\$149.99
MDU Preferred Plus Triple Play	\$139.99
MDU Preferred Extra Triple Play	\$129.99
MDU HD Preferred XF Triple Play Bundle	\$127.99
MDU Preferred Triple Play	\$117.99

**D. XFINITY® INSTANT TV<sup>35</sup>****BASIC SERVICE****Xfinity Instant TV**Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of  
Cloud DVR Service

\$ 10.00

**XFINITY INSTANT TV ADDITIONAL SERVICES<sup>36</sup>**Kids & Family (includes 13 kid and family-friendly channels including Cartoon  
Network, Disney Channel, Nickelodeon and Universal Kids)

\$ 10.00

Entertainment (includes 22 entertainment channels including A&E, AMC, Bravo,  
Food Network, FX, TNT and VH1)

\$ 15.00

Sports & News (includes 14 sports and news channels including CNBC, CNN,  
ESPN, Golf, MSNBC, NBC Sports, and NFL Network)

\$ 28.25

Deportes (includes over 6 deportes channels including beIN Sports, ESPN Deportes,  
FOX Deportes and NBC Universo)

\$ 7.00

Latino (includes 13 Latino channels including Cine Latino, Discovery en Espanol,  
Galavision, Viendo Movies and VME Kids)

\$ 5.00

HBO®

\$ 15.00

Starz®

\$ 12.00

Streampix

\$ 4.99

**E. XFINITY® INTERNET<sup>27</sup>**

	<u>XFINITY® Internet Service Only</u>	<u>with XFINITY® TV or Voice Service<sup>33</sup></u>
Performance Starter	\$49.95	\$49.95
Performance	\$74.95	\$61.95
Performance Pro	\$89.95	\$76.95
Performance Plus	\$84.95	N/A
Blast!®	\$94.95	\$81.95
Extreme Pro <sup>4, 46</sup>	\$99.95	\$86.95
Gigabit <sup>4, 46</sup>	\$104.95	\$91.95
Gigabit Pro <sup>4, 30, 46</sup>	\$299.95	\$299.95
Modem Rental		\$ 13.00
Comcast – Certified Home Networking Device (one time charge)		\$179.99
Home Network Card (each, one-time charge)		\$ 30.00
Wireless- N Card (802.11n)(each, one-time charge)		\$ 59.99
Wireless- N USB Adapter (802.11n) (each, one-time charge)		\$ 69.00
Home Plug Adapter (pair, one-time charge)		\$ 55.00
Gigabit Pro Activation Fee (per occurrence)		\$500.00
Internet Service Re-installation of NIC or Software (separate trip)		\$ 49.00
Unreturned or Damaged Equipment Fees <sup>26</sup> (per piece)		Replacement Cost
Temporary Suspension of Internet Service (only customer's e-mail address remains active) (monthly)		\$ 10.00

**SECTION 3**

**COMMERCIAL RATES AND CHARGES**

**A. COMMERCIAL SERVICES** <sup>45</sup>

**VIDEO SERVICES – MONTHLY**

1. Hotel/Motel, Nursing Homes, Hospitals, Dormitories, and Other Institutional Establishments (exclusive of Bar/Restaurant and Commercial)

Installation and monthly rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, channel line-up, term of contract, number of rooms, and, if applicable, the seasonal nature of the establishment.

2. Hotel/Motel (Wildwood only)

Commercially operated facilities which, (1) are comprised of ten or more dwelling units, or (2) have sleeping facilities for twenty-five or more persons, (3) are rented daily or weekly to transient residents and (4) are classified as hotel/motels for inspection purposes by the New Jersey Division of Housing and Urban Renewal, Bureau of Housing Inspection. Buildings containing both hotel/motel and condominium units are classified as Residential.

- a. Each Hotel/Motel Unit (minimum of 10 units) \$ 7.75
- b. HBO® (hotel/motel) per outlet (A digital converter or a CableCARD is required) \$ 6.50
- c. A motel may be re-wired at the owner's expense to accommodate any number of designated outlets. The Company will charge the owner for time and materials.

3. Bars & Restaurants (not available for new subscription)(Broadcast TV Fee of \$8.25 per unit additional in Garden State System, Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$8.50 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union Warren Counties and Plumsted. Regional Sports Fee of \$8.25 per unit also applies to Standard Cable and above services.)

Areas 1, 11, 12 and 15

- a. Standard Cable - Primary Outlet \$108.65
- b. Each Additional Outlet (without converter) \$ 15.00
- c. Converter and Remote (each additional outlet) \$ 2.33

Areas 2 and 3

- a. Standard Cable - Primary Outlet \$110.10
- b. Each Additional Outlet (without converter) \$ 15.00
- c. Converter and Remote (each additional outlet) \$ 2.33

Areas 4 and 5

- a. Standard Cable - Primary Outlet \$110.10
- b. Each Additional Outlet (without converter) \$ 15.20
- c. Converter and Remote (each additional outlet) \$ 2.33

Areas 13 and 14

a. Standard Cable - Primary Outlet	\$111.10
b. Each Additional Outlet (without converter)	\$ 15.40
c. Converter and Remote (each additional outlet)	\$ 2.33

Areas 11, 12 and 15

a. Standard Cable - Primary Outlet	\$107.60
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 2.33

Areas 17

a. Standard Cable - Primary Outlet	\$108.65
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 2.33

Areas 18 and 19

a. Standard Cable - Primary Outlet	\$ 92.55
b. Each Additional Outlet (without converter)	\$ 14.80
c. Converter and Remote (each additional outlet)	\$ 2.33

Areas 20 and 21

a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 2.33

Areas 8, 9 and 10

a. Standard Cable - Primary Outlet	\$ 95.95
b. Each Additional Outlet (without converter)	\$ 15.75
c. Converter and Remote (each additional outlet)	\$ 2.33

Area 7 except Carneys Point

a. Standard Cable - Primary Outlet	\$170.20
b. Each Additional Outlet (without converter)	\$ 15.95
c. Converter and Remote (each additional outlet)	\$ 2.33

Carneys Point

a. Standard Cable - Primary Outlet	\$ 96.25
b. Each Additional Outlet (without converter)	\$ 14.55
c. Converter and Remote (each additional outlet)	\$ 2.33

Area 6

a. Limited Basic - Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95
d. Additional Outlet (12-21 outlets)	\$ 33.60
e. Converter and Remote (each additional outlet)	\$ 2.33

3. Marinas \*(Area 5 only) (Broadcast TV Fee of \$8.50 per unit Regional Sports Fee of \$8.25 per unit also applies to Standard Cable and above services.)
- |   |                    |
|---|--------------------|
| a. Standard Cable - Primary Outlet  | \$ 90.60           |
| b. Each Additional Outlet (without converter) (per slip, occupied or not) | \$ 15.20           |
| c. Converter and Remote (each additional outlet) <sup>2</sup>             | \$ 2.33            |
| d. Premium or Digital Services  | varies by contract |

\* This classification of service requires payment by the operator of the marina for all slips to which a boat may dock whether or not such a slip is used. The total charge is based on the number of slips times the rate shown. Minimum service periods are required.

4. All Other Commercial (not available for new subscription)(Broadcast TV Fee of \$8.25 per unit additional in Garden State System, Burlington, Gloucester, Maple Shade, Avalon, Wildwood, Pleasantville and Vineland Systems and Mercer County and \$8.50 additional in Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union Warren Counties and Plumsted. Regional Sports Fee of \$8.25 per unit also applies to Standard Cable and above services.)

Area 1

- |  |          |
|--|----------|
| a. Limited Basic - Primary Outlet (1)            | \$ 35.90 |
| b. Standard Cable - Primary Outlet (1)           | \$ 89.40 |
| c. Each Additional Outlet (without converter)    | \$ 15.00 |
| d. Converter and Remote (each additional outlet) | \$ 2.33  |

Areas 2 and 3

- |  |          |
|--|----------|
| a. Limited Basic – Primary Outlet (1)            | \$ 35.90 |
| b. Standard Cable - Primary Outlet (1)           | \$ 90.60 |
| c. Each Additional Outlet (without converter)    | \$ 15.00 |
| d. Converter and Remote (each additional outlet) | \$ 2.33  |

Areas 4 and 5

- |  |          |
|--|----------|
| a. Limited Basic – Primary Outlet (1)            | \$ 36.40 |
| b. Standard Cable - Primary Outlet (1)           | \$ 90.60 |
| c. Each Additional Outlet (without converter)    | \$ 15.20 |
| d. Converter and Remote (each additional outlet) | \$ 2.33  |

Areas 11, 12 and 15

- |  |          |
|--|----------|
| a. Limited Basic – Primary Outlet (1)            | \$ 36.20 |
| b. Standard Cable - Primary Outlet (1)           | \$ 89.40 |
| c. Each Additional Outlet (without converter)    | \$ 15.00 |
| d. Converter and Remote (each additional outlet) | \$ 2.33  |

Area 13

- |  |          |
|--|----------|
| a. Standard Cable - Primary Outlet               | \$ 91.45 |
| b. Each Additional Outlet (without converter)    | \$ 15.40 |
| c. Converter and Remote (each additional outlet) | \$ 2.33  |

Area 14

a. Limited Basic – Primary Outlet (1)	\$ 36.20
b. Standard Cable - Primary Outlet (1)	\$ 90.95
c. Each Additional Outlet (without converter)	\$ 15.40
d. Converter and Remote (each additional outlet)	\$ 2.33

Areas 16 and 17

a. Limited Basic – Primary Outlet (1)	\$ 39.55
b. Standard Cable - Primary Outlet (1)	\$ 90.55
c. Each Additional Outlet (without converter)	\$ 15.40
d. Converter and Remote (each additional outlet)	\$ 2.33

Areas 18 and 19

a. Limited Basic – Primary Outlet (1)	\$ 36.95
b. Standard Cable - Primary Outlet (1)	\$ 75.20
c. Each Additional Outlet (without converter)	\$ 14.80
d. Converter and Remote (each additional outlet)	\$ 2.33

Areas 8, 9, 10, 20 and 21

a. Limited Basic – Primary Outlet (1-does not apply to Areas 8, 9 and 10)	\$ 36.20
b. Standard Cable - Primary Outlet (1-does not apply to Areas 8, 9 and 10)	\$ 79.30
c. Each Additional Outlet (without converter)	\$ 15.75
d. Converter and Remote (each additional outlet)	\$ 2.33

Areas 18 and 19

a. Limited Basic – Primary Outlet (1)	\$ 36.95
b. Standard Cable - Primary Outlet (1)	\$ 75.20
c. Each Additional Outlet (without converter)	\$ 14.80
d. Converter and Remote (each additional outlet)	\$ 2.33

Area 7 except Carneys Point

a. Limited Basic – Primary Outlet	\$ 36.65
b. Standard Cable - Primary Outlet	\$ 80.35
c. Each Additional Outlet (without converter)	\$ 15.95
d. Converter and Remote (each additional outlet)	\$ 2.33

Carneys Point

a. Limited Basic – Primary Outlet (1)	\$ 36.20
b. Standard Cable - Primary Outlet (1)	\$ 73.60
c. Each Additional Outlet (without converter)	\$ 14.55
d. Converter and Remote (each additional outlet)	\$ 2.33

Area 6

a. Limited Basic – Primary Outlet	\$ 14.25
b. Standard Cable - Primary Outlet	\$ 72.75
c. Additional Outlet (2-11 outlets)	\$ 17.95
d. Additional Outlet (12-21 outlets)	\$ 33.60

- |   |                  |
|---|------------------|
| e. Converter and Remote (each additional outlet)      | \$ 2.33          |
| 5. Comcast SportsNet (Areas 8, 9 and 10 only)         | \$ 90.00         |
| 6. HBO® (hotels/motels) (Areas 8, 9 and 10 only)      | \$ 5.50 per room |
| 7. Digital Music (not available for new subscription) |                  |

Area 1

- |  |          |
|--|----------|
| a. With Subscription to Standard Cable-primary outlet    | \$ 38.85 |
| b. Without Subscription to Standard Cable-primary outlet | \$ 49.95 |
| c. Each Additional Outlet                                | \$ 23.65 |

Areas 2, 3, 4, 5, 8, 9, 10, 11, 12, 13, 14, 15 and 16

- |  |          |
|--|----------|
| a. With Subscription to Standard Cable-primary outlet    | \$ 36.70 |
| b. Without Subscription to Standard Cable-primary outlet | \$ 47.20 |
| c. Each Additional Outlet                                | \$ 22.35 |

Areas 17, 20 and 21 only\*

- |                           |                      |
|---------------------------|----------------------|
| a. Primary Outlet         | \$ 31.45 to \$ 52.45 |
| b. Each Additional Outlet | \$ 11.15 to \$ 33.55 |

\*Price based on seating capacity. Standard Cable is required for subscription to Digital Music Service

Area 6

- |   |          |
|---|----------|
| a. Each Outlet (Digital Converter or CableCard required)  | \$ 26.25 |
| 8. Commercial Digital Music only without Video (not available for new subscription) (Wildwood only) |          |

Commercial Digital Music service is not available for Residential and/or Hotel/Motel units. Requires rental of a digital converter and (optional) remote.

- |   |          |
|---|----------|
| a. Office (private office, no public areas)   |          |
| 1.) Primary Outlet  | \$ 15.70 |
| 2.) Additional Outlet   | \$ 8.35  |
| b. Business without food or beverage (public facility, service does not enhance business) |          |
| 1.) Primary Outlet  | \$ 21.95 |
| 2.) Additional Outlet   | \$ 11.70 |
| c. Business level 1 with food or beverage (public facility, service enhances business)    |          |

1.) Primary Outlet	\$ 27.20
2.) Additional Outlet	\$ 14.50
d. Business level 2 with food or beverage (public facility, service enhances business, fire code seating > 90 people)	
1.) Primary Outlet	\$ 32.45
2.) Additional Outlet	\$ 17.30
9. HBO® (hotel/motel) (per unit) (Avalon only)	\$ 5.50
10. SPT – Portuguese Channel – Commercial (not available for new subscription) (Meadowlands only)	\$ 20.95
11. Single Purchase Pay-Per-View (SPPV) Event Transport Fee (2)	\$125.00
12. Installation	

If installation conforms to normal residential installation, then residential rate will be charged. All others will be charged at cost for labor and materials plus 10%.

Note: Pay-per-view and video-on-demand services are not available to commercial accounts. Premium services and most pay-per-view events are not available in common viewing areas typical to non-residential customers, such as restaurants and bars.

- (1) Discount available with subscription to Business Class Lite, Standard or Enhanced Internet Service under a two year contract.  
(2) Digital Converter is required.

#### **B. VIDEO SERVICES (PRIVATE VIEW) UNDER A CONTRACT (1)**

##### 1. Monthly Video Service

Basic (consists of residential Limited Basic channels) (lower monthly prices may apply pursuant to preexisting contracts)

Video Plus	\$ 9.95
Standalone	\$ 24.95

##### Broadcast TV Fee

Garden State System, Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 8.25
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties	\$ 8.50

TV Select: news, lifestyle and children's programming (consists of residential Limited Basic Channels, Family Tier channels, CNBC and Golf Channel) (7)

	Video Plus	\$ 14.95
	Standalone	\$ 34.95
	TV Variety: all broadcast channels, and top rated cable networks (consists of Residential Limited Basic and additional digital channels) (2)	
	Video Plus	\$ 29.95
	Standalone	\$ 44.95
	Standard (consists of Standard Cable) (2)	
	Video Plus	\$ 59.95
	Standalone	\$ 74.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 69.95
	Preferred (consists of Standard Cable and certain residential Digital Preferred Tier channels) (2)	
	Video Plus	\$ 74.95
	Standalone	\$ 89.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 84.95
	Information and Entertainment (consists of residential Limited Basic channels, Family Tier channels, CNBC and Golf Channel) (not available for new subscription) (2)	
	Video Plus	\$ 29.95
	Standalone	\$ 44.95
	Standalone (for customers entering a contract before November 16, 2011)	\$ 39.95
2.	Digital Outlet Service (monthly, per outlet, maximum of 19 additional outlets available) (2)	\$ 9.95
3.	High Definition Outlet Service (monthly, per outlet, maximum of 20 outlets (primary plus 19 additional outlets) available) (5)	\$ 12.95
4.	Digital Adapter Service (includes adapter and remote) (6)	
	Primary outlet	No Charge
	Each additional outlet (per outlet)	\$ 9.95
5.	Monthly Premium Services (3)	
	Digital Music Service	
	With subscription to a Monthly Video Service	\$ 29.95
	Without subscription to a Monthly Video Service	\$ 39.95
	Business Class TV Sports Pack (4)	\$ 8.95
	Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
	Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only)	\$ 30.00
	ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Polonia, TV Asia, Filipino Channel or Zee TV (8) (Areas 11-14 only)	\$ 30.00
	TV Globo or SIC (8) (Areas 11-14 only)	\$ 40.00
	SPT (9) (Areas 11 -14 only)	\$ 40.00
	TV-5 (8) (Areas 6, 11 -14 only)	\$ 35.00
	TV Asia and Zee TV (8) (Areas 1, 6, 11 - 14 only)	\$ 50.00
	TV Globo (Areas 2 only)	\$ 40.00

TV Globo or SIC (8) (Areas 11 - 14 only)	\$ 40.00
RAI or Filipino Channel (Area 6 only)	\$ 30.00
CCTV-4 (excluding Areas 1, 11, 12, 13, 14 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV, Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Areas 6, 11, 12, 13, 14 and 15), SIC (excluding Areas 11 - 17), SPT (Areas 16 and 17 only), Star India Plus, TFC (excluding Area 6, 11, 12, 13, 14 and 15), TV 1000 Russian Kino or TV 5 (excluding Areas 6, 11, 12, 13, 14 and 15) (*)	\$ 12.95
ART (excluding Areas 11 - 15), Channel One Russia, ETTV - Super, RTN, SBTN, SET Asia (Sony), TV Asia (excluding Area 1, 11 - 15) or Zee TV (excluding Areas 1, 8 - 15) (*)	\$ 15.95
Israeli Network, TV Globo (excluding Areas 2, 11 - 15) or TV Polonia (excluding Areas 8 - 15) (*)	\$ 24.95
Willow Plus <sup>49</sup>	\$ 24.95
 (*) These International premiums are not available in Area 3, 4, 5 or 15.	
6. Regional Sports Fee (Applies to Standard and above services)	\$ 8.25
7. Installation (Per Occurrence unless noted)	
Business Class Internet Service and TV Standard Installation (discounts may apply based on length of contract)	\$250.00
Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.
- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (4) Subscription to Information and Entertainment, Standard or Preferred video service is required.
- (5) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (6) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (7) Includes use of 1 digital adapter and remote (Areas 1, 6, 8 - 17). Includes one digital converter and remote in the Garden State, Monmouth, Ocean, Toms River and LBI systems. Equipment included does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.

- (8) International Premiums are not available in all areas. Please contact 1-800-COMCAST for details concerning availability in your area.
- (9) This service is only available in Harrison, Perth Amboy and South River.

### **C. MULTI-PRODUCT BUNDLES UNDER A CONTRACT (1)**

1. Monthly Business Class Triple Play Bundles (Not available for new subscription)

**Starter Triple Play (2)**

With Starter Business Class Internet Service	\$ 99.00
With Preferred Business Class Internet Service	\$119.00

**Preferred Triple Play**

Includes Basic Video Service, Preferred Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines.	\$149.00
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**Premium Triple Play**

Includes Basic Video Service, Premium Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. (3)	\$159.00
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2. Monthly Business Class Internet and Digital Voice Packages

**Starter**

Includes Starter Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line.	\$ 99.00
Includes Preferred Business Class Internet Service and Business Class Digital Voice with 1 Full Featured Voice Line.	\$119.00

**Preferred**

Includes Preferred Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines.	\$149.00
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**Premium**

Includes Premium Business Class Internet Service and Business Class Digital Voice with 2 Full Featured Voice Lines. (3)	\$159.00
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3. Installation (Per Occurrence unless noted)

Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

- (1) Only available to small and medium sized businesses. Video service is only available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms. Not available in public locations as defined by the following: establishments with a

liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee.

- (1) Includes Basic Video Service and Business Class Digital Voice with 1 Full Featured Voice Line.  
(2) Not available in all areas.

#### D. VIDEO SERVICES (PUBLIC VIEW) UNDER A CONTRACT (1)

##### 1. Monthly Video Service

Basic (consists of residential Limited Basic channels)	\$ 29.95
Broadcast TV Fee	
Garden State System, Burlington System, Gloucester System, Maple Shade System, Avalon System, Wildwood System, Pleasantville System, Vineland System, Mercer County	\$ 8.25
Bergen, Essex, Hudson, Hunterdon, Middlesex, Monmouth, Morris, Ocean, Somerset, Union, and Warren Counties	\$ 8.50
Digital Variety: all broadcast channels and top rated cable networks (consists of residential Limited Basic and additional digital channels) (2)	\$ 54.95
Digital Standard (consists of Standard Cable) (3)	\$ 84.95
• Customers entering a contract before November 16, 2011	\$ 79.95
Digital Deluxe (consists of Standard Cable and certain residential Digital Preferred Tier channels) (3)	\$ 109.95
• Customers entering a contract before November 16, 2011	\$ 139.95
Sports Entertainment Deluxe (consists of Digital Deluxe and Business Class TV Sports Pack and 4 High Definition Outlets)	\$ 189.95
Digital Basic Plus (consists of residential Limited Basic channels, Family Tier channels, CNBC and Golf Channel) (not available for new subscription) (2)	\$ 54.95
• Customers entering a contract before November 16, 2011	\$ 49.95

##### 2. Monthly Outlet Charges

Digital Outlet Service - Per Outlet for up to 8 outlets (2)	\$ 9.95
Digital Outlet Service - Per Outlet for the 9 <sup>th</sup> outlet and beyond (2)	\$ 5.95
High Definition Outlet Service - Per Outlet for up to 8 outlets (4)	\$ 12.95
High Definition Outlet Service - Per Outlet for the 9 <sup>th</sup> outlet and beyond (4)	\$ 8.95
Digital Adapter Service - Per Outlet for up to 8 outlets (7, 8)	\$ 9.95
Digital Adapter Service - Per Outlet for the 9 <sup>th</sup> outlet and beyond (7, 8)	\$ 5.95

##### 3. Monthly Premium Services (6)

Digital Music Service	
With subscription to a Monthly Video Service	\$ 29.95
Without subscription to a Monthly Video Service	\$ 39.95
Business Class TV Sports Pack (5)	\$ 34.95
Business Class TV Selecto (Not available in Areas 4, 5, 6 and 15)	\$ 15.95
Zhong Tian/Chinese Channel (CCTV-4), TV Asia or Zee TV (Area 1 only)	\$ 30.00

ART, Zhong Tian/Chinese Channel (CCTV-4), RAI, TV Polonia, TV Asia or Zee TV (Area 11 only)	\$ 30.00
TV Asia and Zee TV (Areas 1, 6, 11 and 13 only)	\$ 50.00
TV Asia (Area 12 only)	\$ 30.00
TV Globo (Areas 2, 11, 12 and 13 only)	\$ 40.00
Globo TV or SIC (Area 14 only)	\$ 40.00
SPT (9)(Area 11 only)	\$ 40.00
TV-5 (Areas 6 and 11 only)	\$ 35.00
ART, TV Asia, Filipino Channel or Zee TV (Area 13 only)	\$ 30.00
RAI or TV Polonia (Area 14 only)	\$ 30.00
RAI or Filipino Channel (Area 6 only)	\$ 30.00
CCTV-4 (excluding Areas 1, 11 and 15), CTI, DW, GMA Life TV, GMA Pinoy TV, Mediaset, Phoenix Info News, Phoenix NA, RAI Italia (excluding Areas 6, 11, 14 and 15), SIC (Not available in Areas 11 – 17), SPT (Areas 12, 13, 14, 16 and 17 only), Star India Plus, TFC (excluding Areas 6, 13 and 15), TV 1000 Russian Kino or TV 5 (excluding Areas 6, 11 and 15) (*)	\$ 12.95
ART, Channel One Russia, ETTV – Super, RTN, SBTN, SET Asia (Sony), TV Asia (excluding Areas 1, 11, 12, 13 and 15 ) or Zee TV (excluding Areas 1, 8 – 11, 13 and 15 ) (*)	\$ 15.95
Israeli Network, TV Globo (excluding Areas 2 and 11 - 15) or TV Polonia (excluding Areas 8 – 11, 14 and 15) (*)	\$ 24.95
Willow Plus (Not available in Area 15)	\$ 24.95

(\*) These International premiums are not available in Area 3, 4 or 5.

#### 4. Monthly Digital Packages

Sports and Entertainment Standard (includes Digital Standard and Business Class TV Sports Pack)	\$ 99.95
Sports and Entertainment Deluxe (includes Digital Deluxe, Business Class TV Sports Pack and 4 High Definition Outlets)	\$ 179.95

5. Regional Sports Fee (Applies to Digital Standard and above services) \$ 8.25

#### 6. Installation (Per Occurrence unless noted)

Change of Features/Service Fee (No in-home visit required)	\$ 9.95
Disconnect Equipment (In-Home visit required)	\$49.95

(1) Only available to public locations as defined by the following: establishments with a liquor license, Retail TV sales locations, establishments where the primary purpose is dining/entertainment and/or any establishment that charges an admission fee. These video services are not available in private offices and business view environments, including, but not limited to, lobbies, conference rooms and break rooms.

- (2) Includes use of 1 digital converter and remote. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (3) Includes service on two outlets and the use of 2 digital converters and remotes. Digital converter does not provide access to Digital Music service (unless subscribed to separately) or pay-per-view and video-on-demand services.
- (4) Includes use of 1 digital converter with high definition capabilities and remote. To receive HDTV signals provided by the company, an HDTV capable television set (not provided by the company) and an HDTV digital converter are required. Availability of high definition programming is dependent upon level of video service subscription.
- (5) Subscription to Digital Standard or Digital Deluxe video service is required.
- (6) A digital converter or a CableCard is required. Monthly Digital Outlet charges will apply if monthly video service subscription is limited to Basic service.
- (7) Does not provide access to certain digital services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- (8) Lower monthly prices may apply pursuant to preexisting contracts.
- (9) This service is only available in Harrison, Perth Amboy and South River.

#### E. INTERNET SERVICES – COMMERCIAL

##### 1. Monthly Business Internet Service Under a Contract

Basic Connect (downstream speed up to 1.5Mbps/upstream speed up to 512Kbps) (per location)

With subscription to another Comcast Service

Contracts entered before July 10, 2013 \$ 29.95

Contracts entered on or after July 10, 2013 \$ 49.95

Without subscription to another Comcast Service

Contracts entered before July 10, 2013 \$ 39.95

Contracts entered on or after July 10, 2013 \$ 49.95

Starter (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 3Mbps; 2 e-mail boxes, domain name, Starter website) (per location)

Contracts entered after November 15 2009 but before November 15, 2012 \$ 59.95

Contracts entered before November 15, 2009 or after November 15, 2012 \$ 69.95

Preferred (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, domain name, Starter website) (per location)

\$ 89.95

Premium (includes SMC router) (downstream speed up to 27Mbps/upstream speed up to 7Mbps; 2 e-mail boxes, domain name, Starter website) (per location) (Not available for new subscription.)

Contracts entered after November 15 2009 but before November 15, 2012 \$ 99.95

Contracts entered before November 15, 2009 or after November 15, 2012 \$ 109.95

Deluxe 25 (includes SMC router) (downstream speed up to 25Mbps/

	upstream speed up to 10Mbps; 2 e-mail boxes, domain name, Starter website) (per location)	\$ 99.95
Deluxe 50 (includes SMC router) (downstream speed up to 50Mbps/ upstream speed up to 10Mbps; 2 e-mail boxes, domain name, Starter website) (per location)		
	Contracts entered on or after July 10, 2013	\$109.95
	Contracts entered before November 15, 2009 or between November 15, 2012 and July 10, 2013	\$ 199.95
	Contracts entered after November 15 2009 but before November 15, 2012	\$ 189.95
Deluxe 75 (includes SMC router) (downstream speed up to 75Mbps/ upstream speed up to 15Mbps; 2 e-mail boxes, domain name, Starter website) (per location)		\$149.95
Deluxe 100 (includes SMC router) (downstream speed up to 100Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)		
	Contracts entered on or after July 10, 2013	\$199.95
	Contracts entered before July 10, 2013	\$369.95
Deluxe 150 (includes SMC router) (downstream speed up to 150Mbps/ upstream speed up to 20 Mbps; 2 business-class e-mail addresses; domain name, starter website) (contract required) (per location)		\$249.95
2.	<b>Monthly Internet Service</b>	
	<b>Business Service (modem required) (downstream speed up to 15Mbps/upstream speed up to 2Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webspace, 250MB of personal storage space)(per location) (Somerset only)</b>	\$ 99.95
	<b>Business Service (modem required) (downstream speed up to 50Mbps/upstream speed up to 10Mbps; 1 Static IP, Up to 15 email accounts, 10MB of webspace, 250MB of personal storage space)(per location) (Somerset only)</b>	\$160.00
	<b>Small office / home office (includes up to 5 IP addresses) (downstream speed up to 5Mbps/upstream speed up to 512Kbps) (1)</b>	\$ 95.00
3.	<b>Monthly Teleworker Commercial Internet Service (includes 3 dynamic IP addresses, 7 email accounts and modem/router) (6 month minimum service per location)</b>	
	<b>Standard Service (per end user) (downstream speed up to 6 Mbps/ upstream speed up to 1 Mbps; minimum of 10 employee end users)</b>	\$ 60.00
	<b>Enhanced Service (per end user) (downstream speed up to 16 Mbps/upstream speed up to 2 Mbps; minimum of 10 employee locations) (volume discounts available based on number of end users and length of contract)</b>	\$ 80.00
4.	<b>Monthly Business Internet Service</b>	

Access Service (includes modem) (downstream speed up to 384Kbps/upstream speed up to 384Kbps; 1 dynamic IP address; 7 e-mail addresses; one year service contract required, early termination fees of up to 70% of the remaining amount due under the contract may apply) (per location)(1)	\$ 39.95
Lite Service (Not available in Areas 6 and 7) (1)	\$ 60.00
Lite Service (includes modem) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses) (per location) (1)	\$ 95.00
Lite Service (includes modem/router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, starter website ) (per location)(1)	\$ 95.00
Starter (includes SMC router) (downstream speed up to 12Mbps/upstream speed up to 2Mbps; 2 e-mail boxes, domain name, starter website) (per location)(1)	\$145.00
Standard Service (Not available in Areas 6 and 7)(1)	\$ 95.00
Standard Service (includes modem/router)(downstream speed up to 12Mbps/upstream speed up to 2Mbps; 1 dynamic IP address; 7 e-mail addresses, NAT-based firewall and networking support; Domain-name hosting) (per location) (1)	\$145.00
Preferred (includes SMC router) (downstream speed up to 16Mbps/upstream speed up to 2 Mbps; 4 e-mail boxes, domain name, starter website) (per location)(1)	\$200.00
Enhanced Service (Not available in Areas 6 and 7) (1)	\$160.00
Enhanced Service (includes modem/router) (downstream speed up to 16Mbps/upstream speed up to 2 Mbps; 1 dynamic IP address; 20 business-class e-mail addresses, NAT-based firewall and networking support; Domain-name hosting) (per location) (1) (Not available in Areas 6 and 7)	\$200.00
Equipment Fee (2)	\$ 16.95
Static IP Addresses (not available to Business Class Access and Lite subscribers)	
1 Static IP Address	\$ 19.95
5 Static IP Addresses	\$ 24.95
13 Static IP Addresses	\$ 39.95
Business Class E-mail (not available to Business Class Access and Lite subscribers)	
Outlook Web (2GB storage, Outlook Web Access 2007 and support for mobile devices with Active Sync) (per e-mail box)	\$ 3.99
Outlook Full (2GB storage, Outlook 2007 on the Desktop and Sharepoint; 2 sites per company) (per e-mail box)	\$ 6.99
Business Class E-mail (per 5 e-mail addresses) (1) (Not available in Areas 6 and 7)	\$ 15.00
Additional E-mail boxes	\$ 6.99
Business Web Site Hosting (not available to Business Class Access and Lite subscribers)	
Business (20GB storage and 300GB transfer)	\$ 19.99
Commerce (30GB storage, unlimited transfer and shopping cart)	\$ 39.99
Professional (80GB storage, unlimited transfer, shopping cart, Dedicated SSL Certificate and supports MS SQL, Java	

	and Coldfusion Advanced Features)	\$ 79.99
	Service Charge (100MB site) (1) (Not available in Areas 6 and 7)	\$ 24.95
	Service Charge (200MB site) (1) (Not available in Areas 6 and 7)	\$ 49.95
	Service Charge (350MB site) (1) (Not available in Areas 6 and 7)	\$ 74.95
5.	Monthly HospitalityONE Commercial Internet Service (available to Hotel and Motel establishments only) (Minimum contract term of 5 years for establishments with less than 100 rooms; Minimum contract term of 3 years for establishments with 100 rooms or more)(1) Guest Package (per room) (includes access, service, equipment, support, transport and network monitoring)	\$ 15.00
	Guest Plus Package (per room) (includes all Guest Package services and service to one meeting room)	\$ 17.50
	Service to Additional Meeting Rooms (per meeting room)	\$300.00
6.	Teleworker Commercial Standard Installation <sup>2</sup>	\$ 99.00
7.	Teleworker Commercial Service Charges for Early Termination, Equipment Pick Up, Equipment Relocations or Missed Service Appointments with less than 2 days notice (no charge for 1 <sup>st</sup> Missed Service Appointment incident)	\$ 99.00
8.	Business Class Internet Service Standard Installation <sup>2</sup>	\$250.00
9.	Business Web Site Hosting Installation <sup>2</sup>	\$ 50.00
10.	HospitalityONE Commercial Internet Service Installation <sup>2</sup>	

Installation rates shall be determined by negotiation with the owner and/or operator and are dependent upon variables, which include but are not limited to, capital investment, term of contract and number of rooms.

(1) No longer available for new subscription.

(2) Contract required.

**SECTION 4 – FOOTNOTES AND DISCLAIMERS**

Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV service customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit [www.comcast.com/equipmentpolicy](http://www.comcast.com/equipmentpolicy). © 2018 Comcast. All rights reserved

<sup>1</sup> Requires a Modem and TV Box with remote, CableCARD or compatible customer owned device..

<sup>2</sup> Xfinity Voice Unlimited<sup>LM</sup> and Xfinity Local with More® voice services are provided by another Comcast company. Regular monthly rate for Xfinity Voice Unlimited is \$39.95 with subscription to Xfinity TV service and Internet Service. Regular monthly rate for Xfinity Local with More® is \$24.95, and \$0.05 per minute for non-local calls with subscription to Xfinity TV service and Internet Service.

<sup>3</sup> SurePrice only available to qualifying 12 or 24 month promotional packages.

<sup>4</sup> Not available in all areas. May require installation and non-refundable installation charge.

<sup>5</sup> Not available to customers with Limited Basic only. Requires HD Technology Fee. Service to Additional TV with TV Box required for DVR service on additional TVs.

<sup>6</sup> Sold only with Service to Additional TV with TV Box for up to 3 TVs, maximum 3 clients per household. Requires HD Technology Fee and professional installation. Not available to customers with Limited Basic only.

<sup>7</sup> Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.

<sup>8</sup> Not available to customers with Limited Basic only. Includes a customer-owned video equipment credit. An additional charge will apply for additional CableCARDS in the same device.

<sup>9</sup> A discount of 10% is available to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20 in Areas 1 - 6 and the following:

10% on Limited Basic – Garden State, Wildwood, Avalon, Union (excluding East Orange), Plainfield, Jersey City and Meadowlands Systems

10% on Limited Basic or Digital Starter – Burlington, Gloucester, Northwest, Trenton, Lambertville, Pleasantville and Vineland Systems and East Orange

\$2.00 - Maple Shade System

(Discount is not available to customers who receive Xfinity TV Services through a bulk agreement.)

<sup>10</sup> Requires Limited Basic and TV Box, CableCARD or compatible customer owned device.

<sup>11</sup> \$10.00 package discount provided with Digital Starter, Performance Internet and Xfinity Voice Unlimited<sup>2</sup> at regular (non-promotional or term agreement) rates.

<sup>12</sup> Requires Digital Starter.

<sup>13</sup> Required Digital Starter or Digital Preferred. If cancelled in the first month of subscription, you will be charged the monthly service rate of \$9.95.

<sup>14</sup> Requires Limited Basic and TV Box with Remote or compatible customer owned device. Sports Package subscription can be billed at once or in 4 total payments. Restrictions may apply.

<sup>15</sup> Includes TV Adapter and remote. Digital service tier on additional TV corresponds to digital service tier on primary outlet up to the Digital Starter level of service. Does not include access to On Demand content, premium channels or channel numbers above 1000 unless otherwise noted on the channel lineup. Not available to customers with Limited Basic only.

<sup>16</sup> Non-client includes Service to Additional TV.

Refer to the last pages for footnotes and disclaimers. For information about XFINITY® products and terms of service, go to [www.comcast.com/policies](http://www.comcast.com/policies).

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- <sup>17</sup> Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- <sup>18</sup> Requires Limited Basic and TV Box with Remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming. Streaming to device requires Xfinity TV app, Internet service with bandwidth of at least 600 Kbps and Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and Limited Basic.
- <sup>19</sup> One month minimum purchase required. Not available in all areas.
- <sup>20</sup> Xfinity Home Secure requires 2 year agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to [www.xfinity.com/home-security.html](http://www.xfinity.com/home-security.html).
- <sup>21</sup> TV Box, TV Adapter, CableCARD or compatible customer owned device required.
- <sup>22</sup> Includes standard installation of Xfinity TV, Xfinity Internet and/or Xfinity Voice and installation of additional outlets and wireless networking set-up if requested at time order is placed. Does not include installations of Xfinity Home or Xfinity Gigabit Pro Internet.
- <sup>23</sup> Standard installations include installations up to the following distances from tap, primary outlet only: 150 feet in Central, Monmouth, Ocean, Toms River, LBI, Garden State, Burlington, Maple Shade, Gloucester, Union, Plainfield, Jersey City, Meadowlands, Northwest, Trenton, Wildwood and Avalon (except Middle Township); 175 feet in Lambertville, Pleasantville and Vineland (except Alloway, Downe, Mannington and Woolwich Townships); 200 feet in Alloway; 250 feet in Downe, Mannington, Middle and Woolwich Townships and either 200 feet for an aerial or 125 feet for an underground in Somerset. Wired Home installations include reconnections, service area relocations and transfer of service. Custom installations include, but are not limited to, installations over the distances noted above from tap, wall fishing, extensive drop ceiling work, basement crawl space, attic work, removal and replacement of fixtures, relocation of drops and installation of customer owned equipment (e.g. home theater, speakers, etc.). Hourly charges billed per person in 15 minute increments.
- <sup>24</sup> Applies to installation, relocation and activation of additional outlets as well as upgrade/downgrades of service after initial installation of service and in-home visits. Does not cover installation or in-home visits for Xfinity Home.
- <sup>25</sup> Accounts over 30 days past the due date will be charged a late charge.
- <sup>26</sup> Contact 1-800-XFINITY for questions regarding equipment replacement charges.
- <sup>27</sup> A Modem is required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/internet-service.html>
- <sup>28</sup> Not Applicable
- <sup>29</sup> Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet.
- <sup>30</sup> Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.
- <sup>31</sup> One-way CableCARD does not provide access to pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- <sup>32</sup> Available to Limited Basic Only customer with an HDTV capable cable television set (not provided by Comcast).
- <sup>33</sup> Xfinity Internet discount does not apply to Xfinity Instant TV.
- <sup>34</sup> Requires Limited Basic with X1 TV Box and Xfinity Internet service
- <sup>35</sup> Requires Xfinity Internet.
- <sup>36</sup> Requires Xfinity Instant TV.
- <sup>37</sup> Applies to Limited Basic and Xfinity Instant TV.
- <sup>38</sup> Applies to Digital Starter and above and Xfinity Instant TV Sports & News.
- <sup>39</sup> Franchise Related Costs are costs associated with providing public, educational, and/or government access facilities and equipment and/or other related costs in your community
- <sup>40</sup> Netflix activation of subscription requires X1 equipment.
- <sup>41</sup> Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.
- <sup>42</sup> Cannot be combined with the Sports & News genre pack.

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<sup>43</sup> Requires TV Box, CableCard or compatible customer owned device with Xfinity Internet service. Up to 10 hours of cloud DVR service available with either X1 TV Box (eligible with minimum subscription to one Genre Pack) with Xfinity Internet service or compatible customer owned equipment and Xfinity Internet service

<sup>44</sup> Requires Choice TV. Cannot be combined with Limited Basic or Digital Starter.

<sup>45</sup> Premium services are not provided in places of multiple public accommodation such as restaurants and gathering places (see Commercial Rates).

<sup>46</sup> Not Available in Northwest.

<sup>47</sup> Requires Limited Basic and TV Box, CableCARD or compatible customer owned device and cannot be combined with Expanded Basic or Instant TV. Family Tier programming included in Digital services except for Xfinity TV Latino.

<sup>48</sup> \$20.00 package discount provided to customers who subscribe to Digital Preferred Plus, Performance Internet and Xfinity Voice Unlimited<sup>2</sup> at regular (non-promotional or term agreement) rates.

<sup>49</sup> See <http://www.xfinity.com/spp> for information on Service Protection Plan

**XFINITY Home License Numbers:**

**AL:** 001484, 001504; **AR:** 12-030; **AZ:** ROC 280515, BTR 18287-0; **CA:** CSLB 974291, ACO 7118 licensed and regulated by the Bureau of Security and Investigative Services, Department of Consumer Affairs, Sacramento, CA, 95814; **CT:** 1040196, ELC 0189754-C5; **DE:** FAL-0299, FAC-0293, SSPS 11-123; **FL:** EF0000921, EF20001002, EF0001095; **GA:** LVU406303, LVU406264, LVU406190; LVU406354; **IL:** PACA 127-001503; **LA:** F1691; **MA:** SS-001968; **MD:** 107-1776, **Baltimore County:** RK9552, **Howard County:** ER00990, **Washington County:** EL-R-0218, **Harford County:** 00005321, **Calvert County:** L0188, **Prince George's County:** 13958-2014-0; **ME:** LM50017039; **MI:** 3601206217; **MN:** TS674412; **NC:** 2335-CSA; **NJ:** 34BF00047700; **NM:** 373379; **NY:** licensed by the N.Y.S. Department of State 12000305421, Putnam County: L00812; **OH:** 53-89-1732; **OR:** CCB 192945, All electrical work is performed by a licensed subcontractor; **SC:** SCBA-13497, SCFA-13440; **TN:** ACL 1597, ACL 1604; **TX:** B-16922,-02571, ACR-1672104,-1818; **UT:** 8226921-6501; **WA:** COMCABS892DS; **VT:** ES-02366; **VA:** 2705145289, DCJS 11-7361; **WASHINGTON, DC:** ECS 902687, BBL 60251200009; **WV:** WV049211.

**MS: 15018010**

Valid 5/18/2016. See <http://www.xfinity.com/home-security.html> for current list.

## **F. Bonding & Insurance**



**R I D E R**

To be attached to and form part of:

Bond Number 10088717094154  
effective 01/16/1995  
issued by the TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA  
in the amount of \$25,000.00  
on behalf of COMCAST OF NEW JERSEY II, L.L.C.

and in favor of TOWNSHIP OF WOODBRIDGE (Principal)

on Road opening within the Township of Woodbridge pursuant to N.J.S.A. 48:5A-28 (Obligee)

Now therefore, it is agreed that in consideration of the premium charged:

Principal Name

The \_\_\_\_\_ shall be amended as follows:

**FROM:** Comcast Cablevision of New Jersey, Inc.  
\_\_\_\_\_  
\_\_\_\_\_

**TO:** Comcast of New Jersey II, L.L.C.  
\_\_\_\_\_  
\_\_\_\_\_

It is further understood and agreed that all other terms and conditions of this bond shall remain unchanged.

This Rider is to be Effective the 4th Day of March ~~19~~2004.  
Signed, Sealed & Dated this 4th Day of March ~~19~~2004.

COMCAST OF NEW JERSEY II, L.L.C. (Principal)

By: 

TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA (Surety)

By:   
Judith A. McGogan, Attorney-in-Fact

ACKNOWLEDGEMENT BY SURETY

STATE OF ILLINOIS  
COUNTY OF COOK

On this 4th day of March , 2004 , before me, Kelly L. Walter, a Notary Public, within and for said County and State, personally appeared Judith A. McGoogan to me personally known to be the Attorney-in-Fact of and for Travelers Casualty & Surety Company of America and acknowledged that she executed the said instrument as the free act and deed of said Company.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal, at my office in the aforesaid County, the day and year in this certificate first above written.

Kelly L. Walter  
Notary Public



**TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA**  
**TRAVELERS CASUALTY AND SURETY COMPANY**  
**FARMINGTON CASUALTY COMPANY**  
Hartford, Connecticut 06183-9002

**POWER OF ATTORNEY AND CERTIFICATE OF AUTHORITY OF ATTORNEY(S)-IN-FACT**

**KNOW ALL PERSONS BY THESE PRESENTS, THAT TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA, TRAVELERS CASUALTY AND SURETY COMPANY and FARMINGTON CASUALTY COMPANY, corporations duly organized under the laws of the State of Connecticut, and having their principal offices in the City of Hartford, County of Hartford, State of Connecticut, (hereinafter the "Companies") hath made, constituted and appointed, and do by these presents make, constitute and appoint: Jacquelyn M. Norstrom, Margaret M. Adalpe, Robina K. Fisher, Mary Lou Obos, Mario Remegi, Marianne A. Steiner, Dorothy J. Fox, Mary W. Mahoney, Judith A. McGoogan, Sharon L. Size, of Chicago / Oakbrook Terrace, Illinois, their true and lawful Attorney(s)-in-Fact, with full power and authority hereby conferred to sign, execute and acknowledge, at any place within the United States, the following instrument(s): by his/her sole signature and act, any and all bonds, recognizances, contracts of indemnity, and other writings obligatory in the nature of a bond, recognizance, or conditional undertaking and any and all consents incident thereto and to bind the Companies, thereby as fully and to the same extent as if the same were signed by the duly authorized officers of the Companies, and all the acts of said Attorney(s)-in-Fact, pursuant to the authority herein given, are hereby ratified and confirmed.**

**This appointment is made under and by authority of the following Standing Resolutions of said Companies, which Resolutions are now in full force and effect:**

**VOTED: That the Chairman, the President, any Vice Chairman, any Executive Vice President, any Senior Vice President, any Vice President, any Second Vice President, the Treasurer, any Assistant Treasurer, the Corporate Secretary or any Assistant Secretary may appoint Attorneys-in-Fact and Agents to act for and on behalf of the company and may give such appointee such authority as his or her certificate of authority may prescribe to sign with the Company's name and seal with the Company's seal bonds, recognizances, contracts of indemnity, and other writings obligatory in the nature of a bond, recognizance, or conditional undertaking, and any of said officers or the Board of Directors at any time may remove any such appointee and revoke the power given him or her.**

**VOTED: That the Chairman, the President, any Vice Chairman, any Executive Vice President, any Senior Vice President or any Vice President may delegate all or any part of the foregoing authority to one or more officers or employees of this Company, provided that each such delegation is in writing and a copy thereof is filed in the office of the Secretary.**

**VOTED: That any bond, recognizance, contract of indemnity, or writing obligatory in the nature of a bond, recognizance, or conditional undertaking shall be valid and binding upon the Company when (a) signed by the President, any Vice Chairman, any Executive Vice President, any Senior Vice President or any Vice President, any Second Vice President, the Treasurer, any Assistant Treasurer, the Corporate Secretary or any Assistant Secretary and duly attested and sealed with the Company's seal by a Secretary or Assistant Secretary, or (b) duly executed (under seal, if required) by one or more Attorneys-in-Fact and Agents pursuant to the power prescribed in his or her certificate or their certificates of authority or by one or more Company officers pursuant to a written delegation of authority.**

**This Power of Attorney and Certificate of Authority is signed and sealed by facsimile (mechanical or printed) under and by authority of the following Standing Resolution voted by the Boards of Directors of TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA, TRAVELERS CASUALTY AND SURETY COMPANY and FARMINGTON CASUALTY COMPANY, which Resolution is now in full force and effect:**

**VOTED: That the signature of each of the following officers: President, any Executive Vice President, any Senior Vice President, any Vice President, any Assistant Vice President, any Secretary, any Assistant Secretary, and the seal of the Company may be affixed by facsimile to any power of attorney or to any certificate relating thereto appointing Resident Vice Presidents, Resident Assistant Secretaries or Attorneys-in-Fact for purposes only of executing and attesting bonds and undertakings and other writings obligatory in the nature thereof, and any such power of attorney or certificate bearing such facsimile signature or facsimile seal shall be valid and binding upon the Company and any such power so executed and certified by such facsimile signature and facsimile seal shall be valid and binding upon the Company in the future with respect to any bond or undertaking to which it is attached.**

IN WITNESS WHEREOF, TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA, TRAVELERS CASUALTY AND SURETY COMPANY and FARMINGTON CASUALTY COMPANY have caused this instrument to be signed by their Senior Vice President and their corporate seals to be hereto affixed this 27th day of August, 2003.

STATE OF CONNECTICUT

}SS. Hartford

TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA  
TRAVELERS CASUALTY AND SURETY COMPANY  
FARMINGTON CASUALTY COMPANY

COUNTY OF HARTFORD



By *George W. Thompson*  
George W. Thompson  
Senior Vice President

On this 27th day of August, 2003 before me personally came GEORGE W. THOMPSON to me known, who, being by me duly sworn, did depose and say: that he/she is Senior Vice President of TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA, TRAVELERS CASUALTY AND SURETY COMPANY and FARMINGTON CASUALTY COMPANY, the corporations described in and which executed the above instrument; that he/she knows the seals of said corporations; that the seals affixed to the said instrument are such corporate seals; and that he/she executed the said instrument on behalf of the corporations by authority of his/her office under the Standing Resolutions thereof.



*Marie C Tetreault*  
My commission expires June 30, 2006 Notary Public  
Marie C. Tetreault

CERTIFICATE

I, the undersigned, Assistant Secretary of TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA, TRAVELERS CASUALTY AND SURETY COMPANY and FARMINGTON CASUALTY COMPANY, stock corporations of the State of Connecticut, DO HEREBY CERTIFY that the foregoing and attached Power of Attorney and Certificate of Authority remains in full force and has not been revoked; and furthermore, that the Standing Resolutions of the Boards of Directors, as set forth in the Certificate of Authority, are now in force.

Signed and Sealed at the Home Office of the Company, in the City of Hartford, State of Connecticut. Dated this 4<sup>th</sup> day of March, 2004.



By *Kori M. Johanson*  
Kori M. Johanson  
Assistant Secretary, Bond





## **IMPORTANT DISCLOSURE NOTICE OF TERRORISM INSURANCE COVERAGE**

On November 26, 2002, President Bush signed into law the Terrorism Risk Insurance Act of 2002 (the "Act"). The Act establishes a short-term program under which the Federal Government will share in the payment of covered losses caused by certain acts of international terrorism. We are providing you with this notice to inform you of the key features of the Act, and to let you know what effect, if any, the Act will have on your premium.

Under the Act, insurers are required to provide coverage for certain losses caused by international acts of terrorism as defined in the Act. The Act further provides that the Federal Government will pay a share of such losses. Specifically, the Federal Government will pay 90% of the amount of covered losses caused by certain acts of terrorism which is in excess of Travelers' statutorily established deductible for that year. The Act also caps the amount of terrorism-related losses for which the Federal Government or an insurer can be responsible at \$100,000,000,000.00, provided that the insurer has met its deductible.

Please note that passage of the Act does not result in any change in coverage under the attached policy or bond (or the policy or bond being quoted). Please also note that no separate additional premium charge has been made for the terrorism coverage required by the Act. The premium charge that is allocable to such coverage is inseparable from and imbedded in your overall premium, and is no more than one percent of your premium.

## **G. Annual Notice**

**This notice provides important information regarding your cable television service.**

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services described in this notice may not apply. Please call us at the local customer service number listed in this notice to speak to one of our customer service representatives for further information.

**Service Problems**

If you experience a problem with picture or signal quality, you should review your television manual for proper adjustment. If the problem does not clear up, you should call us at the local customer service number 877-973-1379 and describe the problem to a customer service representative.

In order to correct the problem, we may need access to your premises. If required, a service call will be scheduled at a time convenient to you. We will make all reasonable efforts to resolve any complaints you have concerning the quality of our signals promptly and efficiently. Excluding conditions beyond our control, we will respond to a service interruption no later than twenty-four hours after receipt of notification. We respond to other service problems no later than the next business day after notification. If our service technician is unable to correct the problem to your satisfaction we will, at your request, schedule a second service appointment. If we remain unable to correct the problem you will be notified of this fact and the reason why. If you are dissatisfied with our resolution of your service problem, you may contact the local franchising authority to discuss the problem with your service. Please refer to your monthly cable bill or call us at the local customer service number 877-973-1379 for the name and address of your local franchising authority.

**Moving**

Before you move, please call us at the local customer service number 877-973-1379. This is the best way for us to arrange for your service to be disconnected and to schedule an installation at your new home if your new home is in our service area.

**Equipment**

In the event your service is terminated, the converter, remote control and any other equipment provided by us, should be returned to our local business office. You will continue to be billed for the equipment until it is returned. If you have lost or are otherwise unable to return the equipment you will be billed for the equipment.

**Identification**

Our employees and designated contractors are required to carry a photo-identification card while working. Feel free to ask for identification from anyone who claims to be our employee or representative.

**Previews**

During the course of the year, we may offer a "Free Preview" of a premium channel. If you find any of the programming objectionable, you may call us and we will block out the Free Preview channel.

**Broadcast Channels**

Please be advised that all broadcast channels can not be viewed without a compatible set-top converter or CableCard.

**Equipment Compatibility**

**Compatibility of Set-Top Converters and CableCards**

Many subscribers currently rent or own set-top converters to receive our cable services. Because a set-top converter functions as the channel tuner on your television, DVD recorder, it may prevent you from using some of the special features and functions of your television, DVD recorder. For example, you may not be able to view one program while recording another, record two or more consecutive programs that appear on different channels, use advanced picture generation and display features such as "picture in picture," channel review or

use other features that necessitate channel selection by the television set, DVD recorder. Some of these problems may be resolved by the use of A/B switches, signal splitters, and/or other supplemental equipment that can be purchased from Comcast or at electronic stores. Please call us if you would like to discuss the type of special equipment needed to resolve individual compatibility problems or if you have any questions regarding other equipment compatibility issues. In order to enable you to utilize special features, which your television and DVD recorder may have, we will make available, upon your request, equipment which will allow for simultaneous reception of two or more scrambled or encrypted signals and for tuning to alternative channels on a pre-programmed schedule. This equipment could include for example, set-top converters and multiple descrambler/decoders and/or timers (or if such devices are not available, multiple set-top devices will be provided), and signal bypass switches.

If you plan to purchase cable services that we scramble or encrypt, such as premium, pay-per-view or digital services, you should make sure that any set-top converter, or navigation device or Digital-cable-ready television (which can receive digital cable services using a device that we must provide called a CableCARD in place of a converter) that you purchase from a retail outlet is compatible with our system. (Note: CableCARDS will not support two-way, interactive services such as ON DEMAND, pay-per-view and the Comcast interactive program guide. Sets capable of supporting two-way services will be available in the future, and Comcast is committed to supporting that technology when it becomes available.)

Upon your request, we will provide you with the necessary technical parameters necessary for any set-top converter rented or acquired from retail outlets to operate with our cable system. If you see advertisements for set-top converters that have descramblers in them, you should understand that these devices may be illegal to use. Because of the need to protect our scrambled services, we will not authorize the use of any converter/descrambler which does not conform to all required signal security specifications. People who use illegal converters/descramblers may be subject to prosecution for theft of cable service. It is unlawful to alter or tamper with any device belonging to a cable operator in order to receive, intercept or assist in receiving or intercepting any communications service offered over a cable system. People who take such actions may be subject to fines or imprisonment.

#### **Remote Control Units**

We rent remote control units to subscribers to access set-top converter features remotely. Currently, we provide subscribers with set-top converters with compatible remote control units. Although we rent remote control units at a nominal fee, subscribers may purchase compatible remotes at local electronic stores or other retail outlets. If you have any questions regarding whether a particular remote control unit would be compatible with our equipment, please contact us.

#### **Notice of Availability of Converters for Additional Outlets**

Subscribers who install their own additional receiver connections may not be able to receive all broadcast stations carried on the cable system without additional equipment. For those television sets that are not truly compatible with the cable system, television broadcast stations may not be receivable without additional equipment.

The equipment necessary to receive all broadcast stations carried on the cable system is for (lease) and/or (sale) from your cable company and may be available from retail stores within your community. Instructions for installation of this equipment are also available upon request. Please contact us at 877-973-1379 for complete details.

#### **Service Changes and Installation**

Standard installations are generally completed within seven (7) business days. If you initiate a change in the services you receive, you may be subject to the applicable installation or change of service charge. Please refer to the service rate information we have supplied to you for details. A list of our services and charges is provided to our customers annually in a mailing or bill insert. You may obtain additional information about our current services, fees and prices by calling us during normal business hours.

#### **Other Services and Information**

In addition to our Limited Basic and Expanded Basic, we also offer optional video and audio programming services, including individual premium channels (HBO, Cinemax, Showtime, Starz and The Movie Channel (TMC)) and pay-per-view services which deliver individual movies, sporting events and special events.

We also offer Digital Service packages and XFINITY Internet and XFINITY Voice in selected service areas where our cable plant has been rebuilt or upgraded. For some optional services you must have a compatible addressable converter or a cable modem.

Information on upcoming programmer contract expirations can be found at [www.xfinitytv.com/contractrenewals](http://www.xfinitytv.com/contractrenewals).

Please call us at 877-973-1379 to talk to one of our customer service representatives about our products and services, or go to our Internet website, [www.comcast.com](http://www.comcast.com) to see the latest information on our services.

We may change this information in the future. We will send you a written, electronic or other appropriate notice informing you of any changes and the effective date. If you find the change unacceptable, you have the right to cancel your service. However, if you continue to receive our service after the effective date of the change, we will consider this your acceptance of the change.

For those of our customers receiving service through commercial accounts, bulk rate arrangements or similar arrangements, some of the policies, procedures and services herein may not apply. Please call us at 877-973-1379 to talk to one of our customer service representatives for further information.

#### **Outage Credit Availability Policy/Liability of Company**

**In accordance with the Regulations of the Office of Cable Television, N.J.A.C. 14:18-3.5, Comcast will issue credit for cable television outages as follows:**

An outage is the total loss of the audio or visual portion of any cable television service, not caused by you, for which you pay a separate charge and which affects Comcast's distribution equipment. For outages lasting six (6) to twenty-four (24) hours, you will receive a credit equal for (1) day of your monthly rate for the affected cable television service. For outages lasting more than twenty-four (24) hours, you will receive a credit equal to one calendar day of your monthly rate for the affected cable television service cannot be restored within six (6) hours due to factors beyond Comcast's control, provided that Comcast restores the affected cable television service within six (6) hours after restoration of the affected cable television service becomes practicable. If a loss of cable television service lasts at least twenty-four (24) hours and is not the result of an outage, you will receive a credit equal to one (1) day of your monthly rate for the affected cable television service for each twenty-four (24) hour period there is a loss of cable television service. EXCEPT AND UNLESS SPECIFICALLY PROVIDED OTHERWISE BY LAW, SUCH CREDIT SHALL BE YOUR SOLE REMEDY FOR AN INTERRUPTION OF CABLE TELEVISION SERVICE. YOU MUST REQUEST SUCH CREDIT BY PHONE OR IN WRITING TO COMCAST OR THE DESIGNATED COMPLAINT OFFICER, IF ONE HAS BEEN DESIGNATED, WITHIN THIRTY (30) DAYS OF THE OUTAGE. IN NO EVENT SHALL COMCAST BE LIABLE FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM WHATEVER CAUSE, INCLUDING, BUT NOT LIMITED TO, LOSS OF BUSINESS OR WAGES.

#### **Call Us**

Please call us at the local customer service number 877-973-1379.

#### **Write Us**

Comcast, 401 Whitehorse Rd, Voorhees, NJ 08043

UNLESS YOUR TOWN IS LISTED BELOW, YOUR OFFICIAL MUNICIPAL COMPLAINT OFFICER IS THE OFFICE OF CABLE TELEVISION, NJ BOARD OF PUBLIC UTILITIES.

#### **To Reach the NJ Board of Public Utilities**

NJ Board of Public Utilities, Office of Cable Television, 44 S. Clinton Ave, 9th Fl, PO Box 350, Trenton, NJ 08625-0350, 800-624-0331

#### **Municipalities with Local Complaint Officers**

These municipalities have their own complaint officers for cable. Residents of these municipalities should file complaints at the applicable address.

#### **Union**

Maplewood Twp Admin, 574 Valley St, Maplewood, NJ 07040, 973-762-8120  
Woodbridge Cable TV Commission, 1 Main St, Woodbridge, NJ 07095, 732-726-2333

#### **Senior Citizen/Disabled Discount**

The following discounts shall apply to those customers who meet the requirements specified under N.J.S.A. 48:5A-11.2 and N.J.A.C. 14:18-3.20: Union (excluding East Orange), Plainfield, Jersey City and Meadowlands – 10% on Limited Basic, and East Orange, Northwest, Trenton and Lambertville – 10% discount on Limited Basic or Digital Starter. (Discount is not available to customers who receive Comcast Video services through a bulk agreement.)

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**"Parental Lockout" Feature Available on Converters**

As a Comcast customer, you can "lock-out" selected channels from viewing with a feature on some of our converter boxes. If you would like more information on how to program this feature, or on the availability and charges for the converter boxes, please call Customer Service. For subscribers who do not have a converter box, parental control filters are also available at no cost. If you would like more information on the availability of parental control filters, please call Customer Service. Comcast sincerely hopes that you will give our office the opportunity to satisfy any complaint. It is our goal to provide our customers with the best service possible. Thank you for your continued support.

**Service Termination Notices, Designation of 3rd Party**

In accordance with N.J.S.A. 48:5A-36.1, you have the right to designate a third party to receive a copy of any notice we send you regarding the disconnection of your Comcast cable television service. If at any time you wish to designate a third party to receive these notices, you will need to notify us in writing at:

**Comcast, 401 Whitehorse Rd, Voorhees, NJ 08043**

Your letter must include the following information:

- Your name as it appears on your bill, your address, telephone number and your Comcast cable account number;
- The following statement: "I hereby designate <Name of Third Party> to receive a copy of any notice you send me regarding the disconnection of my Comcast cable television service.";
- The name and mailing address including zip code of the person you are designating;
- The following statement: "I \_\_\_\_\_ <Name of Third Party> by signing below agree to accept copies of the notices regarding the disconnection of \_\_\_\_\_ <Name of Customer> Comcast cable television service."

**PLEASE NOTE: Both you and the person that you designate to receive these notices must sign the letter. If your letter is not signed by the person you designate, we cannot send the notices to them. Please allow ten business days from the date we receive your letter to process your request. If at any time you no longer wish us to send the notices to a third party, please notify us in writing at the same address provided above. If you have any questions regarding this notice, please contact us at 1-800-COMCAST.**

